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IFLA WLIC 2018 KUALA LUMPUR

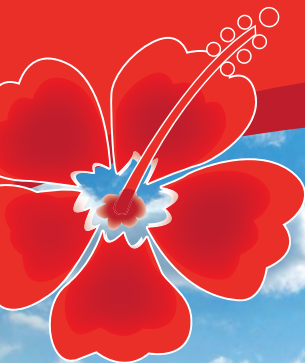
Transform Libraries, Transform Societies

World Library and Information Congress

84th IFLA General Conference and Assembly
24–30 August 2018, Kuala Lumpur, Malaysia

Congress Programme

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Table of Contents

Important Information	4
About IFLA	5
Welcome from the IFLA President	6–7
Greetings from NC Malaysia	8–9
The Minister of Tourism and Culture	
Malaysia invites you	10–11
The Mayor of Kuala Lumpur invites you	12–13
Congress Theme	15
IFLA and its Officials	16–17
IFLA WLIC 2018 National Committee.....	18–20
Sponsors	21
About our Sponsors	23–33
IFLA's Corporate Supporters	35
Congress Venue	36–37
Map of Venue	38–39
Registration Information	40–42
Opening Times at a Glance	43
City Map	44–45
Congress Information	46–52
General Information	54–61
Public Transportation	62
Public Transportation Map	63
IFLA Library Visits	64–84
Library Visits Schedule	86–88
Library Visits Meeting Points	89
Social and Cultural Activities	90–91
Cultural Evening Map	92–93
Accompanying Persons Programme	94–95
Keynote and Plenary Speakers	96–99
Congress Abbreviations	100

Congress Programme

Thursday 23 August	101
Friday 24 August	102–106
Saturday 25 August	107–115
Sunday 26 August	116–146
Monday 27 August	147–168
Tuesday 28 August	169–186
Wednesday 29 August	187–201
Thursday 30 August	202

Exhibition

Exhibition Floor Plan	204–205
Expo Pavilion / Tech Lab	206–213
Speaker Index	214–223
Alphabetical List of Exhibitors	224–225
Numerical List of Exhibitors	226–227
Exhibitor Editorials	253

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About IFLA

IFLA – The International Federation of Library Associations and Institutions

As the leading international body representing the interests of library and information services and their users, we place libraries on the global stage and help them develop.



We are the global voice and the largest brain trust of the library and information profession. We have an active network of more than 1,400 Members – leading associations and institutions from the library field – in over 140 countries around the world, 850 active volunteers, and well-established relations with the UN and other international organisations.

Together with our Members, we work to set the professional agenda and develop standards for providing high-quality library services, to improve equitable and meaningful access to information, knowledge and cultural heritage resources, and to place this work at the heart of policy, from the local to the global level.

We do this by creating strategic alliances; enhancing professional education; developing professional standards; disseminating best practices; advancing relevant scientific and professional knowledge; and undertaking and supporting advocacy for libraries at all levels. We are committed to enabling all members of the Federation to engage in, and benefit from, our activities without discrimination.

We embrace the principles of freedom of access to information, ideas and works of imagination and freedom of expression embodied in Article 19 of the Universal Declaration of Human Rights. We hold that people, communities and organisations need universal and equitable access for their social, educational, cultural, democratic and economic well-being, and to achieve sustainable development. The National Library of the Netherlands, located in the Hague, generously hosts our headquarters.

To advance the interests of our members, we:

- further accessibility, protection, and preservation of documentary cultural heritage;
- support a library and information profession which anticipates, responds, and continuously innovates to address the needs of communities worldwide;
- drive high standards in library and information services and professional practices;
- encourage widespread understanding of the value and importance of quality library and information services in the public, private and voluntary sectors;
- promote libraries as vital institutions that enhance people's lives and contributes to sustainable development through equitable access to information and knowledge;
- advocate for the best policies for libraries at all levels, through collaboration between headquarters, volunteers and members.

Welcome from the IFLA President

Dear Colleagues,

Some years ago, a Catalan librarian asked me why I loved attending the IFLA Conference every year. In my opinion, IFLA is an exceptional organization, distinctive in our mission of uniting the library field to be able to act upon librarians' needs to develop professionally and people's needs to access information. We help information professionals build up the competencies they need to make a positive impact on the information environment and redefine our values.

So this was my answer: the IFLA Congress is the annual meal I need to strengthen my belonging to the biggest library community in the world. These conferences are key to my lifelong learning. They provide me with the knowledge, guidance and inspiration I require to be an updated librarian who really contributes to people's sustainable development.

Today, as the IFLA President, it is my great pleasure to welcome you to the 84th IFLA General Conference and Assembly. I would like to thank you in advance for your contribution. I would also like to thank the Malaysian National Committee for the theme Transforming Libraries, Transforming Societies. It is very well connected with our current IFLA goals and work. As you may already know, IFLA is going through a profound transformation and is facilitating a global conversation in order to define a global vision for libraries which clearly spells out the future role and relevance of libraries. IFLA is all of us. IFLA needs to hear all of our voices. We all need to bring in our ideas to create a global library Ideas Store which can inform the shaping of our future. I am looking forward to strengthening our collaborative work for a strong united library field.

Our current global conversation involves the IFLA Professional Units - the biggest pool of library experts in the world. A large number of professionals from the seven continents across all types of libraries are having a dialogue through a very well-structured methodology, which allows us to capture the most essential ideas to seize opportunities and face global challenges.

I am very proud and honored to lead IFLA together with the IFLA Secretary General, the President-elect and the members of IFLA Governing Board at this exceptional time when IFLA is developing its new strategy. I am counting on all of you more than ever.

Welcome from the IFLA President

IFLA is also about meeting colleagues and making friends, while we enjoy the hospitality and beauty of our congress city. I am very much looking forward to seeing you all at the Opening Session and enjoying the Cultural Evening with you in wonderful Kuala Lumpur.

I wish you all a great World Library and Information Congress!



A handwritten signature in blue ink that reads "Glòria Pérez-Salmerón". The signature is written in a cursive, flowing style.

Glòria Pérez-Salmerón

IFLA President, 2017-2019

Greetings from NC Malaysia

Welcome to Kuala Lumpur

On behalf of the National Committee we would like to welcome you to the 84th World Library and Information Congress in Kuala Lumpur, Malaysia which will take place from 24th -30th August 2018.

Our theme, “Transform Libraries, Transform Societies” with the additional tagline: ‘Reaching out to the hard to reach’ was chosen in recognition of the critical role played by libraries in the development of a nation particularly in their ability to transform societies. Like most countries, Malaysia is guided by five National Key Performance Indicators underlying its national development and libraries are expected to contribute towards the achievement of the national KPIs via their niche area as expressed in the National Library of Malaysia’s policy statement –“Towards developing a [Malaysian] society that is characterised by a reading and knowledge culture, by 2020” (Translation). Malaysia is a multiracial and multicultural country blending the various traditions and beliefs of the Malays, Chinese, Indians, Dayak, Iban, Dusun, Kadazan, Bajau, Melanau, ‘Orang Asli’, etc. Underlying this diversity is a common guiding principle of nation building which is: develop a strong family, develop strong communities, develop a strong society and finally develop a strong nation. It is easy therefore to see why libraries in this part of the world play a significant role in national development by developing families and communities that are literate and knowledgeable. All types of libraries therefore, with their focus on their specific communities, have the unique advantage of being able to help transform societies.

Transforming the Malaysian society, however, is fraught with challenges because of the diversity. Not only is it multiracial, multi-religious and multilingual, it also reflects an urban – rural dichotomy, rich-poor socio-economic divide, with varying literacy ability levels, obvious digital and information divides, etc.

With the onset of the digital age, libraries in Malaysia are also undergoing transformation – developing digital libraries, upgrading professional competencies, undertaking innovative programs and activities, reviewing library education curricula, embarking on community projects as part of their Corporate Social Responsibility (CSR) programs etc. in order to ensure that libraries remain relevant against the competing roles of Internet and other social media. These are challenges faced in transforming libraries and societies in Malaysia.

Greetings from NC Malaysia

We hope that this theme can be applied globally to WLIC 2018 because it would be interesting to know how other countries contribute towards the transformation of their societies through their libraries.

Malaysia celebrates all the various multi-cultural celebrations/events throughout the year. (e.g. Eid Mubarak, Chinese New Year, Deepavali, Christmas, Gawai, etc.). We hope that delegates will have the opportunity to participate in all these celebrations/events that Malaysia has to offer.

True to its international image “Malaysia is truly Asia” international delegates will be exposed to not only a truly Asian experience, but also find that many of their needs and wishes can be accommodated by the vibrant city of Kuala Lumpur. We are proud and honoured to be hosting the 84th World Library and Information Congress in Malaysia.

We wish you “Selamat Datang” to Kuala Lumpur.



Dato' Nafisah binti Ahmad

Chair, IFLA WLIC 2018 National Committee & President, Librarians Association of Malaysia



Dato' Dr. Zaiton binti Osman

Co-Chair, IFLA WLIC 2018 National Committee Consultant, Librarians Association of Malaysia

The Minister of Tourism and Culture Malaysia invites you

Dear Delegates,

On behalf of the Ministry of Tourism, Arts and Culture Malaysia and The Government of Malaysia I welcome all delegates to the World Library and Information Congress, 84th IFLA General Conference and Assembly from 24th–30th August 2018. We are indeed very proud that the National Library of Malaysia and the Librarians Association of Malaysia will host this prestigious congress at the Kuala Lumpur Convention Centre. I am extremely proud that the perseverance of the Librarians Association of Malaysia has finally paid off when Malaysia won the bid at their third attempt to host the 84th IFLA WLIC 2018 in Kuala Lumpur.

Among the objectives of hosting the IFLA WLIC 2018 are to strengthen Malaysia's professional leadership in promoting libraries and librarianship at the national, regional and international level and to promote an invaluable opportunity for Malaysian librarians to showcase and share best practices in the field of Information Management and Information Communications Technology or ICT. Through IFLA WLIC 2018, Malaysia will be seen as a leader in cultivating a reading culture as well as providing a platform to advocate and promote the importance of library and information services that will result in social, cultural and economic growth in the country. This has its connectivity with the theme of the IFLA WLIC 2018 which is "Transform Libraries, Transform Societies".

The award-winning purpose-built Kuala Lumpur Convention Centre is the host venue for IFLA WLIC 2018 and is Malaysia's premier facility known for its highly knowledgeable and professional team committed to delivering flexible, innovative and value-add solutions, customized in a strategically located, well maintained and world-class venue. Overlooking the iconic PETRONAS Twin Towers and the 50-acre KLCC Park, the Centre is sited right in the heart of the Kuala Lumpur City Centre where delegates attending the congress at the Centre are spoilt for choice given the varied and exciting range of recreational entertainment, food and beverages as well as accommodation options within walking distance.

Kuala Lumpur is the capital of Malaysia, blending gleaming skyscrapers with colonial architecture, charming and friendly locals and a myriad of natural attractions. Anchoring the sprawling Kuala Lumpur City Centre are the iconic PETRONAS Twin Towers. Kuala Lumpur offers so much more attractions for those who want to further explore into this fascinating and vibrant city... from the colourful Petaling Street market in Chinatown Kuala Lumpur and the famous Sultan Abdul Samad

The Minister of Tourism and Culture Malaysia invites you

building in the city's colonial quarter which is situated not far from the Kuala Lumpur Library with the historical Merdeka Square or the Independence Square adjacent to it.

Kuala Lumpur is truly a microcosm of Asia. It is multicultural and multireligious blending all the various Asian cultures. Kuala Lumpur also provides you, as a first time visitor, a gastronomic experience of many varied cuisine be it Malay, Chinese, Indian or western. We can assure the Congress participants that you will enjoy the warm hospitality of the Malaysian people.

I would like to invite you to visit Kuala Lumpur and participate in the congress which will be a very important event both for Kuala Lumpur and Malaysia. Kuala Lumpur awaits your arrival and I would like to wish you Selamat Datang and safe journey to Kuala Lumpur.

Yours Sincerely,

YB Tuan Mohamaddin Ketapi

Minister of Tourism, Arts and
Culture Malaysia

The Mayor of Kuala Lumpur invites you

Dear Delegates,

It is indeed a great honour for the City of Kuala Lumpur to play host to the largest gathering of librarians and worldwide experts at the IFLA World Library and Information Congress in 2018 to be held at the Kuala Lumpur Convention Centre. The theme of WLIC 2018 “Transform Libraries, Transform Societies” is very much in line with Malaysia’s Vision 2020 to become a developed nation by that year. One of the thrust areas of Vision 2020 is to develop a knowledge-based society and this is where libraries and librarians can fully exploit their professional skills and knowledge in helping to realise the V2020 target. In a multiracial, multicultural, multilingual and multireligious society such as the Malaysian society, a neutral agency such as the library is therefore well positioned to cater to the different needs of its society.

The City of Kuala Lumpur, located in the heart of the Klang Valley is proud to house some of the most prominent libraries in Malaysia, including the National Library, Kuala Lumpur Library, University of Malaya Library and other academic, public and special libraries. Kuala Lumpur is a cosmopolitan city catering to the different cultural and religious beliefs and this is reflected in the rich and strong collections in both digital and printed formats, inclusive library services and state of the art library infrastructure. Library infrastructure in Malaysia, especially in the city of Kuala Lumpur, has been significantly transformed to reach out to the hard to reach, and empowered by ICT, creates knowledge networks throughout the nation.

The Mayor of Kuala Lumpur invites you

The Kuala Lumpur Tourism Master Plan 2015-2025 with the vision to transform Kuala Lumpur into a world-class tourism destination, aims to enhance the city's current tourism activities through new products and services. In this context, libraries can support and enhance the city's current tourism activities and offerings by providing knowledge tourism as library is the window to the global world. I would like to take this opportunity to extend a very warm welcome to Kuala Lumpur, "SELAMAT DATANG" and to take part in this prestigious Congress which is for the very first time ever being held in Malaysia. I wish all the delegates a pleasant stay in Kuala Lumpur and bring back fond memories of Malaysia.

Malaysia Truly Asia !

Sincerely,



A handwritten signature in black ink, which appears to be 'A. Nordin'.

Tan Sri Haji Mhd Amin Nordin bin Abd Aziz

The Mayor of Kuala Lumpur



Congress Theme

Congress Theme: Transform Libraries, Transform Societies

The critical role played by libraries in the west and in the east in the development of a nation lies in their ability to transform societies that make the nation. Like many other countries, Malaysia is guided by five National Key Performing Indicators (KPIs) underlying its national development plan, and libraries are expected to contribute towards the achievement of the national KPIs via their niche area as expressed in the National Library of Malaysia's policy statement – 'Towards developing a [Malaysian] society that is characterised by a reading and knowledge culture, by 2020' (Translation).

Since Malaysia is a multinational and multicultural country blending the various traditions and beliefs of the Malays, Chinese, Indians, Dayak, Iban, Dusun, Kadazan, Bajau, Melanau and 'Orang Asli', underlying diversity is a common guiding principle of nation building which is --- develop a strong family, develop strong communities, develop a strong society, and finally, develop a strong nation. It is easy to see why libraries in this part of the world play a significant role in national development by developing families and communities that are literate and knowledgeable. All types of libraries therefore, with their focus on their specific communities, have the unique advantage of being able to help transform societies.

In this digital age, libraries in Malaysia are undergoing transformation—developing digital libraries, upgrading professional competencies, undertaking innovative programmes and activities, reviewing library education curricula, embarking on community projects as part of their Corporate Social Responsibility (CSR) programmes, etc., to ensure that libraries remain relevant against the competing roles of Internet and other social media.

Recently too, there is a trend among local libraries and within PPM (Librarians Association of Malaysia) to initiate a move from information management activities to knowledge management activities—shifting from a passive role of ordering and loaning books to be directly involved in the knowledge- based activities of their organisations.

We hope that this theme can be applied globally to WLIC 2018 because it would be interesting to know how other countries contribute towards the transformation of their societies through their libraries.

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The Malaysian Communications and Multimedia Commission (MCMC) is entrusted with the role of promoting and regulating the communications and multimedia industry and to enforce the communications and multimedia laws in Malaysia. MCMC was established on 1 November 1998 pursuant to the provisions of the Malaysian Communications and Multimedia Commission Act 1998 (MCMCA).

Our primary role is to implement and promote the Government's national policy objectives for

the communications and multimedia sector. MCMC also oversees the new regulatory framework for the converging industries of telecommunications, broadcasting and on-line activities, in accordance with the national policy objectives set out in the Communications and Multimedia Act 1998 (CMA), as well as postal services and digital certifications.

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Website: www.bibliotheca.com

bibliotheca is committed to transforming libraries by creating solutions that help them connect, engage and evolve. For more than 45 years, bibliotheca has dedicated research and development efforts to producing technologies that allow libraries to focus on the important needs of their communities – literacy efforts, job search programs, community outreach. Our goal is to empower libraries to reinvent their offerings and encourage lifelong learning today and well into the future.

Associate Sponsor



EBSCO

10 Estes Street
 01938 Ipswich
 United States

Tel.: +1 978 356 6500

Email: aokeeffe@ebSCO.com

Website: www.ebSCO.com

EBSCO provides discovery services, online research content (databases, archives, e-books, e-journals & e-packages) and subscription management services for all types of libraries. For more information, visit the EBSCO website at: www.ebSCO.com. EBSCO Information Services is a division of EBSCO Industries Inc., a family owned company since 1944.

About our Sponsors

Associate Sponsor



ISSN International Centre

45 rue de Turbigo
75003 Paris
France

Tel.: +33 1 44 488 2220

Email: sales@issn.org

Website: www.issn.org

The ISSN is the international identifier for serials and other continuing resources, in the electronic and print world. Besides its tasks of edition and maintenance of the ISSN Register, the ISSN International Centre coordinates the activity of the 89 National Centres.

The ISSN Register is the worldwide bibliographic database which contains more than 2,5 million ISSN bibliographic records created and updated for the identification of the serials.

Associate Sponsor



LexisNexis

Marketing Department

9443 Springboro Pike
45342 Miamisburg
Ohio
United States

Tel.: +1 937 2124458

Website: www.lexisnexis.com/nexisuni

LexisNexis offers innovative research solutions that provide unparalleled access to credible business, legal and news information from around the globe. We strive to meet the research needs of librarians, students, faculty, library patrons, and administrative professionals. Stop by our booth to see our latest innovation: Nexis Uni—designed for today's digital-native students. Or, swing by to check out our core, powerful Nexis research solution and our Data as a Service solutions!

About our Sponsors

Associate Sponsor



PressReader

200-13111 Vanier Pl
V6V2J1 Richmond
British Columbia
Canada

Tel.: +1 6045376550

Email: libraries@pressreader.com

Website: about.pressreader.com

PressReader is a platform for people who want to read, share, and talk about the stories that matter to them. We partner with thousands of publishers to give readers unlimited access to top-quality journalism from around the world. They can browse newspapers and magazines on our web platform or download them to a mobile device using the PressReader app. They can subscribe to PressReader for unlimited access, or view our entire collection simply by visiting a sponsored HotSpot location.

Associate Sponsor



SAGE Publishing

3 Church Street
#10-04 Samsung Hub
049483 Singapore
Singapore

Tel.: +65 662 201 800

Email: saplibrarymarketing@sagepub.co.uk

Website: www.sagepublishing.com

Sara Miller McCune founded SAGE Publishing in 1965 to support the dissemination of usable knowledge and educate a global community. SAGE publishes more than 1,000 journals and over 800 new books each year, spanning a wide range of subjects areas. Our growing selection of library products includes archives, data, case studies and video. SAGE remains majority owned by our founder, who has ensured that the company will remain permanently independent.

About our Sponsors

Associate Sponsor



Zeutschel GmbH

Sales Department
Heerweg 2
72070 Tuebingen
Germany

Tel.: +49 7071 970619

Email: margot.rauscher@zeutschel.de

Website: www.zeutschel.com

With its scanning and microfilm systems, Zeutschel GmbH has played a key role for more than 50 years in the digitization and digital preservation of valuable documents in librarianship and archive management, in industrial companies and public administration. Zeutschel is the world market leader in book scanners and a trendsetter in the field of digitization. The wide range of software products and accompanying services support libraries and archives in building up digital collections in the internet and in the realisation of digital services.

Supporting Partner



Access Dunia Sdn Bhd

No. 12, Jalan Pemberita U1/49,
Temasya Industrial Park,
Glenmarie Seksyen U1, 40150 Shah Alam,
Selangor Darul Ehsan
Malaysia.

Tel.: +603 5569 1379

Email: sales@accessdunia.com.my

Website: www.accessdunia.com.my

Access Dunia Sdn Bhd is a leading information services provider. Incorporated in July 1995, Access Dunia Sdn Bhd provides and promotes electronic resources including research databases, ebooks and ejournals to both the public and private sectors in Malaysia and Brunei Darussalam.

Being an Information Provider to over 100 customers in Malaysia and Brunei, the company has access to updated resources to cater to the needs of its clients, mainly librarians, students, academics and researchers.

About our Sponsors

Supporting Partner



Kuala Lumpur City Hall

Jalan Raja Laut
50350 Kuala Lumpur
Malaysia

Tel.: +1 800883255

Email: callcentre@dbkl.gov.my

Website: www.dbkl.gov.my

The Kuala Lumpur City Hall is the city council which administers the city of Kuala Lumpur in Malaysia. The development of Kuala Lumpur is now guided by the national agenda and Vision 2020 that envisions Malaysia as a fully developed country economically, socially, politically and spiritually by the year 2020. Embodied in this vision is the aspiration of achieving excellence, glory and distinction. A critical factor in attaining this vision is the sustenance of rapid economic growth which is achieved mainly through growth in the export oriented secondary and tertiary sectors.

Malaysian industries must be able to compete successfully in the global markets through a more effective application of science and

technology as well as a more imaginative utilisation and marketing of the country's inherent and acquired advantages and strengths with respect to natural, human, financial and cultural resources.

About our Sponsors

Supporting Partner



Malaysia Convention & Exhibition Bureau (MyCEB)

Level 20, Menara 2
Menara Kembar Bank Rakyat, No. 33,
Jalan Rakyat
50470 Kuala Lumpur
Malaysia

Tel.: +60 3 2264 3000

Email: info@myceb.com.my

Website: www.myceb.com.my

MyCEB was established in 2009 by Ministry of Tourism and Culture Malaysia to further strengthen Malaysia's business tourism brand and position for the international business events market. A non-profit organisation, MyCEB serves as a central hub to assist meeting and event planners to bid for and stage international business events in Malaysia and act as a conduit for national product development.

Supporting Partner



Malaysia Tourism Centre (MaTiC)

109, Jalan Ampang,
50450, Kuala Lumpur,
Malaysia

Tel.: +603 9235 4848

+603 9235 4800

Website: www.matic.gov.my

A one-stop tourist centre, MaTiC is driven by the vision to place Malaysia on the global map as one of the finest tourist destinations in the world. The various services and facilities offered in the vicinity of MaTiC.

MaTiC is dedicated and committed to providing quality, professional and friendly service to local and foreign tourists in its endeavour to become a leading one-stop tourist centre. Since the opening of the tourist information centre after its official launch as well as its establishment as one of the pickup points for KL city tours in January 2002, MaTiC has witnessed a tremendous increase in the number of visitors.

About our Sponsors

Supporting Partner



Ministry of Tourism, Arts and Culture Malaysia
No. 2, Tower 1, Jalan P5/6
Precinct 5 62200 Putrajaya
Malaysia

Tel.: +60 3 8000 8000

Email: info@motac.gov.my

Website: www.motac.gov.my/en

In 2013, the synergy of tourism and culture led to the formation of Ministry of Tourism and Culture or MoTaC. MoTaC's vision is to develop Malaysia as a world class tourist and cultural destination by year 2020, as well as building the national identity based on arts, culture and heritage. MoTaC's mission is to drive the tourism and culture sectors as the catalyst for a sustainable socioeconomic growth, as well as to strengthen, conserve and preserve national arts, culture and heritage.

Supporting Partner



Perpustakaan Negara Malaysia
National Library of Malaysia

Strategic Planning and International Relation
Division

Level 15, Menara PNM

232 Jalan Tun Razak

50572 Kuala Lumpur

Malaysia

Tel.: +60 3 26871894

Email: beghum@pnm.gov.my

Website: www.pnm.gov.my

The National Library of Malaysia (NLM) is empowered with two acts, that is the National Library Act 1972 (Act 80) (Incorporating all amendments as of 1 January 2006) and the Deposit of Library Materials Act 1986 (Act 331). The objectives of the establishment of NLM are to make available for the use of present and future generation a national collection of library resources; to facilitate nation-wide access to library resources available within the country and abroad; and to provide leadership on matters pertaining to libraries.

About our Sponsors

Supporting Partner



Persatuan Pustakawan Malaysia (PPM)

Librarians Association of Malaysia

232 Jalan Tun Razak
50572 Kuala Lumpur
Malaysia

Email: pustakawan55@gmail.com

Website: www.ppm55.org

Librarians Association of Malaysia or better known as Persatuan Pustakawan Malaysia (PPM) is the professional body for the library and information services in Malaysia. PPM is committed to the creation of an information - rich knowledge-based civil society, through the promotion of information equity, lifelong and independent learning, enhancing the competencies of library and information professionals. PPM has been a member of IFLA since 1968.

Supporting Partner



PETRONAS

PETRONAS Resource Centre

Level 4, Tower 1, PETRONAS Twin Towers,
Kuala Lumpur City Centre,
50088 Kuala Lumpur
Malaysia

Tel.: +60 3 2331 3807 (DL)

+60 3 2331 5000 (GL)

Email: precise@petronas.com

Website: www.myprecise.petronas.com

Petroleum Nasional Berhad (PETRONAS) is Malaysia's fully integrated oil and gas multinational ranked amongst the largest corporations on FORTUNE Global 500®. Operating our core business in the Upstream and Downstream sectors, we steadily drive for new solutions and push boundaries to deliver essential energy to people. A responsible corporate citizen, we endeavour to contribute to the wellbeing of society by adding value to oil and gas resources in a manner that carefully balances commercial, environmental and social considerations.

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- >> International coverage includes journals published in 74 countries

... all expertly indexed, classified, and ready for linking to library holdings.

Stop by our booth at the exhibition:

B106



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www.econlit.org

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Otto Harassowitz GmbH
Zeutschel GmbH

Associate

Annual Reviews
nbd|biblion

Congress Venue



Congress Venue

Kuala Lumpur Convention Centre
Stall 7, Jalan Pinang
Kuala Lumpur City Centre
50088 Kuala Lumpur
Wilayah Persekutuan Kuala Lumpur,
Malaysia

www.klccconventioncentre.com

Angeline Iris Lue
Director of Sales & Marketing
Email: angeline@klccconventioncentre.com



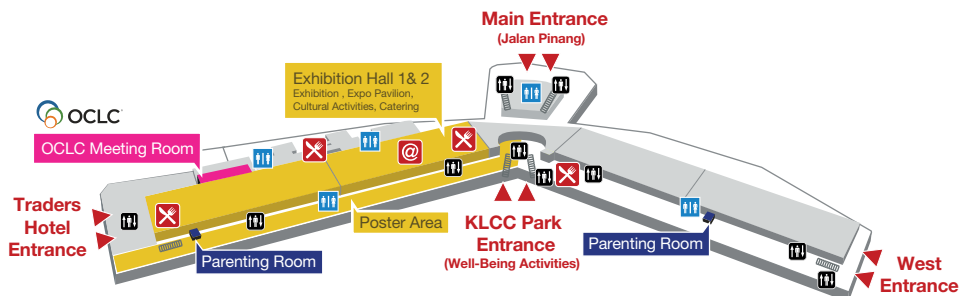
Congress Venue

The award-winning, purpose-built Kuala Lumpur Convention Centre is Malaysia's premier facility known for its highly knowledgeable and professional team committed to delivering flexible, innovative and value-add solutions, customized for clients, in a strategically located, well-maintained and world-class venue. Asia's one and only AIPC (International Association of Congress Centers) Gold Standard Venue, the Centre offers 22,659m² of flexible function space, including two auditoria; 3000-seat Plenary Hall and Plenary Theatre for 470; a Grand Ballroom which seats 2,000 diners, Banquet Hall for 500, three Conference Halls, 12,310m² of column-free exhibition halls including a 2,600m² standalone marquee and 23 meeting rooms.

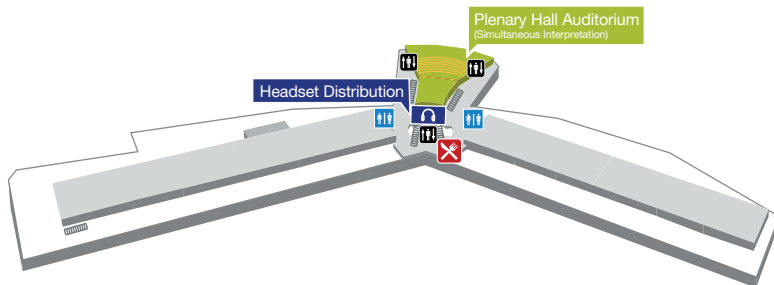
Overlooking the iconic PETRONAS Twin Towers and the 50-acre KLCC Park, the Centre is sited right in the heart of the Kuala Lumpur City Centre (KLCC), a 100-acre 'city within a city' development, where delegates and visitors attending events at the Centre are spoilt for choice given the varied and exciting range of recreational, entertainment, food & beverage and accommodation options, with over 25,000 hotel rooms (budget to 5-star properties) within walking distance. The precinct infrastructure also provides excellent accessibility and connectivity, with the majority of attractions within a comfortable 5 to 10-minute walk via covered air-conditioned walkways from the Centre.

Map of Venue

Ground Floor



Level 1



Legend

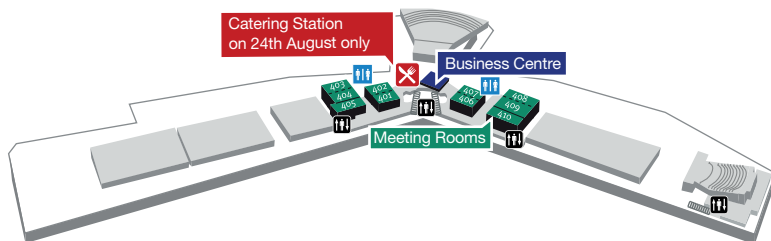
- Exhibition, Cultural Activities, Library Boulevard, Poster Area
- Registration
- Session Rooms
- Meeting Rooms
- Offices

Map of Venue

Level 3



Level 4



Legend

- Exhibition, Cultural Activities, Library Boulevard, Poster Area
- Registration
- Session Rooms
- Meeting Rooms
- Offices

Registration Information

Registration Area / Onsite Registration

The registration area is located in the Banquet Hall on Level 3 of KLCC.

Congress registrations, one-day and two-day registrations and remaining tickets for the library visits can still be purchased onsite during the following times:

Thursday, 23 August 2018.....	13:30 - 18:00
Friday, 24 August 2018.....	07:30 - 19:00
Saturday, 25 August 2018.....	07:30 - 18:00
Sunday, 26 August 2018	07:30 - 18:00
Monday, 27 August 2018	07:30 - 18:00
Tuesday, 28 August 2018	07:30 - 18:00
Wednesday, 29 August 2018.....	07:30 - 18:00

Entitlements

The registration fee for regular delegates includes:

- Admission to the Congress, the sessions, the poster area and the exhibition
- Congress Material
- Opening / Closing Session, social and cultural events
- One local half-day Library Visit (based on availability)

The registration fee for accompanying persons includes:

- Admission to the poster area and the exhibition
- Opening / Closing Session, social and

cultural events

- Half-day sightseeing tours
- One local half-day Library Visit (based on availability)

No access to the sessions apart from the Opening and Closing Session. Only one accompanying person can be registered per delegate.

The registration fee for One-Day registrations includes:

- Admission to the Congress, the sessions, the poster area and the exhibition on the day of registration
- Day Bag / Congress Material
- Opening / Closing Session, social and cultural events on the day of the registration
- One local half-day Library Visit (based on availability)

The registration fee for Two-Day registrations includes:

- Admission to the Congress, the sessions, the poster area and the exhibition on the two days of registration
- Day Bag / Congress Material
- Opening / Closing Session, social and cultural events on the two days of the registration
- One local half-day Library Visit (based on availability)

Registration Information

Certificate of Attendance

The certificates of attendance will be sent by email after the Congress and will not be available onsite.

Congress Material

Congress material will be available for collection onsite at the Congress bag desk in the Registration Area. Full delegates (non-member, member, students, non-salaried affiliate, new graduate affiliate) and press receive a congress material bag and all materials. Day / two-day delegates receive a day bag. Accompanying persons receive no bag.

Name Badge

The name badge must be worn at all times during the Congress. Access to the Congress facilities will not be granted without a proper name badge. If an attendee loses, misplaces or forgets the name badge, a handling fee of 50 EUR will be charged for a new name badge. Upon handing out a new name badge, the lost badge will become invalid. Please note that accompanying persons do not have access to sessions apart from the Opening and Closing Sessions.

Name Change

A handling fee of 50 EUR will be charged for every name change to an existing congress registration. A new registration form for the substitute attendee should be submitted, as well as a proof for the reduced fee if applicable. Name changes will only be accepted until the standard registration deadline clearly indicating the old and the new name. After the standard registration deadline (22 August, 2018), all name changes must be carried out onsite.

Disclaimer

The World Library and Information Congress: 84th IFLA General Conference and Assembly and/or “its agent K.I.T. Group and/or its agents” have the right to immediately alter or cancel, without prior notice, the Congress or any of the arrangements, timetables, plans or other items relating directly or indirectly to the World Library and Information Congress: 84th IFLA General Conference and Assembly caused by reasons beyond their control. The World Library and Information Congress: 84th IFLA General Conference and Assembly “and/or its agent K.I.T. Group and/or its agents” shall not be liable for any loss, damage, expenditure or inconvenience caused as a result of such alteration or cancellation.

Registration Information

Insurance and Liability

Attendees are advised to arrange their own adequate travel and medical insurance against medical treatment, accidents, cancellation of bookings, etc. No responsibility will be accepted by the Congress Organisers.

Library Visits

All library visits take place on Thursday, 30 August 2018.

All library visits require pre-registration and are based on a minimum number of attendees. Should the minimum number of attendees not be reached, the Congress Secretariat has the right to cancel the tour. Notification of cancellation must be made in writing and sent to the Congress Secretariat by e-mail.

Message Board

Participants can leave messages for one another at the message board located in the registration area in the Banquet Hall.

Refunds

Please note that no refunds can be made during the Congress. After the Congress, refunds will only be made until two weeks after the Congress. Contact the Registration Secretariat at: wlic2018-registration@kit-group.org.

Media Registration

Congress press badges will be issued only with a valid press card or commissioning letter from a recognised news organisation. The Press Office is located in the VVIP Boardroom (Level 3 of KLCC).

Hotel Accommodation

IFLA has appointed K.I.T. Group GmbH as the official housing agency. If you have any questions or changes, please contact the hotel directly. If you do not have the contact details with you, we will be happy to help you at the registration counters or you can write an email to: wlic2018-registration@kit-group.org.

Opening Times at a Glance

Registration Area

Thursday, 23 August 2018.....	13:30 – 18:00
Friday, 24 August 2018.....	07:30 – 19:00
Saturday, 25 August 2018.....	07:30 – 18:00
Sunday, 26 August 2018	07:30 – 18:00
Monday, 27 August 2018	07:30 – 18:00
Tuesday, 28 August 2018	07:30 – 18:00
Wednesday, 29 August 2018.....	07:30 – 18:00

Speaker Preview Room

Meeting Room 306

Friday, 24 August 2018.....	14:00 – 19:00
Saturday, 25 August 2018.....	07:30 – 18:00
Sunday, 26 August 2018.....	07:30 – 18:00
Monday, 27 August 2018.....	07:30 – 18:00
Tuesday, 28 August 2018.....	07:30 – 18:00
Wednesday, 29 August 2018.....	07:30 – 16:00

Exhibition Schedule

Saturday, 25 August 2018

Soft Opening Party.....	14:00 – 16:00
Exhibition Opening Party	16:00 – 18:00

Sunday, 26 August 2018	09:30 – 17:30
Monday, 27 August 2018	09:30 – 17:30
Tuesday, 28 August 2018	09:30 – 14:30

Internet Areas

Thursday, 23 August 2018

Banquet Hall.....	13:30 – 18:00
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Friday, 24 August 2018

Banquet Hall.....	07:30 – 19:00
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Saturday, 25 August 2018

Banquet Hall.....	07:30 – 18:00
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Sunday, 26 August 2018

Exhibition Hall 1 & 2.....	09:30 – 17:30
Banquet Hall.....	07:30 – 18:00

Monday, 27 August 2018

Exhibition Hall 1 & 2.....	09:30 – 17:30
Banquet Hall.....	07:30 – 18:00

Tuesday, 28 August 2018

Exhibition Hall 1 & 2.....	09:30 – 14:30
Banquet Hall.....	07:30 – 18:00

Wednesday, 29 August 2018

Banquet Hall.....	07:30 – 18:00
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Poster Area & Sessions

Poster sessions will take place in the Exhibition Hall 1 & 2. A paper printing centre will also be located in the Poster Area.

Poster Viewing Times

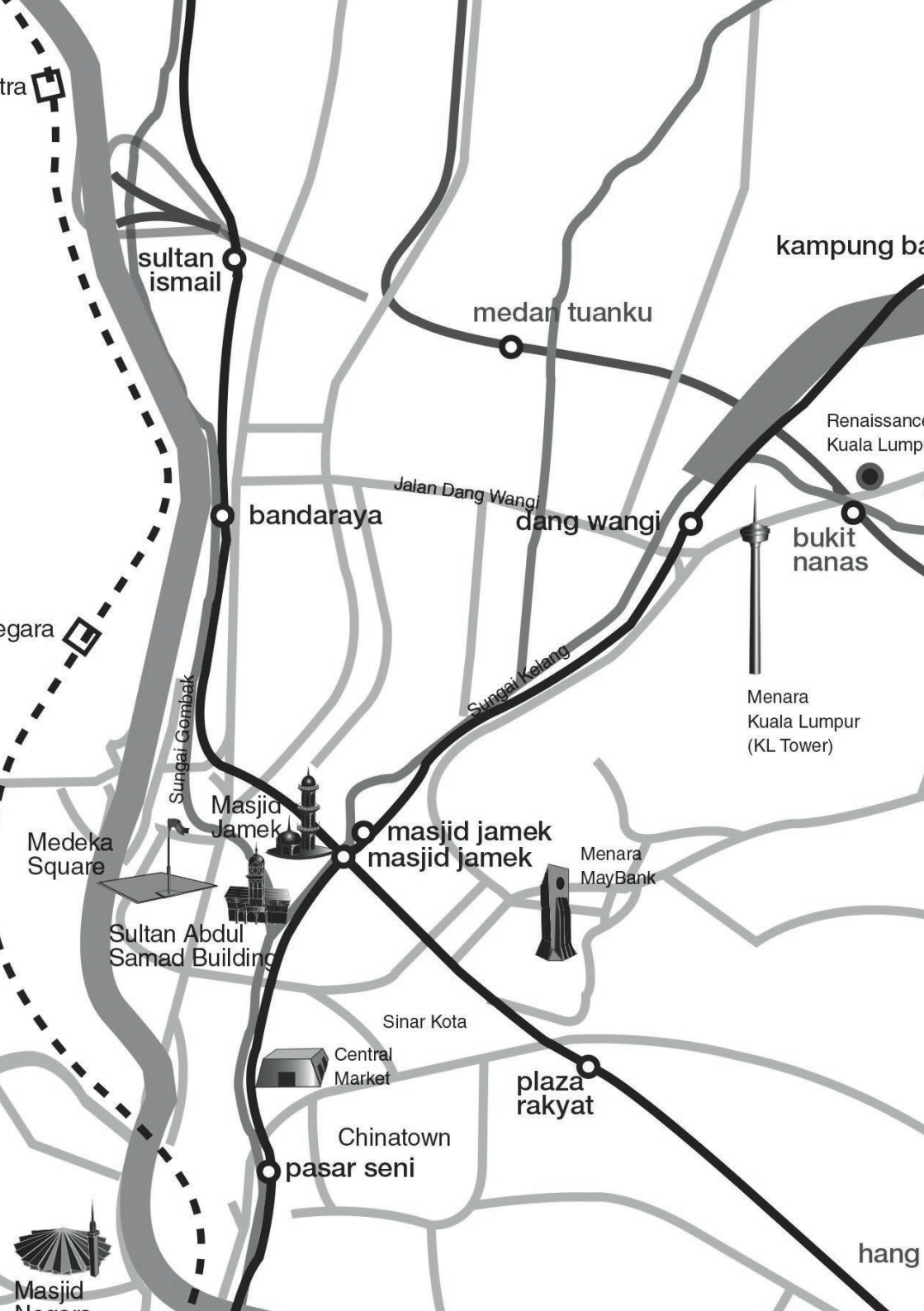
Sunday, 26 August 2018	09:30 – 17:30
Monday, 27 August 2018	09:30 – 17:30
Tuesday, 28 August 2018	09:30 – 14:30

Presenters at Posters

Monday, 27 August 2018	12:00 – 14:00
Tuesday, 28 August 2018	12:00 – 14:00

Cloakroom

Friday, 24 August 2018.....	07:00 – 19:00
Saturday, 25 August 2018.....	07:30 – 18:30
Sunday, 26 August 2018	07:00 – 18:00
Monday, 27 August 2018	07:00 – 18:00
Tuesday, 28 August 2018	07:00 – 18:00
Wednesday, 29 August 2018.....	07:00 – 18:00



sultan ismail

bandaraya

Masjid Jamek

masjid jamek
masjid jamek

pasar seni

plaza rakyat

medan tuanku

dang wangi

bukit nanas

Menara Kuala Lumpur (KL Tower)

Menara MayBank

Sinar Kota

Central Market

Chinatown

kampung ba

Renaissance Kuala Lumpur

hang

Medeka Square

Sultan Abdul Samad Building

Sungai Gombak

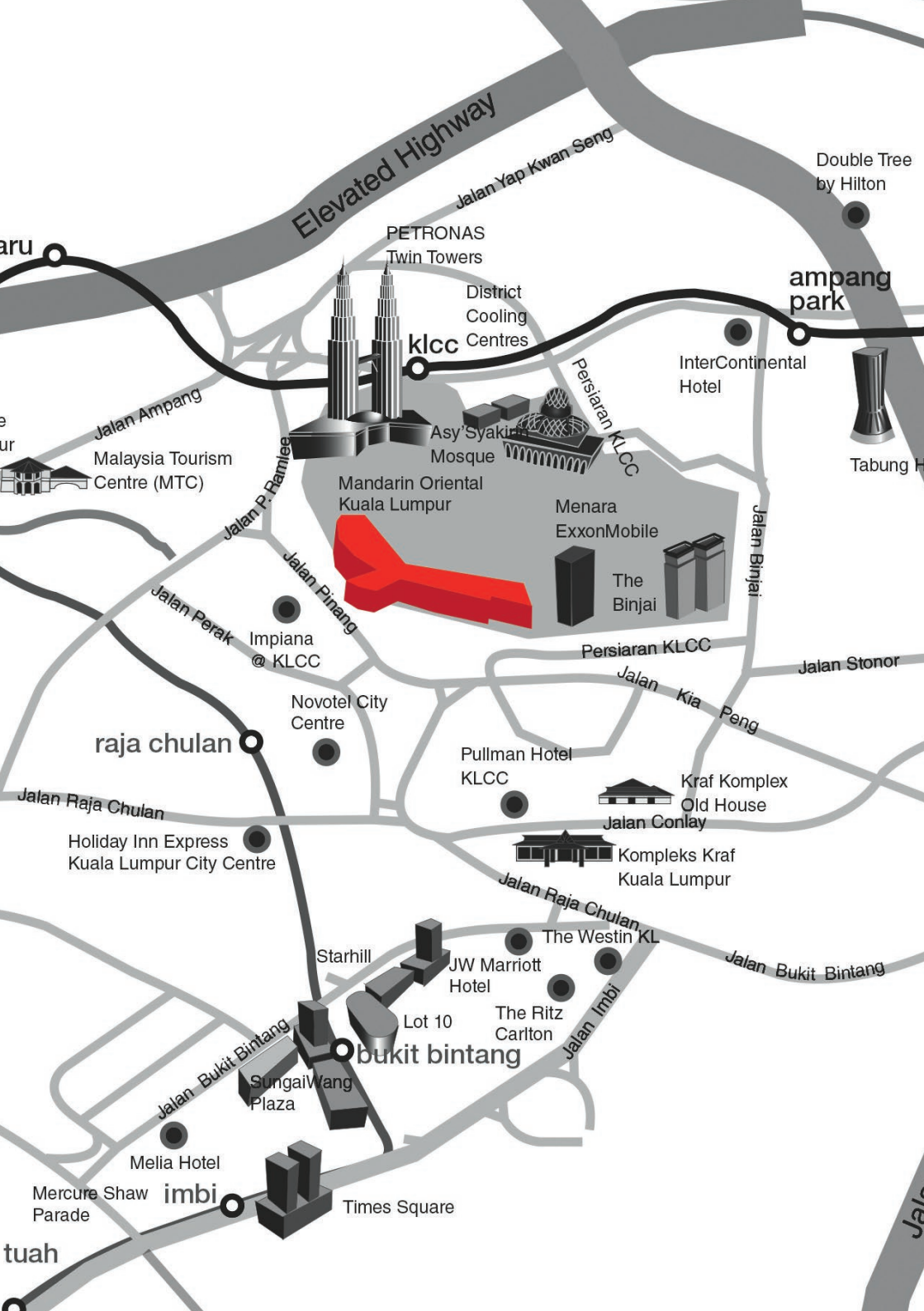
Sungai Kelang

Jalan Dang Wangi

negara

tra

Masjid



Elevated Highway

Jalan Yap Kwan Seng

Double Tree by Hilton

ampang park

PETRONAS Twin Towers

District Cooling Centres

klcc

InterContinental Hotel

Jalan Ampang

Malaysia Tourism Centre (MTC)

Persiaran KLCC

Asy'Syakin Mosque

Mandarin Oriental Kuala Lumpur

Menara ExxonMobile

The Binjai

Tabung H

Jalan P. Ramlee

Jalan Pinang

Jalan Binjai

Jalan Perak

Impiana @ KLCC

Persiaran KLCC

Jalan Stonor

raja chulan

Novotel City Centre

Jalan Kia Peng

Pullman Hotel KLCC

Kraf Kompleks Old House

Jalan Raja Chulan

Holiday Inn Express Kuala Lumpur City Centre

Kompleks Kraf Kuala Lumpur

Jalan Raja Chulan KL

Jalan Bukit Bintang

Starhill

The Westin KL

Lot 10

The Ritz Carlton

bukit bintang

Jalan Bukit Bintang

Sungai Wang Plaza

Melia Hotel

Mercury Shaw Parade

imbi

Times Square

tuah

Congress Information

Book Street Campaign

The National Committee (NC) is introducing Book Street campaign where each IFLA participant attending the 84th IFLA WLIC 2018 in Kuala Lumpur is encouraged to donate a book each for this project. Preferably the book is either in English or Malay. Books in Braille for the visually impaired are also welcomed. All books collected will be donated to the special needs group around Kuala Lumpur. This initiative is to provide them with reading materials and to encourage this community to love reading especially among young children and teenagers. Books for adults can also be donated. The National Committee will provide collection boxes for participants and will set up in various stations in KLCC. The collection box will be at the Malaysian booth in the Exhibition Hall.

Business Centre

A business centre is available for all attendees. It is located on Level 4 Centre Core. It is open during the following times:

Thursday, 23 August 2018.....08:00 - 19:30
 Friday, 24 August 2018.....08:00 - 19:30
 Saturday, 25 August 2018.....08:00 - 19:30
 Sunday, 26 August 2018.....08:00 - 19:30
 Monday, 27 August 201808:00 - 19:30
 Tuesday, 28 August 201808:00 - 19:30
 Wednesday, 29 August 2018.....08:00 - 19:30

Cloakroom

A cloakroom is available on Level 3 Centre Core. It is open during the following times:

Friday, 24 August 2018.....07:00 - 19:00
 Saturday, 25 August 2018.....07:30 - 18:30
 Sunday, 26 August 2018.....07:00 - 18:00
 Monday, 27 August 201807:00 - 18:00
 Tuesday, 28 August 201807:00 - 18:00
 Wednesday, 29 August 2018.....07:00 - 18:00

Congress App

The IFLA WLIC 2018 Congress App is designed to enhance the experience of the participants before, during and after the Congress by placing the following features and information at their fingertips:

- Registration barcode for badge printing
- Interactive Congress Programme
- Personal Planner (create your own schedule) and much more
- Consult the papers
- Maps and floor plans
- Exhibitors Listings
- Participants' Networking System: Get in touch with other IFLA WLIC 2018 participants during the Congress in Kuala Lumpur!

The Congress App is available free of charge at the Apple iTunes Store, at Google Play and the Windows Phone App Store.

Congress Information

Download the App



Donation Boxes

Two Donation Boxes will be placed around the Congress Venue. The first donation box will be placed in the Registration Area, while the second donation box will be placed in the Exhibition Hall 1&2. In the donation boxes, you may leave items you no longer require, which will be donated to local charities after the Congress.

Exhibition Passport Competition

Each delegate will receive an Exhibition Passport inside their Congress Bag.

Get your passport stamped at the exhibition booths and if you are lucky you might win a complimentary Congress registration to WLIC 2019 in Athens!

First Aid

The first aid room is located on Level 3 adjacent to the IFLA Headquarters Secretariat. There is also a dedicated counter for First Aid in the Registration Area in the Banquet Hall on Level 3.

General Assembly

The IFLA General Assembly documents containing the agenda for the General Assembly and other materials will be handed out during the meeting which will take place on Tuesday 28 August at 16:15 in the Plenary Hall.

Headsets for Simultaneous Interpretation

Headsets will be available at registration in front of Ballroom 1 and Level 1 Centre Core. Please note that in order to obtain the headset, your name badge will be scanned with a barcode reader. Please ensure the headset is returned at the end of the session. Loss of a headset will result in a fee of 250 EUR.

Information Desk

The Information desk is located in the Registration Area in the Banquet Hall on Level 3.

Internet Area

Internet areas will be situated in two locations: in the Registration Area (Banquet Hall, Level 3) and in the Exhibition Hall 1 & 2. The areas will be open as listed below:

Thursday, 23 August 2018

Banquet Hall.....13:30 - 18:00

Congress Information

Friday, 24 August 2018

Banquet Hall.....07:30 - 19:00

Saturday, 25 August 2018

Banquet Hall.....07:30 - 18:00

Sunday, 26 August 2018

Exhibition Hall 1 & 2.....09:30 - 17:30

Banquet Hall.....07:30 - 18:00

Monday, 27 August 2018

Exhibition Hall 1 & 2.....09:30 - 17:30

Banquet Hall.....07:30 - 18:00

Tuesday, 28 August 2018

Exhibition Hall 1 & 2.....09:30 - 14:30

Banquet Hall.....07:30 - 18:00

Wednesday, 29 August 2018

Banquet Hall.....07:30 - 18:00

Library Boulevard

The Library Boulevard is located in the West Wing Foyer on Level 3 and is another opportunity for you to discover the Malaysian libraries. This boulevard will feature a variety of posters on a range of different topics and will show Malaysian libraries' dynamism such as new projects in libraries regarding digital innovation, new architectures or new services for citizen.

Lightning Talks

This year, we have an exciting new format for sharing knowledge with Congress delegates. One session room, for the full day, will be

dedicated to 5-minute lightning talks – an opportunity for 30 selected speakers to quickly share innovative projects of international relevance with other delegates. Whether it is a project with a marginalised group, tips to pass on about building the membership of your association, an idea to solve a problem in a particular library, or a passion someone wants to share, the more variety, the more interesting it becomes! See the online programme for full details, speakers and topics. Drop in, and hear something unexpected!

Livestreaming

With an expanded offer since our first ever WLIC livestreaming in 2017, IFLA's World Library and Information Congress (WLIC) will be livestreamed this year too!

Once again, we will be giving live online access to the larger and most popular sessions of the Congress, allowing you to get the latest updates of key initiatives that IFLA is undertaking in the effort of achieving a stronger and globally united library field. These include: the Opening Session (Saturday 25 August from 10:30 – 12:00 UTC+8), the IFLA Highlights Session (Sunday 26 August from 08:30 – 09:15 UTC+8), the IFLA President's Session (Sunday 26 August from 09:30 – 12:45 UTC+8), the IFLA Global Vision Session (Sunday 26 August from 13:45 – 15:45 UTC+8), and the Closing Session (Wednesday 29 August from 16:00

Congress Information

– 17:30 UTC+8). But this is not all, we will be offering even more!

For those who can't make it to the Congress, and for those attending but with a busy schedule, this year, you will be able to watch online a selection of key WLIC 2018 sessions organised by IFLA's Professional Units, live or on demand. A true learning and development opportunity, you will get the chance to learn more about major challenges faced by the library and information profession, directly from the experts. The sessions selected this year are: "From Data to Advocacy: Using Digital Tools Like the IFLA Library Map of the World to Communicate Your Library Stories", by the Statistics and Evaluation Section (Saturday 25 August from 13:45 – 15:45 UTC+8), "Intellectual Freedom in a Polarised World" by the IFLA FAIFE Advisory Committee (Sunday 26 August from 16:00 – 18:00 UTC+8), "What's Up with eLending?" organised jointly by the eLending Working Party and the Public Libraries Section (Wednesday 29 August from 08:30 – 10:30 UTC+8), and "Win-Win: building strong education, training and continuing professional development together with strong library associations" co-organised by the IFLA MLAS and CPDWL Sections (Wednesday 29 August from 10:45 – 12:45 UTC+8).

Pick your favourites or watch them all! Follow IFLA WLIC on social media and our WLIC 2018 website for further livestreaming announcements and details.

Location of the IFLA Headquarters Secretariat

This office is located in the Press Centre on Level 3.

Lost and Found

For the Lost and Found, please go to the Registration Counters located in the Banquet Hall (Level 3).

Lunch and Refreshments

Many catering stations are located throughout KLCC. A food hall is also available at the Concourse Level (-1).

Malaysian Stamps and First Day Cover

Since this is the first IFLA congress to be held in Kuala Lumpur, Malaysia, the National Committee (NC) decided to issue special stamps and first day covers as a significant way of commemorating the 84th IFLA WLIC 2018. The NC is working with the Malaysian post office on this special project and has also obtained permission to sell these stamps and first day covers during the Congress.

There are two designs for the stamps. The 30 cent stamp features the flora and fauna of Malaysia while the 60 cent stamp features the orchid flower. The 30 cent stamps can be used

Congress Information

to send postcards.

The first day cover features the IFLA WLIC 2018 logo on the left which comprises the iconic PETRONAS twin towers sitting on a bridge that depicts the theme of the congress which is “Transform Libraries, Transform Societies” and a tagline “Reaching out to the Hard to Reach”. The red hibiscus, featured in the logo, is also placed near the National Library building, highlighting the hibiscus as Malaysia’s national flower. In the right hand corner it features the National Library building as a symbol of library development in the country. The historical Sultan Abdul Samad building with its Moorish-style architecture and the KL tower, are iconic representations of Malaysia.

Mobile Phones

As a courtesy to speakers and other attendees, we kindly request that all mobile phones and pagers are set on silent mode before entering Congress sessions.

Mobile Phone Charging Areas

Mobile phone charging areas are located on all levels of KLCC.

Papers

Delegates are reminded that all Congress papers received at IFLA HQ before 28 March are

posted on the IFLA website. Papers submitted after this date may not be available until after the Congress.

Poster Sessions & Paper Printing Centre

Poster Sessions will take place at the Poster Area which is located in the Exhibition Hall 1 & 2. The posters can be viewed on:

Sunday, 26 August 2018.....09:30 - 17:30

Monday, 27 August 2018.....09:30 - 17:30

Tuesday, 28 August 2018.....09:30 - 14:30

Attendees will have the opportunity to speak with the presenters on Sunday, 26 August and Monday, 27 August between 12:00 and 14:00. A Paper Printing Centre will also be available.

Simultaneous Interpretation

Simultaneous interpretation services will be available in seven languages: English, French, German, Russian, Spanish, Chinese (Mandarin) and Arabic. This service will be available for the Opening Ceremony and the Closing Session and other selected sessions in the Plenary Hall and the Ballroom 1. Please look for the SI mark in the Congress Programme.

Congress Information

Social and Cultural Events

All full-time participants and accompanying persons wearing their name badge have free access to the social events. All persons or participants who purchased an extra ticket need to bring their social event voucher to have access to the social events.

Speaker Preview Room

All speakers are requested to report to the Meeting Room 306. The Speaker Preview Room will be open at the times listed below:

Friday, 24 August 2018.....	14:00 - 19:00
Saturday, 25 August 2018.....	07:30 - 18:00
Sunday, 26 August 2018.....	07:30 - 18:00
Monday, 27 August 2018.....	07:30 - 18:00
Tuesday, 28 August 2018.....	07:30 - 18:00
Wednesday, 29 August 2018.....	07:30 - 16:00

Volunteers

Approximately 350 volunteers, who are in their daily life librarians from all types of libraries and documentation centres, students or active retirees from all regions of Malaysia, as well as from many different countries will contribute their time and effort towards the IFLA World Library and Information Congress 2018. They play a pivotal role at all the key touch-points of the conference. Amongst many things, they will

help you find your way at the Congress venue or participate in organising the Exhibition Area, the library visits, the cultural and social events. They will also be welcoming you at the airport terminals from Thursday, 23 August until the morning of the opening.

They will be wearing a red WLIC IFLA 2018 vest with “Volunteer” written on the back and with name badges which make them easily identifiable. They will be delighted to assist you with any queries or questions you may have.

The volunteers’ vests are kindly sponsored by



Well-Being Activities

A wellness programme called Senam Seni will be introduced in the WLIC 2018. For those who regularly exercise, you can continue to exercise during the conference, with some modification in timing, intensity and duration. With several qualified instructors in the lead, delegates will enjoy low impact aerobic movements flavoured by Malaysian cultural dances and music.

The wellness programme will be held in the lush green park of KLCC located just beside the conference venue.

Congress Information

Date: 25 - 28 August, 2018

Time: 7:00 - 7:30

Venue: KLCC Park

Come one come all... we are sure you will have a fun time, stay fit and healthy to enjoy WLIC 2018! You can come with your sports fitness attire to join us in this first ever such programme of WLIC. A complimentary face towel will be given for those who participate in this exercise programme.

Wi-Fi

Complimentary Wi-Fi will be available to all attendees within the KLCC.

Network: ConventionCtrFreeWiFi

No password is required.

In addition, the internet areas in the Banquet Hall and Exhibition Hall 1 & 2 will be available for use.



Come visit EBSCO Booth **B148**

While you're at *IFLA's General Conference and Assembly*, learn about EBSCO's involvement with FOLIO, a community to develop a new open source library services platform that allows for continuous innovation and choice.



Building for Continuous
Innovation with FOLIO

Monday, August 27

10:00 - 10:45 a.m.

Exhibit Hall, Expo Pavilion

General Information

Airport

Kuala Lumpur International Airport (KLIA) serves as the main gateway to Malaysia and the region. Over 60 international airlines, including low cost carriers provide direct access from more than 100 destinations worldwide via KLIA, Penang, Langkawi, Kota Kinabalu and Kuching international airports. Amongst these is the country's national carrier, Malaysia Airlines Berhad.

In addition, the Kuala Lumpur International Airport 2 (KLIA2) is able to cater to 45 million passengers a year, providing greater accessibility. Air travel is further supported by 16 domestic airports.

Airport Transfer

KLIA Ekspres / KLIA Transit

Tel.: 03-2267 8000

Website: www.kliaekspres.com

The KLIA Ekspres and KLIA Transit trains (also known as Ekspres Rail Link or ERL) are high-speed trains that connect the airport to KL Sentral Station in the city. KLIA Ekspres is the fastest mode of transport to the airport. The journey to KLIA takes 28 minutes while the journey to KLIA 2 takes 33 minutes. KLIA Transit is a similar high-speed train, but has four stops along the way; at Bandar Tasik Selatan, Salak Tinggi, Putrajaya/Cyberjaya and KLIA. The entire journey to KLIA 2 by KLIA Transit takes only 38 minutes.

During the Congress, all delegates will receive a 20% discount on ERL tickets from KLIA and KLIA 2 to the KL Sentral. KLIA Ekspres tickets can be purchased with the promo code KEWLIC85.

Delegates can print the train ticket and scan it at the access gate at the KLIA Ekspres train station in KL International airport or KL Sentral in the city. Please note that the discount is not applicable for the KLIA Transit train.

Skybus / Aerobus

Skybus: Tel.: 016-217 6950 / 016-217 8496

Website: www.skybus.com.my

Aerobus: www.aerobus.my

These are scheduled air-conditioned buses that provide transport between the airport and the city. Tickets can be purchased at the counters or onboard the bus. Skybus tickets can also be purchased onboard AirAsia flights or online when purchasing AirAsia flight tickets.

KLIA Airport Limo

Tel.: 1 300 88 8989

Website: www.airportlimo.my

KLIA Airport Limo offers pick-up and transfer services using a prepaid coupon system. Travel time to the city takes between 45 minutes to an hour. Fares differ according to the zone and type of taxi (budget or premier). A surcharge will be imposed for transfers between midnight to 06:00.

General Information

Airport Coach (KLIA Main Terminal only)

Tel.: 03-8787 3894 / 016-228 9070

Website: www.airportcoach.com.my

The Airport Coach provides scheduled bus services from KLIA to KL Sentral Station. The bus station is situated at the Ground Floor, Block C of KLIA's Main Terminal. The journey takes about 1 ½ hours, depending on traffic.

Buses

The main bus terminals in Kuala Lumpur are Pudu Sentral, TBSBTS (Bandar Tasik Selatan Integrated South Terminal) and Hentian Putra. Visitors from the north (states such as Penang, Perak, Cameron Highlands, Genting Highlands and southern Thailand) will arrive in Pudu Sentral. The hub for buses from the south (Melaka, Johor and Singapore) is TBSBTS. Hentian Putra is the disembarkation point for buses from the east coast states of Pahang, Kelantan and Terengganu.

Car Rental

Car rental services are available both at the airport and at KL Sentral. The Kuala Lumpur - Seremban Highway is the main route into the city. The drive takes about one hour or less, depending on traffic conditions.

Bank

Generally banking hours in Malaysia are from 9:30-16:30 (Mondays - Fridays), although

some banks do extend their banking hours. Automated Teller Machines (ATM) are available at convenient locations throughout the country. All major credit cards and traveler's cheques are accepted in major institutions and an ever-growing number of shops and restaurants.

Opening Hours in most states:

Monday – Friday: 9:30 to 16:30

*Closed on Saturday, Sunday and Public Holiday. Some banks do open on Saturdays

Opening Hours in Kelantan and Terengganu:

Sunday – Wednesday: 9:30 to 16:30

Thursday: 9:30 to 16:00

* Closed on Friday, Saturday and Public Holiday

Climate

Malaysia enjoys a tropical climate with warm weather all year round. Temperatures range from low of 21°C (70°F) to high of 32°C (90°F). The highlands are cooler with temperatures ranging from 15°C (59°F) to 25°C (77°F). Annual rainfall varies from 2,000mm to 2,500mm.

Culture and Entertainment

KL's long and colorful history has left a legacy of heritage sites which bear the stamp of various foreign influences. The main heritage zones in the city are Merdeka Square, Market Square, Chinatown (Petaling Street) and Jalan Tuanku Abdul Rahman,

General Information

as one of the leading shopping hubs in the region. Browse through the swanky malls, high-end boutiques, duty free outlets and bustling street bazaars for a range of irresistible goods. KL's nightlife is as vivid and diverse as its cultural attractions. Chic bistros and watering holes offer a wide spectrum of styles and settings for the party crowd to chill out. Take your pick from the night spots that belt out Latin, techno, R&B, reggae, retro or groovy tunes and beats.

Currency

The currency in Malaysia is Malaysian Ringgit, indicated as 'MYR'. Visit www.xe.com for the latest exchange rates. Foreign Exchange Booths are common and clearly state the exchange rate for all major currencies. Automated Teller Machines (ATMs) are located at major bank branches, most shopping malls, airports, bus terminals, etc. Note that ATMs in Malaysia require a six-digit PIN. Please be advised that if your ATM PIN is more or less than six digits, it should be changed before departing.

Donation Boxes

Two Donation Boxes will be placed around the Congress Venue. The first donation box will be placed in the Registration Area, while the second donation box will be placed in the Exhibition Hall 1&2.

In the donation boxes, you may leave items you no longer require, which will be donated to local charities after the Congress.

Electricity

Voltage is 230 - 240 volts AC at 50hz cycles per second. The standard is 3-pin square plugs and sockets.

Emergency Numbers

The most important emergency telephone numbers are:

- 999 - Ambulance / Police
- 994 - Fire and Rescue Department
- 103 - Directory Enquiries
- +603 2149 6590 / +603 2149 6593 - Kuala Lumpur Tourist Police
- +603 8777 8888 - Kuala Lumpur International Airport
- +601 300 88 5050 - Tourism Malaysia Info Line
- +603 7967 8000 – Weather

Malaysia's international calling code is +60.

Food and Drink

Kuala Lumpur is hailed as the region's food capital for its delectable of mouth-watering delights. Major hotels and shopping malls

General Information

are decked with gourmet restaurants, coffee houses, delicatessens and also alfresco cafes. A number of exclusive restaurants offer traditional performance for visitors to get a glimpse of local culture. Like in other cities, designer coffee shops with Wi-Fi facilities are a popular hangout at any time of the day. Bukit Bintang and Jalan Tun Ismail are lined with trendy sidewalk cafes that are great spots for people-watching and chilling out.

As a cosmopolitan city, KL offers a number of restaurants that serve international fare. Continental food, fusion food as well as Mediterranean, Korean, Thai, Japanese, Indonesian, Middle East, Italian and French Cuisine can be savored during a visit here. Authentic Malaysian fare which consists of Malay, Chinese and Indian food is worth trying out. For a novel experience, try the local hawker-style fare at open-air food courts where dishes are freshly prepared upon order. A number of restaurants are open 24 hours so anytime is a good time for a snack. Muslims can rest assured that halal food is easily available. To savor local delights, visit places like Jalan Alor (Chinese food), Kampong Baharu (Malay food), and Little India (Indian food). So, come with a big appetite and enjoy a gastronomic adventure in KL!

Health and Medicare

Dehydration and Sunburn

The sun is strong throughout the year in the

country. Proper care against sunburn must be constantly taken. Dehydration and loss of salt through perspiration are two other common problems for the unprepared traveller. Drink plenty of fluids and replace your salt loss and remember that alcoholic drinks make dehydration worse, not better. Make sure you pack clothing suitable for a warm humid climate.

Mosquitoes

Due to the constant humid climate, mosquitoes tend to be present throughout the year. The three most significant diseases transmitted by mosquitoes are Malaria, Dengue Fever and Japanese B Encephalitis. To repel mosquitoes, ticks and other arthropods, apply an insect repellent containing DEET to your skin or clothing. The risk of malaria for most tourists visiting Peninsular Malaysia is extremely small. There is insignificant risk in Kuala Lumpur, Penang and other major cities. However, in East Malaysia, the risk of malaria is present throughout the year. Even in these regions, the risk is mainly off the coastal plains and towards the border areas. Generally, prophylaxis is recommended for those visiting Sabah or Sarawak.

Food

Generally, the level of food hygiene throughout the country is high. However, make sure your food and drinking water are safe. Food from street vendors should be treated with care. Drink only bottled or

General Information

boiled water, or carbonated (bubbly) drinks in cans or bottles. If possible, avoid tap water, fountain drinks, and ice cubes.

Vaccinations

Recommended vaccines: Poliomyelitis (childhood booster), Tetanus (childhood booster), Typhoid (food & water borne diseases), Hepatitis A (food & water borne diseases). For those venturing outside cities and towns, further recommended vaccines are Hepatitis B, Rabies, Japanese B Encephalitis, Tuberculosis and Meningitis. For those visiting Sabah and Sarawak, Malaria prophylaxis is strongly recommended. If you are coming from, or have recently travelled in, South America or sub-Saharan Africa you must present a certificate of vaccination against Yellow Fever upon arrival in Malaysia.

Medicare

Clinics and dispensaries take care of non-major medical treatment while state-run hospitals are available in all major towns. Be sure to have the appropriate travel health insurance.

Insurance

Visitors are strongly advised to obtain adequate insurance cover before travelling to Malaysia.

Internet

High Speed Broadband is easily accessible at hotels, internet cafés and shopping malls, among other places.

Language

Bahasa Malaysia or Malay is the official language while English is widely spoken. Most Malaysians can speak at least two languages, Malay and English, while some are tri-lingual, being able to converse in Mandarin and Tamil too. The indigenous groups also speak various languages and dialects.

Local Culture: Do's And Don'ts

Malaysia is generally a laid back and relaxed place. However, it does have its own customs and visitors should try to observe these practices when they arrive. Some common courtesies and customs are as follows: Although handshakes are generally acceptable for both men and women, some Muslim ladies may acknowledge introductions to gentlemen by merely nodding and smiling. Informal dressing (e.g. lightweight linens & cottons, T-shirt, shorts, jeans) is generally acceptable. For dinners and night spots, smart casual wear is the norm. When entering mosques and temples, wear long sleeves and loose trousers or long skirts as a sign of respect. The right forefinger is not

General Information

used to point at places, objects or persons. Instead, the thumb of the right hand with four fingers folded under is the preferred usage. Shoes must be removed when entering places of worship such as mosques and temples. Some mosques provide robes and scarves for female visitors. Taking photographs at places of worship is usually permitted but always ask permission beforehand.

Local Transportation and Taxis

Peninsula Malaysia transport network is diverse with extensive roadways stretching over 63,445km, including 1,630km of expressways. Its main highway extends over 800km, from the Thai border all the way to Singapore.

Buses and taxis are the most popular form of transportation. Express buses and regional buses connect many towns and cities to each other. Buses connecting towns and cities charge fares according to the distance covered. Taxi Services are the most widely and easily available form of transport. City taxis operate by meter and may be hired from taxi stands, hailed by roadside or through a radiophone paging system. There are also minivan-type taxis for carrying larger parties. Light Rail Transit (LRT) and KL Monorail provide inner-city public transportation for Kuala Lumpur, serving businesses, hotels and shopping districts, and also major parts of greater Kuala Lumpur. Fares are more affordable than taxis and will link-up

with other LRT and train networks at KL Sentral.

Non-local Transportation

East Malaysia (Sabah and Sarawak) is well-connected to Peninsula Malaysia via frequent flights to various cities. Flights are provided by Malaysia Airlines Berhads, AirAsia and Firefly. Malaysia Airlines operates flights from several countries to major airports in East Malaysia, including Kuching International Airport (Sarawak) and Kota Kinabalu International Airport (Sabah). Public transport (buses and taxis), charter and rental services are also conveniently available in Sabah and Sarawak. The Pan Borneo Highway connects Sabah and Sarawak as well as Brunei. Please see page 46 for special discounts on air fares for IFLA participants.

Post Offices

Opens from 08:30 to 17:00 daily, except on the first Saturday of each month, Sundays and public holidays. In Kelantan and Terengganu post offices operate during the same time, but are closed on Fridays and public holidays.

Shopping and Opening Hours

Kuala Lumpur is a paradise for shoppers with something to cater to every taste and budget. There are numbers of a swanky malls that offer internationally-known brands. Most of

General Information

these malls serve lifestyle centers and come complete with restaurants, cineplexes, spas, fitness centers and theme parks. Bukit Bintang is undoubtedly the city's foremost shopping district with everything from haute couture fashion, fragrances and timepieces to computer peripherals and latest gadgets. More chic shopping malls are located at KLCC and Jalan Ampang. Sub-urban enclaves such as Bangsar are known for their exclusive boutiques and a range of specialty shops. Visitors in search of novelty items will be spoilt for choice at the open air bazaars where bargain hunting is the order of the day. The casual street shops at Jalan Tunku Abdul Rahman and Petaling Street stack every imaginable item from crafts to belts, bags and electronic goods. Ethnic-style crafts, accessories and traditional Indian attire can be found at the Little India enclave in Brickfields. Most retail shops and shopping centers in KL operate from 10:00 to 22:00. Government offices operate from 08:00 to 17:00 on weekdays only. On the contrary, KL is famous for its round-the-clock eating time; you'll see many eateries open for 24 hours a day, 7 days a week.

Telephone

Local calls can be made from public phones using coins or pre-paid cards. International calls can be made from public phones with card phone facilities or at any Telekom office.

Tipping

Most hotels and restaurants levy a 10% service charge and the Sales and Service Tax (SST) that will come into effect in Malaysia on 1st September 2018. Therefore, tipping is not customary. However, should you want to show your appreciation for good services, a small tip will do.

Tourist Information Office

Tourism Malaysia

Toll-Free-Line: 1 300 88 5050

Tel.: +603 8891 8000

www.tourismmalaysia.gov.my

Malaysia Tourism Centre

www.matic.gov.my

Tel.: +603 9235 4848

+603 9235 4800

For more visitor information, please visit:

Visit KL www.visitkl.gov.my

Kuala Lumpur Travel Guide

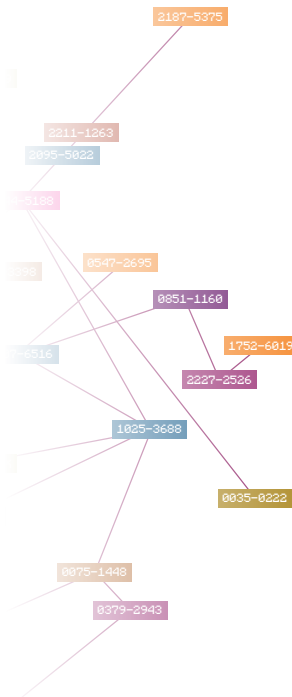
www.kuala-lumpur.ws



INTERNATIONAL
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INTERNATIONAL CENTRE

Find out more
by joining us
for a demo at
IFLA Expo Pavillon /
Tech Lab on
Aug. 26th at noon

DISCOVER OUR ADVANCED SERVICES AND MAKE THE MOST OF ISSN!



On January 4th, 2018, the ISSN international Centre launched its **new web portal** for the ISSN Register, based on linked data. A new customer extranet also allows partner institutions to manage their subscriptions to ISSN services and helps publishers to request ISSN more smoothly.

New features will include:

- Release of essential ISSN information as linked open data,
- New content display services including timeline, geolocation of publications, title history and title relations,
- Streamlined process for ISSN requests,
- Enhanced billing and subscription management interface.

Demo available everyday on booth B130

Public Transportation

Go KL City Bus

Go KL City Bus is a free bus service that serves the city centre of Kuala Lumpur. The service owner is Suruhanjaya Perkhidmatan Awam Malaysia (SPAD) and the operators are Konsortium Transnasional and Rapid Bus. Open to residents and tourists, this service can be used at the Go KL City Bus official bus stop. Most bus stops are in close proximity to tourist attractions, major shopping centers and an easy way to connect through rail transit services such as KTM Komuter, Rapid KL and ERL. If you happen to be in KL and spot a light purple bus near you, just hop on the bus and enjoy the ride!

Operation hours are as follows:

Working Day:6:00 – 23:00

Weekends and Holidays:7:00 – 23:00

Frequency is as follows:

Working Day.....Every 5 minutes

Peak Hours (7:00 – 22:00 & 4:00 – 20:00):

Others:Every 10 minutes



IFLA Library Visits | Thursday 30 August 2018

Delegates can drop by the Library Visit desk (located in the Registration Area) during the Congress where they will be able to register for the Local Library Visits or the Non-Local Library Visits if there is space still available. This desk will also provide attendees with details regarding all of the Library Visits (transportation, description of libraries). A comprehensive list of on-your-own visits will also be available at the Library Visits desk.

Full Day Non-Local Library Visits – Transportation costs for participants

Three tours will be offered from 07:00 – 18:00. There are three non-local library visits for which participants will be charged a minimal fee. These are full-day visits travelling approximately 300km one way by coach. Lunch will be provided.

Non-Local Library Visit 1 Perak Libraries (Academic and Community libraries)

Transportation Cost: 15 EUR

This is a north-bound trip by coach to the state of Perak. The tour will start at 07:00 from Kuala Lumpur Convention Centre, the conference venue. Participants will be taken to three libraries comprising two university libraries and a community library.

After approximately three hours on the journey, the first stop will be at the The Desa Sauk 2 Community Library. A fairly small library with the nearest town around twenty kilometres away, participants will be able to see how library services are provided for the local folks and school children. The conducive library environment is a popular venue for school children in the neighbourhood. Some library and information related activities are in store for the visit of IFLA WLIC 2018 participants.

The next stop will be an academic library, the Petronas University of Technology (UTP) in Tronoh Perak. The library is within the academic complex which is an iconic building designed by one of the leading architects, Foster and Partners. In 2007, the design received an Aga Khan Award for Architecture. UTP Information Resource Centre (IRC) was established in July 1997. The collection comprises a wide variety of printed and non-printed materials with intent focus on the field of engineering and technology. The library is equipped with 1,275 seating capacity and more than 500,000 printed books.

The final stop of this Perak Libraries tour is the Sultan Idris Education University (UPSI) located in Tanjung Malim Perak. UPSI was established in 1957 as a teacher training institute. Since 1998, the

IFLA Library Visits | Thursday 30 August 2018

university had spent RM20 million to upgrade and update its collection of library materials. This does not include furniture, library security system and other related equipment. The modern and contemporary building houses more than three million items in its collection both in printed and electronic resources. The library focuses on education and early childhood education as niche areas in its collection development. The library has developed and implemented in-house systems which has enhanced and benefitted services not only within the library, but other academic and public libraries in Malaysia.

Participants are expected to reach Kuala Lumpur Convention Centre at about 18:00.

Non-Local Library Visit 2 Melaka Libraries (School, Academic and Public Libraries)

Transportation Cost: 15 EUR

This is a south-bound trip by coach to the state of Melaka and Negeri Sembilan. The tour will start at 07:00 from Kuala Lumpur Convention Centre, the conference venue. Participants will be taken to three libraries comprising of a school library, an academic library and a public library.

The first stop of this non-local library visit will be at the Tunku Khursiah College (TKC) in Seremban Negeri Sembilan. Tunku Kurshiah College (TKC) is the first fully residential girls' school in Malaysia established in 1947. The school moved to its new premise in Bandar Enstek, Nilai in January 2013. The new school library is highly recommended by the Malaysian Ministry of Education for a visit. The library won The Best School Library Award (Secondary School) at state level for several years. To create reading habits among the students, the library created a reading corner in every classroom. From TKC, the tour will proceed to Melaka to visit the Malaysia Technical University Library. The Library provides a seating capacity of 500 users. Currently, it has a total collection of nearly 150,000 printed titles including 32 database titles. The collection focuses mainly on engineering subjects related to the areas of Electrical Engineering, Electronics and Computer Engineering, Mechanical Engineering, Manufacturing Engineering and Information & Communication Technology Engineering. In addition, there are also collections of other scientific fields such as physics, chemistry and mathematics. The library is actively involved in CSR activities. It has "adopted" almost ten school libraries, from setting up the libraries to providing on-going guidance and advice on how to run them.

The final destination of this tour will be the Melaka State Library which was established in 1981. The library has a history back to 1881 when it was first located at the Stadthuys Building. It has been relocated to several other sites since then and finally moved to its current location at Bukit Baru in 1996. This is basically a public library which aims to serve the general users of the community,

IFLA Library Visits | Thursday 30 August 2018

students, and children. The library has 5 branch libraries, 27 rural libraries, 2 mobile bus services and 3 Malaysia Community Library. The library also offers a dedicated reference section with an extensive collection for secondary school students who are preparing for their examinations. Participants are expected to reach Kuala Lumpur Convention Centre at about 18:00.

Non-Local Library Visit 3 Pahang Libraries (Academic and Public libraries)

Transportation Cost: 15 EUR

This is the east-bound non-local library tour to the state of Pahang, at the eastern side of the Malay Peninsula. The tour will start at 07:00 from Kuala Lumpur Convention Centre, the conference venue. Participants will be taken to three libraries which comprise of two public libraries and an academic library.

The first stop of this tour will be the Bentong Public Library. Opened in 1983 and moved to a new building in 2003, it has over 70,000 collection of books. With a mission of restoring the reading habits across town, unique outreach programs are constantly being conducted targeting students and the general public.

The interesting part of Bentong Public Library is the experimental Smart Shelf initiative, a low cost solution addressing the lack of finding aids. This has transformed the shelving area with new shelf arrangement resulting in a fresh new look for the entire library space.

The visit will proceed to the Library of the Medical Faculty of the Islamic International University of Malaysia (IIUM) in Kuantan, Pahang. It is located about 250km away from the main campus. The Library was set up to support the curriculum and research needs of the Medical and Health Sciences faculties. Some of the faculties served by this library are the Dentistry, Pharmacy and Nursing faculties. Information literacy programmes are delivered throughout their medical education. Being the only medical library in the state, the library opens its door to the local community to serve their interests in information needs.

The final stop will be the State Library of Pahang (PPAP) which was established in 1973 but started its operation in 1976. It has moved to the brand new building of 12,000 sq meters which is located at the main entrance of Kuantan, the capital city of Pahang. The new building was officially opened in early 2018. Among the attraction of this library is the Petrosains which is a Science Discovery Centre that uses a fun and interactive approach to tell the story of the science and technology of the petroleum industry.

Participants are expected to reach Kuala Lumpur Convention Centre at about 18:00.

IFLA Library Visits | Thursday 30 August 2018

Half-Day Local Library Visits Walking Tours – Offered at no charge to participants

These tours will be offered from 08:00 – 12:00 and from 13:00 – 17:00.

Walking Tours will be a combination of short train journeys within Kuala Lumpur city plus about 0.5 km walk from the train stations to the respective libraries. Registration will be available at the Library Visit desk located in the registration area.

Walking Tour 1 Pustaka KL @ Setiawangsa and University Kuala Lumpur

Pustaka KL @ Setiawangsa

KL Library @ Setiawangsa (Pustaka KL @ Setiawangsa) is one of 13 branch libraries under the Kuala Lumpur Library, City Hall. The library is located in a six-storey building on Levels 4-6, next to a busy shopping complex. Level 4 is for children, level 5 for teenagers and adults and level 6 is for interactive convenience.

The Library provides a variety of free services to the public including programming and internet access. It has over 33,522 book collections for reading and borrowing, and an eBook collection to be accessed and borrowed.

They aim to extend their information and resources to the local people in supporting their lifelong learning activities. To achieve this goal, they trained their staff to be more confident and user-friendly in their interactions with library users to attract them towards joining library programmes and using library services rendered.

There are many facilities available in this library such as interactive programs, educational games and 3D movies. Port learning for lower and secondary school children are also available.

There are also programmes planned for Saturday and Sunday for the entire year. Examples of such activities are drawing and colouring competitions, handicrafts, general knowledge quizzes and wealth wheels.

Tunku Azizah Knowledge Center, Universiti Kuala Lumpur

University Kuala Lumpur (UniKL), founded in 2002, is situated in the heart of Kuala Lumpur, Malaysia. It is a university that focuses on higher technical and vocational training (HTVET). UniKL's 14 branch institutes offer various foundation, diploma, undergraduate and postgraduate programmes. With the concept of 'One Institute, One Specialisation', UniKL contributes not only to tertiary education, but also research and development for commercialisation purposes. Strategically located all over

IFLA Library Visits | Thursday 30 August 2018

peninsular Malaysia, UniKL's branch institutes offer various programmes in their niche areas of specialisation. At present, UniKL has a total of 23,000 students.

The Knowledge Centre, formerly known as UniKL Library and Resource Centre, has another 14 satellite campus libraries. The campus libraries are known as Learning Hubs. The Knowledge Centre and Learning Hubs together accumulate a total collection of 230,000 books. For a university that is focused on HTVET (Higher Technical and Vocational Education and Training), each campus library has its niche collection and resources related to its respective faculty subject disciplines, (engineering based) ranging from marine technology, aviation, automotive engineering, electrical and electronic engineering, chemical engineering as well as business and medical sciences.

The IFLA WLIC 2018 participants who opted for UniKL for their library visit will be brought to the main library, the Tunku Azizah Knowledge Center at City Campus. The library serves the students and staff of Malaysian Institute of Information Technology (MIIT). The library also acts as the central point of resource acquisition and development activities for the university. It occupies 3 levels of the main university building with a seating capacity of 250 and houses 25,000 volumes of printed books.

Walking Tour 2 Serambi Ilmu Rakyat (SIR)

Serambi Ilmu Rakyat (SIR) is located at the Seventh Floor of Tower 1 Menara Kembar Bank Rakyat. Established in 2015, it occupies an area of 13,789 sq ft and has a seating capacity of 500. The concept is based on 80% digital and 20% printed resources. The current collection is estimated at 12,000 printed books and more than 100,000 e-books. It is Bank Rakyat's social responsibility to improve the socio-economic status of the people of Malaysia through the generation of knowledge. The establishment of the SIR library is intended to increase knowledge among citizens of Malaysia, especially members of the bank, its employees and Yayasan Bank Rakyat sponsored students.

SIR library is created to be a space for lifelong learning and become a one stop centre to rest and learn. SIR library provides the best place for use by all levels of society from children and teenagers to students in institutions of higher learning, workers and seniors. SIR library provides user-friendly library services in a strategic location with public utilities. With its variety of collections, SIR library helps users find solutions in knowledge search.

IFLA Library Visits | Thursday 30 August 2018

Walking Tour 3 International Medical University Malaysia (IMU)

The International Medical University (IMU) Library was established in 1993 to cater for the needs of students and academics of the university. Currently IMU has five libraries.

The Main Library is located on the 3rd Floor of the Main Campus in Bukit Jalil, Kuala Lumpur, occupying an area of 20,000 sq. feet with a seating capacity of 800 seats. The Seremban Clinical Campus Library is located on the 4th Floor of IMU Seremban with a seating capacity of 200 seats. The Batu Pahat Clinical Campus Library is located at the IMU Batu Pahat. The seating capacity is 55. The Kuala Pilah Clinical Campus Library is located on the 2nd Floor of the Persatuan Hainan Building, IMU Kuala Pilah. The seating capacity is 55. The Kluang Clinical Campus Library is located at the IMU Kluang. The seating capacity is 55.

A concept of collaborative and private areas was introduced when the main library moved to the new footprint in mid-2008. The Collaborative Study Area is designated for supporting learning activities that are best done in groups. This is to support problem-based learning, inter-professional education and peer learning among others. The Private Study Area is designated for private study singly, or in groups in the provided group discussion enclosed areas.

As of July 2017, the library provides access to a digital library of 125, 701 titles of e-books, 17,141 titles of e-journals and 36 databases which can be accessed by library users “anywhere, anytime using any devices” through the responsive library portal and library apps for Android users. These facilities enable the students and staff attach to the library at their own conveniences. This collection is supplemented by a print collection of 41,000 books and 11 printed journals and multimedia resources. The printed journal collection is not pursued due to space constraints in IMU library as well as due to the facts of easy retrieval via online. Other than the above collections, IMU Library also acts as an archive for students’ theses, Portfolios, Elective Reports and papers plus posters presented by the Faculty Members in the Central Digital Repository (CDR) which could be accessed by the library users via the Library Portal too.

There is a Café in the Library to ease the students and faculty members who need small bites and drinks while studying in the library, also serves as one of the places for a discussion over meal among the students and the Faculty Members.

IMU Library uses social media such as Facebook, Blog and Twitter to socially connect with the users. The library is integrated with the e-learning unit and the Medical Museum under the roof of Learning Resources Department. These three units are also integrated academically where QR Codes are pasted on the specimens in the Medical Museum and linked to the Primal Pictures database

IFLA Library Visits | Thursday 30 August 2018

purchased by the Library. The online Library Quiz is published in the e-Learning Portal to test students and staff knowledge of IMU's digital library.

Walking Tour 4 Perdana Leadership Foundation and Multimedia University Malaysia (MMU)

Please note: this tour will only be offered from 08:00 – 12:00 (no tour in the afternoon)

Perdana Leadership Foundation (PLF) Library

PLF, a non-profit organisation was founded in 2003 with gifts from people who supported the vision of a thriving research and learning institution dedicated to the study of Malaysian leadership and nation-building. The Foundation is the premier institution for the study of Malaysia's Prime Ministers and the central resource centre for research into national stewardship as well as a platform for reflection, debate, and discussion with distinguished figures in Malaysian leadership.

The Perdana Library was launched on 29 April 2004 by Tun Dr Mahathir Mohamad, with the aim to become one large, coherent, research library providing integrated information services and collections on the nation's policies, strategies and initiatives that were adopted under the various Prime Ministers of Malaysia. (Tun Dr Mahathir was recently re-elected as the new Prime Minister of Malaysia)

The library is the core of the Perdana Leadership Foundation to provide a means for Malaysians to understand our national ethos and drawing lessons from the past to chart the course for a better future. It houses records of contributions by past Prime Ministers in terms of the economic, social and political development of the nation.

To date, the Perdana Library has more than 10,000 items in a multilingual and multiformat collection, having started with only 2,000 volumes of books when it began in early 2004. The collection emphasises contemporary information resources on various subjects on Malaysian leadership, includes works on the following subjects:

- Past FI Cabinet Ministers
- Events connected to the various Prime Ministers
- Policies, strategies and initiatives that were adopted under the various Prime Ministers
- Malaysian political parties (both government and opposition)
- De-classified government documents
- Unpublished works.

IFLA Library Visits | Thursday 30 August 2018

Multimedia University Malaysia (MMU)

The MMU Library was established to be an effective focal point of document and information supply in digital formats, worldwide library services and international library cooperation. It plays a vital role in supporting the teaching, learning, research & development programmes of the university to achieve MMU vision to be a world class university that leads in learning and research within the broad sphere of multimedia and information technology. The MMU Cyberjaya Campus which was established in became the first Academic University Digital Library for the nation. Also known as the Siti Hasmah Digital Library, the library provides a wide range of resources in printed and non-printed format to enable students' access to a vast collection of information, resources, and learning materials.

Walk-In Library Visit – Offered at no charge to participants

Please note: Onsite Registration – No charge to participants

Participants are also free to organise their own walk-in library visits throughout the IFLA WLIC 2018. They will need to register at the Library Visit desk (located in the registration area) for a guided tour which will be on an hourly basis 09:00 – 17:00.

Walk-In Library Visit **The National Library of Malaysia**

The National Library of Malaysia was established in 1966 and began its operations at its new building in 2000. Architectural design of the building is in the shape of a tengkolok (the traditional Malay head gear), the identity and cultural heritage of the Malays symbolizing the nation's aspiration to project high-level intellectual prowess as well as the intrinsic values of Malaysian society to the world.

The pride of the National Library's collection is the Malaysiana Collection and the National Centre for Malay Manuscripts which has the largest collection of Malay Manuscripts in the world.

With the emergence of new media and technology, NLM takes the benefit of the National Broadband Initiative to effectively disseminate information, develop local digital content, and to use the new media and other social media or online service to ensure information and library services can be accessed and downloaded anywhere via their portal. Another initiative that has been undertaken is unveiling Malaysia's first Samsung SMART Library. The Samsung SMART Library is poised to provide a new and interactive reading experience for Malaysians, especially children and youth, within an enhanced technology-enabled library environment.

IFLA Library Visits | Thursday 30 August 2018

Half-Day Local Library Visits – Transportation costs for participants

Please note: Online Registration before the congress – Transportation costs for participants. These tours will be offered from 08:00 – 12:30 and from 13:00 – 17:00 (except Local Library Visits 2, 4, 5, 14 and 15 which only take place in the morning). Local library visits will be by coach within Kuala Lumpur and the Klang Valley. All visits will start and end at the Kuala Lumpur Convention Centre. All visits will be comprised of two libraries.

Local Library Visit 1 University of Malaya and INCEIF Knowledge Management Centre

Transportation Cost: 10 EUR

University of Malaya

The University of Malaya Library opened its doors to the campus community in 1959. Situated at the heart of a sprawling campus, the Library network comprises of the Central Library, three branch libraries (Za'ba Memorial Library, T.J. Danaraj Medical Library and Tan Sri Professor Ahmad Ibrahim Law Library) and eight special libraries (Built Environment, Dentistry, Education, Engineering, Malay Studies, Islamic Studies in Kuala Lumpur and in Nilam Puri, and Language & Linguistics).

Currently, the UM Library is the only public university library that has been entrusted to run a two-credit compulsory university Information Literacy course. The course is designed, developed, managed and taught by the librarians. Apart from that, the Central Library has undergone various changes to convert the library spaces as learning spaces. The Collaborative Learning Area (CoLA) is one such example whereby the design of the entire floor allows for open interaction amongst the students and focus is on student-centered learning. Other initiatives include the 24x7 Study Space and the Undergraduate Information Commons.

The Library's vision is to transform the University of Malaya Library into a world-ranked library, consistent with UM's aspiration for world ranking and this is supported by its mission whereby in support of the University of Malaya's global mission, the Library provides professional expertise, diverse information resources, and knowledge-based services for the advancement of its quality research, teaching and learning. As one walks through the Library or surfs through its home page (<http://www.umlib.um.edu.my>), one would be able to see the vision and mission of the Library in place through its collection development and the provision of various facilities and services.

IFLA Library Visits | Thursday 30 August 2018

As the University of Malaya moves forward, the Library will move in tandem and will continue to serve the campus community. Do come over and spend some time with us at the oldest and leading university in Malaysia.

INCEIF Knowledge Management Centre

INCEIF or International Centre for Education in Islamic Finance is the world's first and only international university specialising in Islamic Finance. INCEIF was established in 2007 to develop professionals and specialists in the field to sustain market competitiveness and take on the future challenges in the industry. The Central Bank of Malaysia has established an endowment fund of RM500 million to support this initiative and put in considerable efforts to attract top-tier talent including renowned thought leaders, academicians as well as educationists in the field. The collections provide a window to the vast materials available in Islamic Finance, Islamic Economics, Shari'ah Law, Islamic History and other related areas. The collection also encompasses conventional finance and economics across disciplines, including current trends in the field.

Local Library Visit 2 Islamic International University Malaysia (IIUM) and CLiC Sentul (Community Library)

Transportation Cost: 10 EUR

Islamic International University Malaysia (IIUM)

Established in 1983, the library moved to its new campus in 1997. With a space of more than 25,000 square meters, it has the capacity to cater for about 1 million printed materials.

Today, IIUM Library is considered among the strongest academic libraries in the country with a collection of more than two million titles in print and electronic formats supported by a staff strength of more than 200 spread over seven campuses.

With a substantial size of more than two million titles, the library information resources cover disciplines in accordance with the academic programmes of the University. It encompasses subjects on Islam, law, economics and management, English language, Arabic language, medicine, architecture and engineering for both undergraduate and postgraduate levels. The resources are available in both print and online formats with online formats dominating the bigger percentage.

IFLA Library Visits | Thursday 30 August 2018

CLiC Sentul (Community Library)

The new City Branch Library Sentul or with its new rebranding, Reader KL @ Bandar Baru Sentul. The library was opened to the public in March 2010. However, Pustaka KL @ Bandar Baru Sentul has been upgraded through the CSR project by YTL Land & Development Berhad (YTL) and was reopened to the public in April 2014, with a new service namely CLiC (Creative Learning Centre and IT). It aims to provide equal learning opportunities in a conducive ecosystem in addition to reducing the digital divide in society and supporting their academic achievement. The library is strategically located in Urban Transformation Centre (UTC) Sentul and serves the entire residents of Sentul and its neighbourhood.

Local Library Visit 3 National University of Malaysia (UKM) and Scholar's Library @ Islamic Arts Museum Malaysia

Transportation Cost: 10 EUR

National University of Malaysia (UKM)

Universiti Kebangsaan Malaysia Library (UKM) was established concurrently with the establishment of Universiti Kebangsaan Malaysia on 18 May 1970, at Lembah Pantai, Kuala Lumpur. The main library, known as Tun Seri Lanang Library is located at the main campus in Bangi, and it has six special libraries: The Malay World & Civilization Library (Bangi), Law Library (Bangi), Dr. Abdul Latiff Medical Library (Kuala Lumpur), Universiti Kebangsaan Malaysia Medical Center Library (Cheras), PL2 Library (Bangi) and Preclinical Library (Cheras).

As the third oldest academic library in Malaysia, UKM library received numerous recognitions for its achievement and contributions towards the empowerment of knowledge society at its capacity as an academic library. UKM Library received a Special Award for its effort on the establishment of The Institutional Memorial collection, it was awarded by The Malaysian Librarian Association (PPM) in 2008. The award came years later after UKM Library bags, another prestigious award, Anugerah Kualiti YB. Ketua Setiausaha Negeri Selangor in 2004. The Library consistently participates in Innovative and Creative Conventions at every level since 2003, and emerged victoriously several times, notably Champion at Malaysian Library Innovative and Creative Convention in 2008, 2009 and 2014. UKM Library successfully commercialized two of its inventions, JeTP (Fulltext electronic Journal) and iQuest, both products entered the local market in 2011 and 2013. JetP was a success story for the library as it was subscribed by 20 institutions. The product itself was granted a special development fund worth RM100,000 by UKM. Recently, Anugerah Bitara Pendanaan 2016 was awarded to the UKM Library for their achievement in generating funds for the University.

IFLA Library Visits | Thursday 30 August 2018

The current economic situation has driven the Library towards entrepreneurship and focused more on strategic fundraising to ensure its development in sustainability. Since April 2016, UKM Library has established a new unit specializing in generating funding for the Library. As a result, UKM Library managed to raise almost RM10 million from endowments, sponsorships and rental. Users' satisfaction has always been the main concern for the library. Among the latest initiatives and services that took place in recent years were the Drive-Thru, Door-To-Door, New Books Exhibition, 24-hour reading area and Pay-Per-View module for unsubscribed databases.

Scholar's Library @ Islamic Arts Museum Malaysia

The Scholar's Library was established to support Islamic Arts Museum Malaysia as the centre of education for the study of Islamic art, culture and civilisation. Its mission is to collect and preserve resources related to the literary heritage of the Islamic world, as well as to educate and enlighten researchers and scholars working in the field by making it available to them. The library houses over 16,000 titles. The Scholar's Library aims to be Malaysia's foremost facility for the study of Islamic art and culture and documentation centre for Malay manuscript research by providing access and materials relating to manuscript studies. It also focuses on the collection of books and manuscripts that reflect the museum's activities, primarily on research collections, exhibitions, seminars, conservation work and publications.

Local Library Visit 4 University Putra Malaysia and Attorney Generals Chamber Library

Transportation Cost: 10 EUR

University Putra Malaysia

Sultan Abdul Samad Library (PSAS) of University Putra library building comprises two blocks with a total floor area of approximately 19,007 square meters. It can accommodate about 2000 users at any one time. Besides the Main Library, branch libraries are located at the Faculty of Medicine and Health Sciences, Faculty of Veterinary Medicine, Faculty of Engineering & Architecture and the Bintulu (Sarawak) Campus Library. The university itself was established in 1931. To accomplish its mission to provide excellent resources, services and facilities to support learning, teaching, research and consultancy activities of UPM, the Library has over the years built up its collection in various subject fields, both in print and electronic format. The Library currently holds a collection of 670,000 volumes of books and bound journals, as well as other types of library materials. The visit will be to the Main Library.

IFLA Library Visits | Thursday 30 August 2018

Attorney Generals Chamber Library

The law library of the Attorney General's Chambers of Malaysia was first established in Mid-1948 and is one of the oldest and most significant law libraries in the country. Renamed the Abu Yusuf Yaqub Al-Khindi Library of the Attorney General's Chambers of Malaysia, it is responsible for giving legal information, reference services and updating legislations and legal indexes. The library provides collection development, services for staff and officers of the Attorney General's Chambers.

The Al-Khindi Library has a collection of more than 91,366 volumes consisting of books, law reports, serials and statutes. The Library collections are catalogued and classified according to Moys Classification and Thesaurus of Legal Materials with subject headings based on the Library of Congress Subject Headings. In reference and research, AGC Library has compiled bibliographies of books on various subjects including: computer law, Merdeka and the Constitution of Malaysia, Islam and the Holy Month of Ramadhan (Online Articles), Islamic Law and Management.

Local Library Visit 5 Universiti Tenaga Nasional (UNITEN) and Infrastructure University of Malaysia (IUKL)

Transportation Cost: 10 EUR

Universiti Tenaga Nasional (UNITEN)

Universiti Tenaga Nasional Library is one of the leading private university libraries in Malaysia, with a reputation for providing information resources and excellence in customer service. The resources and services of the library play a key role in enabling and supporting the high standard of learning, teaching, education and research at Universiti Tenaga Nasional.

The Putrajaya Campus which is the Main Library consists of 6 levels occupying a total floor area of approximately 18,645.2 square meters. It is among the biggest libraries in Southeast Asia and began its operation in 1997.

It has a seating capacity for 1,074 users and spacious reading areas furnished with updated facilities and technology. Functioning in a setting of unique design, it serves as a blend of a conventional and modern library providing an aesthetically pleasing and conducive environment for study and research. The total number of the library collection is 127,265 volumes focusing on Business and IT, among others. The visit will be to the Putrajaya Campus.

IFLA Library Visits | Thursday 30 August 2018

Infrastructure University of Malaysia (IUKL)

Established in 1997, IUKL being the foremost infrastructure university in Malaysia, emphasizes the integration of both hard and soft aspects of infrastructure in producing technopreneurs and skilled manpower. The IUKL Library serves not only IUKL, but as well as its wider associate community. It functions as a study and discussion space, a resource centre, an information portal and a knowledge repository. The Library's primary mandate is to support the teaching, learning, and research activities of the University by providing the members of the university community with access to information resources and knowledge repositories. These resources and repositories come in a variety of print and electronic formats. The total collection is slightly more than 26,000 titles and the Library has the seating capacity of 480.

Local Library Visit 7 Taylors University and Perpustakaan 1Wilayah (Community Library)

Transportation Cost: 10 EUR

Taylor's University

Taylor's University appointed an Interior Design (ID) Consultant to work on the campus design including the Library and won numerous awards including the 2012 International Design Award 3rd prize – University (IDA in USA) – Library, Taylor's University and the 2011 International Design Award Honorary Mention – University (IDA in USA) – Library, Taylor's University. The libraries provide an extensive array of print and electronic resources designed to assist students with their academic pursuits and encourage self-directed research and learning. The four-storey library at the Lakeside which participants will visit commenced operations in January 2010 and serves all of the university's tertiary programmes. The library offers a cool and comfortable environment with state-of-the-art facilities, ideal for research, quiet self-study, group discussions, presentations or relaxation. The 1300-seater 4-storey library suits the students' individual learning styles. The library is also equipped with 24/7 study areas, discussion rooms, multimedia rooms, theatre, computers, and printing & photocopying facilities.

Besides common collections such as Open Shelf, Reference, etc., Taylor's University Library Lakeside Campus stores Special Collections such as the Graduate Collection, Teaching Resource and Dissertations and Training Reports. The Library staff and services well engaged with the University communities, thus assume the role of the Liaison Librarian to connect, collaborate and communicate.

IFLA Library Visits | Thursday 30 August 2018

Perpustakaan 1Wilayah (Community Library)

Perpustakaan 1Wilayah Persekutuan (1Federal Territory Library) officially opened on 13 April 2015 and is managed by Kuala Lumpur City Hall. The two-storey library, covering 1,579.4 square metres, has more than 15,000 books, newspapers and magazines, and 30 computers. It is one of three libraries built by Malaysia Resources Corporation Bhd (MRCB) under a RM30 million corporate social responsibility budget. The library was developed to provide a comprehensive centre of community activities towards creating a knowledge society. This concept of the library provides the 'local community knowledge centre' within the predominantly low-income populations.

The library features a range of facilities including audio visual and information and communication technology (ICT) that will help users gain greater access to sources of knowledge and information. In addition, the library also provides educational activities such as online tuition, knowledge excitement programme, 1Malaysia English Language Class, multimedia room, as well as a cafeteria equipped to attract visitors.

Local Library Visit 8 Sunway University and Bukit Damansara Community Library

Transportation Cost: 10 EUR

Sunway University

The Sunway Campus Library has transformed itself from a traditional academic library to a learning commons, where students can complete the research process by locating relevant information, get research and writing assistance, collaborate in teams, use hardware and software they need, and complete assignments all within the Library itself.

See the library facilities which have made it the #1 in Asia for the best physical library in the latest iGraduate Survey (2016). The Library is also accredited to ISO9001:2015 and has received QS 5-star rating for university facilities.

Its spacious 72,000 square feet of space provides a variety of learning spaces, including individual and collaborative study spaces, Viewing Zone, Group Project Pods, Training Rooms, Instructional Lab, Drink and Phone Area, and IT facilities. The Extended Hour Area of the Library is open until 2.00 am every day.

Sunway Campus Library adopts the latest technologies in the provision of resources and services and has access to e-resources from other libraries, like Monash University Australia, as well as Lancaster and Victoria universities through joint study programmes.

IFLA Library Visits | Thursday 30 August 2018

Bukit Damansara Community Library

Bukit Damansara Public Library was officially opened on 16 November 2013. Built on a 17,000 square feet land (about 1,580 square metres), the 16,000 square feet library, in an aesthetic post-modern building, cost RM6.2 million. The library was built by Island and Peninsular (I&P) Group on its land, making it the first company to donate a library with an elegant building to the community. The library operates from a two-storey building within the Seri Beringin development on Jalan Beringin.

Fully managed by the National Library of Malaysia, the library opened its doors to the community in March of the same year, attracting over 11,000 visitors to date. It has a collection size of about more than 9,500 books from general reading categories, religion, local interest, as well as reference and restricted books. Also available are various newspapers, magazines as well as journals and publications.

Local Library Visit 9 University of Technology MARA (UiTM) and University of Technology MARA Sungai Buluh (Medical Library)

Transportation Cost: 10 EUR

University of Technology MARA (UiTM)

The establishment of UiTM Library began with the modest establishment of RIDA Training Centre in Jalan Othman, Petaling Jaya in 1956.

In 1972, UiTM main campus was built on a hill in Shah Alam. A four-storey library building was also designed and built. This rapid development and increasing number of students of UiTM resulted in the library lacking space for new collections, student and staff activities and reading areas. This was due to existing library building land area which did not allow for anymore expansion.

Thus, additional library buildings have been developed around the main campus in Shah Alam. Currently, there are thirteen (13) faculty libraries and satellite library networks located in the vicinity of Shah Alam, Puncak Alam, Sungai Buloh and Selayang. This visit will be to the Puncak Alam Campus which was established in 2004 and has a total collection of more than 30,335 up to date. The 1523.50 sq meter building has a seating capacity of 240. The Library supports teaching, learning and research needs for seven major faculties such as Faculty of Business Administration, Faculty of Hotel and Tourism Management, Faculty of Accounting and also Faculty of Artistic and Creative Technology. UiTM has branch campuses in almost all states in the country and therefore has the largest network of branch libraries comprising of 41 libraries. The Main Library, the Tun Abdul Razak Library was a winner of PPM's Excellent Award in 2009 and Special Jury Award in 2007.

IFLA Library Visits | Thursday 30 August 2018

University of Technology MARA Sungai Buluh (Medical Library)

The library was established in February 2013. It is the main library for the Faculty of Medicine and Dentistry of the University of Technology MARA. The collections and services are meant for the pre-clinical students. With an attractive interior design and modern facilities, it can accommodate a total capacity of approximately 400 users. The libraries for clinical year students are housed at two other hospitals where clinical year students are doing their postings. These are mainly “boutique libraries” equipped with modern facilities.

Local Library Visit 10 Bandar Anggerik Primary School, Shah Alam and Putrajaya Community Centre (Community Library)

Transportation Cost: 10 EUR

Bandar Anggerik Primary School, Shah Alam

The development of School Libraries in Malaysia is under the purview of the Ministry of Education. There are almost 10,000 school libraries in the countries at the moment. Bandar Anggerik Primary School, Shah Alam was recommended by the Ministry of Education for the visit. The school won the Best School Library Award (Primary School) in 2014 for the state of Selangor. The school library plays an important role in the development of teaching and learning by providing a range of services and facilities to all its users, namely students, teachers and school support staff.

Most importantly, the emphasis is on Information Literacy programmes among all its users to ensure the ability to access and evaluate information to help in their studies. Some innovative ideas implemented are using shipping containers as their viewing room and study area of the library.

Putrajaya Community Centre (Community Library)

Neighbourhood Learning Centre is an organization that operates under the management of Putrajaya Corporation. Putrajaya Corporation Local Authority is responsible for developing, administering and managing on behalf of the Federal Government in Putrajaya. It began operations on May 2, 2001 in Precinct 8. In line with the increase in population in Putrajaya, the fourth branch was opened in Precinct 11 on January 5, 2010.

To date, there are four branches of these community libraries, Precinct 8, 9, 11 and 16. The opening hours have also been extended to 9.00 pm at the users' request. Peak time is after school hours when the libraries become the students' centre for studying and doing homework. Apart from the usual library services, the library offers tuition classes for school children. It also

IFLA Library Visits | Thursday 30 August 2018

offers drawing, Quran and computer classes for its members.

Local Library Visit 11 Open University Malaysia and Central Bank of Malaysia Knowledge Management Centre

Transportation Cost: 10 EUR

Open University Malaysia

The Tan Sri Dr. Abdullah Sanusi Digital Library or TSDAS Digital Library was opened in 2002, a digital library housed at Open University Malaysia, Kuala Lumpur, Malaysia. The TSDAS Digital Library plays an important role in promoting a world-class digital learning environment for open and distance learning. Being an information provider, the Digital Library exists to support teaching, learning and research requirements via virtual learning, and to enhance information skills among the learning community.

Currently, the library provides circulation services to students in 34 learning centres throughout Malaysia. Additionally, the Digital Library also provides intra-library loan services whereby students can request books for loan via the library portal. Furthermore, the Librarians also conduct personal or small group information literacy sessions in the Main Library to provide information skills to the new students.

Central Bank of Malaysia Knowledge Management Centre

Knowledge Management Centre (KMC) of the Central Bank of Malaysia was established in 2011. It houses more than 40,000 knowledge resources in the areas of Monetary Stability, Financial Stability and Islamic Finance. Located in the world class building called “Sasana Kijang” – a learning and knowledge complex of the Central Bank of Malaysia, the KMC space is designed based on the Knowledge Management concept where space for socialisation, visualisation, internalisation, externalisation, and ideas, creative and inspirational are provided to facilitate knowledge creation and sharing among the users. Although it is a special library, the KMC is opened to the public who have interests in its areas and it serves the Central Bank of Malaysia’s affiliates tenanted in the Sasana Kijang building, including World Bank Research Hub, Alliance for Financial Inclusion (AFI) and South East Asian Central Bank Research Centre (SEACEN).

Services offered includes environmental scanning, information analysis and repackaging, KM advisory services, current awareness services, information and knowledge profiling as well as reference services. It is open to the public and is rich with nooks and crannies for those who seek refuge to study or enjoy a quiet time reading.

IFLA Library Visits | Thursday 30 August 2018

Local Library Visit 13 Selangor Public Library and Sri KDU Schools

Transportation Cost: 10 EUR

Selangor Public Library

Selangor Public Library Corporation (PPAS) has been in operation since 1971.

The library which is currently relocated at Section 13, Shah Alam, is a totally new building with modern facilities. The library building is an area of 203,600 square feet, has a height of 6 floors, painted in bright colours, contemporary design and it can accommodate more than 2,500 visitors. The RM70mil library has the 'library in a park' concept which is also near the Sultan Abdul Aziz Shah Golf Club. The library is a perfect combination of education and entertainment (edutainment). It has various areas to cater for different age groups including 3 gymnasiums. Young children can visit the Creative Zone where there is a reading tree, a small stage and an activity room. XD theatre / theatre 6D is an adventure simulation. It is a combination of the technology of 6D Motion Ride, special effects lighting, seat vibration, sound and winds effects, and sophisticated 3D visual.

It also has incorporated a lakeside cafeteria with a sunset view. In line with its tagline 'the library as my second home', shoes-off is part of the library's practice.

Sri KDU Schools

Sri KDU Schools are more than just educational institutions. Owned by KDU Smart School Sdn Bhd, they are centres of development where students learn through exploration and discovery. There will be a visit to three private school libraries within one main campus. 1. The Sri KDU International School (SKIS). 2. The Sri KDU Primary 3. The Sri KDU Secondary. Both Sri KDU Primary and Sri KDU Secondary are using the local curriculum.

The libraries are well-equipped with facilities built utilizing the latest technology and designed for the 21st-century library in line with the concept of smart schools in Malaysia. The smart school concept was introduced by the Malaysian Government with the aim of providing better learning opportunities to Malaysian students. All libraries provide a conducive learning environment for students. They provide access to more than 60,000 items including printed and non-printed materials. Non-printed materials such as videos, DVDs/VCDs, audio-cassettes and electronic resources such as CD-ROMs and online databases are also part of their collections. There is also a Computer Lab area at the library to support the non-printed material usage. The collection also includes materials of recreational interest such as magazines and daily newspapers that attract students to use the library to gain information and for leisure reading.

IFLA Library Visits | Thursday 30 August 2018

Local Library Visit 14 Islamic Science University of Malaysia (USIM) and Federal Court Library

Transportation Cost: 10 EUR

Islamic Science University of Malaysia (USIM)

Established in 2000 Universiti Sains Islam Malaysia (USIM) Library was previously known as Islamic University College Malaysia (KUIM) Library. It moved to the new campus in Bandar Baru Nilai in 2005. The current collection contains almost 200,000 titles of various subjects from Medicine to Islamic Studies. The content of these materials includes the contemporary aspects and Islamic points of view.

An interesting feature of USIM library is the creation of Little free Libraries around the campus. There are seven such libraries and the service is extended to another 17 outlet throughout the country in cooperation with non-library interested parties.

Federal Court Library

Federal Court of Malaysia Library houses a collection of materials ranging from the issue of legal to judicial issues. Their main collections are Statutes and Regulations, Reasons for Judgement and Reports and Law Journals. They also have a good collection of monographs which consists of books in the field of law and there is also a public collection such as economics, management and public relations.

IFLA Library Visits

Local Library Visit 15 International Institute of Thought and Civilisation (ISTAC) and Counselor Tuanku Muhriz Hospital Library

Transportation Cost: 10 EUR

International Institute of Thought and Civilisation (ISTAC)

Established in 1987, Syed Muhammad Naquib Al-Attas Library (SMNA) is situated at Taman Duta, in the middle of the architectural wonder that is ISTAC, perched at the hillside amidst a tree-shaded area where the sound of fountain water and birdsongs is mixed harmoniously to transport visitors to Alhambra-like experience. The entrance to the library is accessible through the courtyard where a fountain stands, which in Islamic architectural philosophy signifies heart as the reservoir of serene contemplation.

The collection of SMNA Library is special on its own. Besides general collection, it houses rare books and manuscripts in various languages from important Islamic civilizations such as Arabic and Persian. The collections date as far back as 1197 A.D. The oldest manuscript is Kitab al-Tafhim li Awa'il Sina'at al-Tanjim (Instruction in the Elements of the Art of Astrology) by Abu al-Rayhan Muhammad ibn Ahmad al-Biruni in Farsi.

Tuanku Muhriz Hospital Library Counselor

The Hospital Chancellor Tuanku Muhriz (HCTM), Universiti Kebangsaan Malaysia Medical Centre (UKMMC) Library started its services in July 1997 to support teaching, learning and research activities for UKM Medical Faculty and UKMMC. The library is situated on the 3rd floor of the Academic Building with a floor area of 20,000 square feet that can accommodate up to 200 readers. The HCTM Library has more than 130,000 volumes of books, bound journals and audio-visual materials as well as subscription to more than 20 databases. The library resources are mainly for undergraduate students of Year Three, Four and Five including the postgraduates of the Medical Faculty, UKMMC staff and UKM Medical Molecular Biology Institute (UMBI).

In the middle of 1997, HCTM library received an endowment fund of RM2 million from the Lim Foundation. With this budget, the Medical Virtual Library was set up and now provides access to about 10,000 e-journals and e-books that is accessible via the Internet. As CSR activities so far, the library helped in setting-up two libraries before handing them over to other organisations.



Library Visits Schedule

Nr.	Tour Name	Location	Meeting Point and time	Duration
Full Day Non-Local Library Visits				
1	Perak Libraries (Academic and Community Libraries)	Perak	KLCC Level 3 East Wing 6:30	07:00-18:00
2	Melaka Libraries (School, Academic and Public Libraries)	Negeri Sembilan and Melaka	KLCC Level 3 East Wing 6:30	07:00-18:00
3	Pahang Libraries (Academic and Public Libraries)	Pahang	KLCC Level 3 East Wing 6:30	07:00-18:00
Half-Day Local Library Visits Walking Tours				
1	Pustaka KL @ Setiawangsa and University Kuala Lumpur	Kuala Lumpur	KLCC Level 3 West Wing 7:30 / 12:30	08:00-12:00 13:00-17:00
2	Serambi Ilmu Rakyat (SIR)	Kuala Lumpur	KLCC Level 3 West Wing 7:30 / 12:30	08:00-12:00 13:00-17:00
3	International Medical University Malaysia (IMU)	Kuala Lumpur	KLCC Level 3 West Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
4	Perdana Leadership Foundation and Multimedia University Malaysia (MMU)	Kuala Lumpur	KLCC Level 3 West Wing 7:30	08:00-12:00

Library Visits Schedule

Nr.	Tour Name	Location	Meeting Point and time	Duration
Walk-In Library Visit				
1	The National Library of Malaysia	Kuala Lumpur	n/a	Hourly basis between 09:00-17:00
Half-Day Local Library Visits				
1	University of Malaya and INCEIF Knowledge Management Centre	Kuala Lumpur	KLCC Level 3 East Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
2	Islamic International University Malaysia (IIUM) and CLiC Sentul (Community Library)	Kuala Lumpur	KLCC Level 3 East Wing 7:30	08:00-12:30
3	National University of Malaysia (UKM) and Scholar's Library @ Islamic Arts Museum Malaysia	Kuala Lumpur	KLCC Level 3 East Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
4	University Putra Malaysia and Attorney generals Chamber Library	Kuala Lumpur	KLCC Level 3 East Wing 7:30	08:00-12:30
5	Universiti Tenaga Nasional (UNITEN) and Infrastructure University of Malaysia (IUKL)	Putrajaya, Kuala Lumpur	KLCC Level 3 East Wing 7:30	08:00-12:30
7	Taylors University and Perpustakaan 1Wilayah (Community Library)	Selangor	KLCC Level 3 East Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
8	Sunway University and Bukit Damansara Community Library	Selangor, Kuala Lumpur	KLCC Level 3 East Wing 7:30 / 12:30	08:00-12:30 13:00-17:00

Library Visits Schedule

Nr.	Tour Name	Location	Meeting Point and time	Duration
Half-Day Local Library Visits				
9	University of Technology MARA (UiTM) and University of Technology MARA Sungai Buluh (Medical Library)	Selangor	KLCC Level 3 West Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
10	Bandar Anggerik Primary School, Shah Alam and Putrajaya Community Centre (Community Library)	Selangor, Putrajaya	KLCC Level 3 West Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
11	Open University Malaysia and Central Bank of Malaysia Knowledge Management Centre	Kuala Lumpur	KLCC Level 3 West Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
13	Selangor Public Library and Sri KDU Schools	Selangor	KLCC Level 3 West Wing 7:30 / 12:30	08:00-12:30 13:00-17:00
14	Islamic Science University of Malaysia (USIM) and Federal Court Library	Negeri Sembilan, Kuala Lumpur	KLCC Level 3 West Wing 7:30	08:00-12:30
15	International Institute of Thought and Civilisation (ISTAC) and Counselor Tuanku Muhriz Hospital Library	Kuala Lumpur	KLCC Level 3 West Wing 7:30	08:00-12:30

Library Visits Meeting Points

Participants are kindly asked to check in 30 minutes before bus departure at the meeting point of the Library Visit they have registered for.

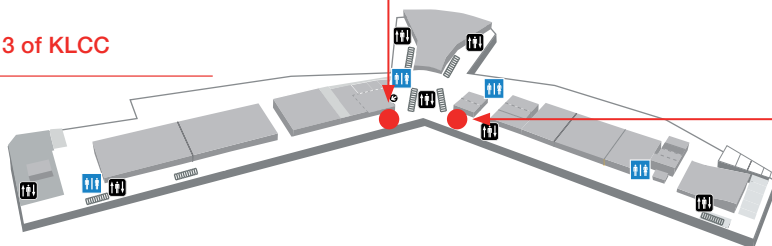
East Wing Meeting Points

- * Non-local library visits
- * Local library visits by bus 1 to 8

West Wing Meeting Points

- * Local library visits by bus 9 to 15
- * Local library visits walking tours

Level 3 of KLCC



Social and Cultural Activities

Opening Ceremony

Saturday, 25 August 2018

10:30 – 12:00 | Plenary Hall

The Opening Ceremony will reflect IFLA's WLIC 2018 theme 'Transform libraries: Transform societies' in the context of Malaysia.

Programme Outline:

- Welcome Remarks by Dato' Nafisah Ahmad, Malaysia National Committee, Director General National Library of Malaysia & President Librarian Association of Malaysia
- Welcome Address by Tan Sri Haji Mhd Amin Nordin bin Abd Aziz, The Mayor of Kuala Lumpur
- Opening Speech by Glòria Pérez-Salmerón, IFLA President
- Speech by Gerald Leitner, IFLA Secretary General
- Speech by The Hon. Mohamaddin Ketapi, Minister of Tourism, Arts and Culture Malaysia
- Cultural Performance by Istana Budaya
- Keynote Address by Tan Sri Dato Sri Ali Hamsa, Chief Secretary General to Government of Malaysia
- Official Opening by Glòria Pérez-Salmerón, IFLA President
- Special Message from The Hon. Tun Dr. Mahathir Bin Mohamad, The Prime Minister of Malaysia

Exhibition Opening Party

Saturday, 25 August 2018

16:00 – 18:00 | Exhibition Hall 1 & 2

The Exhibition Opening Party will take place in the Exhibition Area. The exhibition will present a wide range of international and national vendors and an opportunity for networking. Delegates will enjoy a variety of entertainments during the party.

The event is kindly sponsored by the Ministry of Tourism, Arts and Culture



Social and Cultural Activities

Cultural Evening

Monday, 27 August 2018

19:00 – 00:00 | WOW KL / MaTiC

A much-anticipated event during the Congress, the Cultural Evening brings delegates together for a taste of local food and culture. The event will be a great chance to experience culinary and artistic performances.

The event will be held at MaTiC, the Malaysia Tourism Centre. MaTiC is a one-stop tourist centre for foreign and local tourists. It offers services and facilities such as tourist information counters, mini auditorium, amphitheatre, meeting rooms and event venues.

The Cultural Evening will start at 19:00 – 19:30 with roaming activities in the entire MaTiC complex with pocket cultural shows: Joget (A traditional Malay dance), Lion dance, Kuda Kepang (Horse dance), buskers and stilt walkers.

19:00 – 21:00 The Malaysian Spice Market (Parking area of MaTiC) will feature a concept of cocktail reception that transports participants on a “time travel” back 600 years ago to the era of the Malacca Sultanate where a mock set-up of a thriving spice market ambience is re-enacted complete with “traders” ie. Malaysian delegation (sellers) in traditional costumes.

20:00 – 21:00 There will be cultural performances at three (3) venues: WOWKL Theatre hall, MaTiC Auditorium, and MaTiC Amphitheater.

21:00 – 24:00 There will be more songs and dances at WOWKL.

The Congress name badge must be worn to gain entry. Access will not be granted without a proper name badge.

There will be opportunities to buy souvenirs at the event.

MaTiC is located within walking distance from KLCC, therefore no transportation will be provided. Please follow the walking route indicated on the map on the following pages or use the public transport and exit at station KLCC.

The venue is kindly sponsored by



The wine is kindly sponsored by





Mercu Summer Suites

Hotel Maya
Kuala Lumpur

Save Car Park

Angkasaraya Bus Stop

MATIC Bus Stop

Lanai Car Park

Renaissance Hotel
Kuala Lumpur

Jalan Ampang

Checkpoint 4

Matic

Renaissance Hotel
Bus Stop

Monorel Station
Bukit Nanas

Concorde Hotel
Kuala Lumpur

Crown Regency
Serviced Suites

Fraser Palace

Jalan Sultan Ismael

Jalan P Ramlee

23 min/1,4 km

Pacific Regency
Hotel Suites

Jalan Sultan Ismael



Checkpoint 5

Jalan Ampang

M

Stesen LRT Kelana Jaya Line KLCC

Checkpoint 4

Jalan P Ramlee

22 min/1,3 km

Checkpoint 3

Route via Main Road

22 min/1,3 km

Jalan Pinang

Ascott Kuala Lumpur

Checkpoint 2

Soho Suites KLCC

Impiana KLCC

Grand Hyatt Kuala Lumpur

Kuala Lumpur Convention Centre

Checkpoint 1

Jalan Pinang

Jalan Perak

Accompanying Persons Programme

This year, two half-day sightseeing tours are included in the accompanying person's registration package. IFLA and the National Committee are delighted to offer both tours for the accompanying person's programme. Tickets for the half-day guided tours can be reserved during the online registration process or when registering onsite at the congress. Please note that these tours are subject to availability and require a minimum amount of confirmed bookings in order to take place.

- Tour Name** *Half-day City & Landmark Tour*

Date: Sunday, 26 August 2018

Time: 9:00

Duration: 3,5 – 4 hours

Meeting point: Asia Experience booth in the registration area

Description: This is an interesting half-day tour which unfolds the beauty and charm of an old and new Kuala Lumpur. Kuala Lumpur is rich with its history on how it developed from a small tin Miners Settlement to a growing modern city currently.

Kuala Lumpur with a character of its own is also known for its colourful cultures, races and traditions. The city is further furnished by its interesting architecture, prominent landmarks and unique modern skyscrapers and colonial architecture buildings.

You will be amazed to see that the Oriental and colonial part of the city intertwine with interesting Moorish, Mogul and Islamic stylish buildings. Later, explore the local crafts at the handicraft centre for an opportunity to learn, sample and buy some of its finest products.

Tour highlights: • King's Palace • National Mosque • National Monument • Independence Square • House of Parliament • Petronas Twin Towers • Handicraft Centre

Accompanying Persons Programme

2	Tour Name	<i>Countryside Delight</i>
	Date:	Monday, 27 August 2018
	Time:	9:00
	Duration:	3,5 – 4 hours
	Meeting point:	Asia Experience booth in the registration area
	Description:	<p>Head out of the Metropolis and visit Batu Caves, a Hindu Temple located at the outskirts of Kuala Lumpur City. These limestone caves are 400 million years old. There is a total of 272 steps leading up to the top of the main cave temple. Batu Caves consists of three big caves. The world's tallest Lord Muruga Statue with the height of 42.7m (130 feet high) is located here. This destination attracts a huge crowd during Thaipusam, which is an annual festival for the Indians to pay homage to Lord Muruga. This festival will be celebrated in January or February of every year.</p> <p>Next, visit the world famous Royal Selangor pewter factory, learn about the production methods of this pioneering pewter maker and enjoy a short-guided tour of the factory where you can watch skilled artisans at work.</p> <p>The tour concludes with a visit to a batik factory to learn how local artists create this exquisite fabric.</p> <p>Tour highlights: • Batu Caves • Batik Workshop • Royal Selangor Pewter Factory</p>

Please note: When visiting sacred temples or places of worship, it is best to show respect in dress code. Dress as modestly as possible (shorts, miniskirts and sleeveless tops are inappropriate and must be avoided).

Keynote and Plenary Speakers

The IFLA WLIC 2018 National Committee is proud to present the names of the Keynote and Plenary Speakers during the Congress.

Opening Session, Plenary Hall

Saturday, 25 August, 10:30 – 12:00

Keynote Speaker: Tan Sri Dr. Ali Hamsa



Tan Sri Ali bin Hamsa, aged 62, a Malaysian, was appointed as Chief Secretary to the Government of Malaysia effective June 2012. He holds a Bachelor of Arts (Honours) degree from University of Malaya, a master's degree in Economics and a Ph.D. in Environmental Sciences and Economics, both from Oklahoma State University. He was appointed as Chief Secretary to the Government of Malaysia and began his career in the Administrative and Diplomatic Service in 1981 as an Assistant Director at the Ministry of Trade and Industry. In April 2009, Dr. Ali was appointed as the first Director-General of the Public Private Partnership Unit at the Prime Minister's Department, a new central agency created to spearhead Public-Private Partnership (PPP) initiatives. Dr. Ali also actively participates in the corridor development in Malaysia as a Board Member of the various corridor development authorities.

He is the President of the Commonwealth Association for Public Administration and Management (CAPAM) from 2016 to 2018, the Chair of the Malaysian Integrity Institute (IIM), the Chair of the Special Taskforce to Facilitate Business (PEMUDAH) and Deputy Chairman of Johor Corporation (JCorp). He also has been appointed as a member of the United Nations Committee of Experts on Public Administration (UN CEPA) for the 2018 to 2021 term. He is the co-author of two books, namely "Dasar-Dasar Utama Kerajaan" (Core Government Policies) (1997) and "Malaysia Kita" (Our Malaysia) (1998).

Keynote and Plenary Speakers



Plenary Session, Plenary Hall

Monday, 27 August, 08:30 –09:15

Plenary Speaker: Dato' Sri Nancy Shukri

Nancy Shukri was born and bred in a city called Kuching in the state of Sarawak. She had her early education in Padungan Council School and continued her tertiary education in Green Road Secondary School. She pursued her Diploma in Public Administration in the then Institute Technology MARA (now known as UiTM: Universiti Technology MARA).

After obtaining her diploma, Nancy was offered the position of an Accounts Examiner with the Cooperative Development Department in Kota Kinabalu. It was there that she married her college mate from Sabah, Kamil Misuari, their union has been blessed with three children: Faeroz, Farouk and Bibi Freka.

Given her lifelong zest for learning and advancement, being a wife and a mother did not stop her from reading Law in Hull University, England. Upon completing her degree, Nancy served as an officer with the Law Division at the Kuching North City Hall (KNCH), from 1994 to 1997. During this period, Nancy further pursued her Masters Degree, the Executive Masters in Business Administration, a twinning programme with UiTM and OHIO University from 1996 to mid 1997. In 1996 she was promoted to head the Law Division until 2003. She left the service in 2003 to establish her own training and consultancy firm.

From that point forward, her star continued to shine. As she came from a family who are people-centric, it was only natural for her to continue her mother's legacy of serving the people through a non-governmental organization (NGO). In her case, the Sarawak Federation of Women's Institute (SFWI), of which she is a lifetime member, was an ideal cause. She put her strong skill set and attributes to great use in her work in the SFWI where she brought about significant changes to revive a failing NGO during that time. As a true believer of SFWI's cause and as a woman who moves with the times, she has exhibited a firm commitment to ensure SFWI stays relevant. Today, SFWI is a very much sought-after NGO for women and it is affiliated with the Associated Country Women of the World.

Keynote and Plenary Speakers

Her unyielding dedication and passion for SFWI brought her the honour of being appointed Chairman of SFWI twice, from 2003 to 2005, and from 2012 to 2015. Throughout the history of SFWI, she is the first and only Chairperson to be elected twice for the post.

In 2006, three years after she left the State government service, Nancy made a successful entry into Politics when she was appointed the Political Secretary to the Sarawak Chief Minister until 2008. As a female force to be reckoned with, it was only fitting for her to contest in the Parliamentary election.

In 2008, she stood as candidate for the Batang Sadong constituency; she won against other contenders. Five years later, she contested in the same Constituency, and won with a bigger majority. She was subsequently appointed Minister in the Prime Minister's Department until 2018. In the recent 2018 Parliamentary election, Nancy won, yet again, with a bigger majority than in 2013.

As a minister in the PM's Department, Nancy demonstrated her competency in multi-tasking when she was tasked to take charge of Law, the Land Public Transport Commission, Malaysia Nuclear Power Corporation, Malaysia Innovation Agency, the Malaysian Industry Government Group for High Technology, among others; further illustrating the strong attributes she possesses.

Despite her many achievements and accolades under her belt, she remains humble and grounded in her values, as she firmly believes that 'a humble beginning brings greater success'.

Keynote and Plenary Speakers



Plenary Session, Plenary Hall

Tuesday, 28 August, 08:30 – 09:15

Plenary Speaker: Dato' Ali Mohd Hanafiah Mohd Yunus

Dato' Mohd Ali Hanafiah Mohd Yunus was the Senior Director for Content, Consumer and Network Security Division (CCND) at MCMC in 2006 before he was reappointed as Senior Director for the Technology, Standards and Network Division from 2007 until 2010; dealing and handling issues related to communications and multimedia infrastructure, as well as standards development. He was involved in the high-speed broadband rollout, broadband to the general population rollout and also oversees wireless infrastructure rollout such as towers and structures, local authority issues, QoE and QoS issues, health and radiation. From 2010 - 2015, he was promoted to Chief Officer Industry Development, responsible for overseeing Spectrum Planning, Industry Development, Broadband Initiatives and Rollout, DTT implementation, Analogue Switch Off (ASO), Content and Apps Development, Policy Development as well as Rural Development and Universal Service Provisioning.

In his current role as the Chief Officer for Communications and Digital Ecosystem Sector, Dato' Mohd Ali is responsible for overseeing Digital Communities, Infrastructure, e-Commerce and Postal, Digital Services, Technology and Society. In line with the importance of input from the national perspectives on the needs of information and communication technology and broadband infrastructure for libraries, Dato' Ali has been appointed as National Library of Malaysia Advisory Board Council Member for the term 2017-2019. Under the MCMC's Smart Community initiative, library is recognized as amongst the enablers for the lifelong learning platform (LLL) whilst MCMC's Internet Centres nationwide support the awareness on the use of u-Pustaka (u-Library) services embarked by MCMC to provide knowledge and information services in fostering an engaging lifelong learning experience anytime, anywhere for continued enhancement to quality of work and life.

Congress Abbreviations

Congress Abbreviations

SC Standing Committee
SC Meetings are the business meetings of the Standing Committee of IFLA Sections. They may be attended by observers by permission of the chairs which is usually given. They are a good way of getting to know the work of a Section and may lead to direct involvement.

Offsite Not in the KLCC

SI Simultaneous Interpretation
(English, Arabic, Chinese (Mandarin), German, French, Russian and Spanish)

TBA To Be Announced

Caucus

Meetings Caucus Meetings are open to all IFLA WLIC delegates and provide an opportunity to get together for people from specific regional or language groups. They are designed to inform attendees about the activities of members of specific Caucus groups who are active in IFLA Committees and Working Groups. The meetings are also used to inform newcomers to IFLA and/or the Congress on various activities and highlights and serve a social purpose as one of the main gatherings during the IFLA Congress. Feel free to attend any Caucus Meetings that interest you.

Congress Programme | Thursday 23 August 2018

Session 001

Professional Committee Meeting

08:30 – 11:00 | 304/305

Session 002

Governing Board Meeting

11:30 – 17:00 | 304/305

Thursday, 23 August



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Congress Programme | Friday 24 August 2018

Session 003

Professional Committee's Officers Forum - IFLA Professional Committee

08:00 – 11:00 | Plenary Theatre

With the IFLA Global Vision project now in its second year, the IFLA President, President-elect and Secretary General will talk about the implications for IFLA's strategic direction and the work of the IFLA Professional Units. Members of IFLA's Professional Committee will discuss with representatives of the Units the Professional Programme Development Plan and ways we can improve leadership, governance, communication, and quality and impact of activities. Representatives will be able to ask questions and prepare for their Standing Committee Meetings later in the day and week. The Professional Committee therefore invites all representatives of the IFLA Professional Units (Officers, Special Interest Group Conveners, Review Group Chairs, and others) to celebrate and discuss with them their achievements and plans for 2018 - 2019.

Session 003a

Research Day - Library and Research Services for Parliaments

11:15 – 17:30 | Plenary Theatre

Transforming parliamentary libraries and research services to meet changing clients' needs.

The 34th Annual International Pre-Conference of the Library and Research Services for Parliaments Section.

Session 004

SC I - Serials and Other continuing Resources

11:15 – 13:15 | 401

Session 005

SC I - Acquisition and Collection Development

11:15 – 13:15 | 402

Session 006

SC I - Education and Training

11:15 – 13:15 | 403

Session 007

SC I - Libraries Serving Persons with Print Disabilities

11:15 – 13:15 | 404

Session 008

SC I - Cataloguing

11:15 – 13:15 | 405

Session 009

Business Meeting - Library Development Programme (LDP) Advisory Committee

11:15 – 13:15 | 406

Congress Programme | Friday 24 August 2018

Session 010

SC I - Public Libraries

11:15 – 13:15 | 407

Session 011

SC I - Management and Marketing

11:15 – 13:15 | 408

Session 012

SC I - Social Science Libraries

11:15 – 13:15 | 409

Session 013

SC I - Document Delivery and Resource Sharing

11:15 – 13:15 | 410

Session 014

SC I - Information Technology

11:15 – 13:15 | 301

Session 015

SC I - School Libraries

11:15 – 13:15 | 302

Session 016

SC I - Genealogy and Local History

11:15 – 13:15 | 303

Session 017

SC I - Science and Technology Libraries

11:15 – 13:15 | 304

Session 018

SC I - Statistics and Evaluation

11:15 – 13:15 | 305

Session 019

SC I - Library Services to Multicultural Populations

13:30 – 15:30 | 401

Session 020

SC I - Preservation and Conservation

13:30 – 15:30 | 402

Session 021

SC I - Academic and Research Libraries

13:30 – 15:30 | 403

Session 022

SC I - Bibliography

13:30 – 15:30 | 404

Session 023

SC I - Art Libraries

13:30 – 15:30 | 405

Session 024

SC I - Government Information and Official Publications

13:30 – 15:30 | 406

Session 025

SC I - Library Theory and Research

13:30 – 15:30 | 407

Congress Programme | Friday 24 August 2018

Session 026

SC I - Library Services to People with Special Needs

13:30 – 15:30 | 408

Session 027

SC I - Management of Library Associations

13:30 – 15:30 | 409

Session 028

SC I - Literacy and Reading

13:30 – 15:30 | 410

Session 029

SC I - Health and Biosciences Libraries

13:30 – 15:30 | 301

Session 030

Business Meeting - Freedom of Access to Information and Freedom of Expression (FAIFE) Advisory Committee

13:30 – 15:30 | 302

Session 031

SC I - Audiovisual and Multimedia

13:30 – 15:30 | 303

Session 032

SC I - Indigenous Matters

13:30 – 15:30 | 304

Session 033

Business Meeting - Committee on Standards

13:30 – 15:30 | 305

Session 034

SC I - National Libraries

15:45 – 17:45 | 401

Session 035

SC I - Information Literacy

15:45 – 17:45 | 402

Session 036

SC I - Rare Books and Special Collections

15:45 – 17:45 | 403

Session 037

Business Meeting - Copyright and other Legal Matters (CLM) Advisory Committee

15:45 – 17:45 | 404

Session 038

SC I - Libraries for Children and Young Adults

15:45 – 17:45 | 405

Session 039

SC I - Metropolitan Libraries

15:45 – 17:45 | 406

Congress Programme | Friday 24 August 2018

Session 040

SC I - Library Buildings and Equipment

15:45 – 17:45 | 407

Session 041

SC I - Law Libraries

15:45 – 17:45 | 408

Session 042

SC I - Subject Analysis and Access

15:45 – 17:45 | 409

Session 043

SC I - Knowledge Management

15:45 – 17:45 | 410

Session 044

SC I - Government Libraries

15:45 – 17:45 | 301

Session 045

SC I - Library and Research Services for
Parliaments

15:45 – 17:45 | 302

Session 046

SC I - News Media

15:45 – 17:45 | 303

Session 047

SC I - Reference and Information Services

15:45 – 17:45 | 304

Session 048

SC I - Continuing Professional Development
and Workplace Learning

15:45 – 17:45 | 305

Session 049

Caucus - Africa, Asia & Oceania and Latin
America and the Caribbean

18:00 – 18:45 | Plenary Theatre

Session 050

Caucus - Canada

18:00 – 18:45 | Conference Hall 1

Session 050a

Caucus - Europe

18:00 – 18:45 | Conference Hall 2

Session 051

Caucus - Portuguese Speaking

19:00 – 20:00 | Press Room (HQ)

Session 052

Caucus - Arabic Speaking

19:00 – 20:00 | 408

Session 054

Caucus - Spanish Speaking Participants

19:00 – 20:00 | 301

Session 055

Caucus - USA

19:00 – 20:00 | Ballroom 1

Congress Programme | Friday 24 August 2018

Session 056

Caucus - Chinese Speaking Participants

19:00 – 20:00 | Ballroom 2

Session 057

Caucus - French Speaking Participants

19:00 – 20:00 | Conference Hall 1

Session 058

Caucus - CIS

19:00 – 20:00 | Conference Hall 2

Session 059

Caucus - Nordic Countries

19:00 – 20:00 | Conference Hall 3

Session 060

Caucus - UK

19:00 – 20:00 | 307/308

Session 061

Caucus - Korean Speaking Participants

19:00 – 20:00 | 302

Session 062

Caucus - German Speaking Participants

19:00 – 20:00 | 303

Congress Programme | Saturday 25 August 2018

Session 063

Division Leadership Forum: Division I

08:30 – 10:00 | 301

The Division I Leadership Forum is a meeting of all Officers (Chairs and Secretaries of the Sections) and Special Interest Group Conveners from IFLA's Division I, Library Types, a group of Professional Units representing different types of libraries. They will focus on how to improve their effectiveness as IFLA Professional Units, consider collaboration opportunities, share best practice and how to better provide mutual support within the Division. The meeting is convened by the Chair of Division I who will develop the agenda with the Division I Leadership Forum.

Chair: Vicki McDonald (Australia)

Session 064

Division Leadership Forum: Division II

08:30 – 10:00 | 302

The Division II Leadership Forum is a meeting of all Officers (Chairs and Secretaries of the Sections) and Special Interest Group Conveners from IFLA's Division II, Library Collections, a group of Professional Units specialising in different types of library collections. They will focus on how to improve their effectiveness as IFLA Professional Units, consider collaboration opportunities, share best practice and how to better provide mutual support within the Division. The meeting is convened by the Chair of Division II who will develop the agenda with the Division II Leadership Forum.

Chair: Ann Okerson (United States)

Session 065

Division Leadership Forum: Division III

08:30 – 10:00 | 303

The Division III Leadership Forum is a meeting of all Officers (Chairs and Secretaries of the Sections) and Special Interest Group Conveners from IFLA's Division III, Library Services, a group of Professional Units specialising in different types of library services. They will focus on how to improve their

Congress Programme | Saturday 25 August 2018

effectiveness as IFLA Professional Units, consider collaboration opportunities, share best practice and how to better provide mutual support within the Division. The meeting is convened by the Chair of Division III who will develop the agenda with the Division III Leadership Forum.

Chair: Maja Žumer (Slovenia)

Session 066

Division Leadership Forum: Division IV

08:30 – 10:00 | 304

The Division IV Leadership Forum is a meeting of all Officers (Chairs and Secretaries of the Sections) and Special Interest Group Conveners from IFLA's Division IV, Support for the Profession, a group of Professional Units specialising in areas of interest connected to the librarian profession. They will focus on how to improve their effectiveness as IFLA Professional Units, consider collaboration opportunities, share best practice and how to better provide mutual support within the Division. The meeting is convened by the Chair of Division IV who will develop the agenda with the Division IV Leadership Forum.

Chair: Antonia Arahova (Greece)

Session 067

Division Leadership Forum: Division V

08:30 – 10:00 | 305

The Division V Leadership Forum is a meeting of all Officers (Chairs and Secretaries of the Sections) and Special Interest Group Conveners from IFLA's Division V, Regions, a group of Professional Units representing interests in the three regions Africa, Asia & Oceania, and Latin America and the Caribbean. They will focus on how to improve their effectiveness as IFLA Professional Units, consider collaboration opportunities, share best practice and how to better provide mutual support within the Division. The meeting is convened by the Chair of Division V who will develop the agenda with the Division V Leadership Forum.

Chair: Sueli Mara Soares Pinto Ferreira (Brazil)

Congress Programme | Saturday 25 August 2018

Session 068

Newcomers Session (SI)

08:30 – 10:00 | Ballroom 1

Find out how to get the most from your IFLA WLIC 2018 experience, be it through professional interaction, updating your knowledge, socialising or social media. This session offers a brief introduction to aspects of the Congress and IFLA as an organisation. The Newcomers' Session is a great opportunity to start building and expanding your professional network.

Session 069

Opening Session (SI)

10:30 – 12:00 | Plenary Hall

The Opening Ceremony will reflect IFLA's WLIC 2018 theme 'Transform libraries: Transform societies' in the context of Malaysia.

Programme Outline:

- Welcome Remarks by Dato' Nafisah Ahmad, Malaysia National Committee, Director General National Library of Malaysia & President Librarian Association of Malaysia
- Welcome Address by Tan Sri Haji Mhd Amin Nordin bin Abd Aziz, The Mayor of Kuala Lumpur
- Opening Speech by Glòria Pérez-Salmerón, IFLA President
- Speech by Gerald Leitner, IFLA Secretary General
- Speech by The Hon. Mohamaddin Ketapi, Minister of Tourism, Arts and Culture Malaysia
- Cultural Performance by Istana Budaya
- Keynote Address by Tan Sri Dato Sri Ali Hamsa, Chief Secretary General to Government of Malaysia
- Official Opening by Glòria Pérez-Salmerón, IFLA President
- Special Message from The Hon. Tun Dr. Mahathir Bin Mohamad, The Prime Minister of Malaysia

Congress Programme | Saturday 25 August 2018

Session 070

Business Meeting - Strategic Programme on Preservation and Conservation (PAC)

12:00 – 14:00 | 305

Session 071a

Caucus - Japan Caucus

12:30 – 13:30 | Ballroom 1

Session 072

Caucus - ASEAN

12:30 – 13:30 | Plenary Theatre

Session 073

From Data to Advocacy: Using Digital Tools Like the IFLA Library Map of the World to Communicate Your Library Stories - Statistics and Evaluation (SI)

13:45 – 15:45 | Plenary Hall

Chair: Rebecca B. Vargha (United States)

1. Community Engagement – the Key to Demonstrating the Impact of Libraries through Evidence-Based Stories
Kristine Paberza (IFLA, Netherlands)
2. Using Outcome Data to Tell Your Impact Story: Examples from U.S. Public Libraries
Emily Plagman (PLA, United States)
3. IFLA Library Map of the World is Efficient Tool to Unite Russian Libraries Together and Integrate to International Context
Vadim V. Duda and Anna N. Belkina (Margarita Rudomino All-Russia State Library of Foreign Literature, Russian Federation)
4. CODE Kids - a Romanian Success Story and its Impact on Libraries and Communities
Claudia Serbanuta (Progress Foundation, Romania)
5. Communicating Library Stories: Norwegian Experience
Mariann Schjeide (Norwegian Library Association, Norway)

Congress Programme | Saturday 25 August 2018

Session 074

Impact of recently approved IFLA standards - Committee on Standards (SI)

13:45 – 15:45 | Ballroom 1

Chairs: Chris Oliver (Canada) and Diane Beattie (Canada)

1. Impact of IFLA bibliographic standards

Mariann Schjeide (Norwegian Library Association, Norway)

1.1. FRBRoo, the IFLA Library Reference Model, and now LRMoo: a circle of development

Pat Riva (Concordia University, Canada) and Maja Žumer (University of Ljubljana, Slovenia)

1.2. A model to link them all: IFLA LRM as a driver for harmonization of cataloguing standards related to serials and other continuing resources

Gordon Dunsire (Independent consultant, United Kingdom) and Clément Oury (ISSN International Centre, France)

2. Impact of IFLA guidelines

Gordon Dunsire (Independent consultant, United Kingdom) and Clément Oury (ISSN International Centre, France)

2.1. The Impact of the IFLA Guidelines for Library Services to Persons with Dyslexia: Revised and extended

Helle Arendrup Mortensen (Consultant, Denmark), Marie Engberg Eiriksson (Gladsaxe Libraries, Denmark) and Heidi Carlsson-Asplund (Lerum Public Library, Sweden)

2.2. Use and impact of the Guidelines for Parliamentary Research Services

Lillian Gassie (Library of Congress, United States)

3. Issues that challenge our thinking about standards development

3.1. A tale of two standards: recent developments in standardisation and their impact on MulDiCat and Best Practice for National Bibliographies

Mathilde Koskas and Mélanie Roche (Bibliothèque nationale de France, France)

3.2. Mutual influence among IFLA standards: the ICP case

Agnese Galeffi (Università degli studi di Roma 'La Sapienza', Italy)

Congress Programme | Saturday 25 August 2018

Session 075

Winning strategies for collecting, cataloguing, providing, playing, and preserving video games in libraries - Audiovisual and Multimedia with Information Technology

13:45 – 15:45 | Plenary Theatre

Chairs: Tim Blevins (United States) and Patrick Megel (France)

1. **Blurred Lines—between virtual reality games, research, and education**
David Greene and Michael Groenendyk (McGill University, Canada)
2. **JERMANIA - An Interactive Journey to Germany**
Christel Mahnke (Goethe-Institut Athens, Greece), Nathalie Nasution, Mira Fatimah, Nico Sandfuchs and Hannes Hasenpatt (Goethe-Institut Indonesia, Indonesia)
3. **Level Up for Learning: Integrating Video Game Concepts into Information Literacy and Student Engagement Activities**
Jared Cowing (Woodbury University, United States), Simon Lee (UCLA, United States) and Raymond Pun (California State University, Fresno, California, United States)
4. **Developing video games with cultural value at National Library of Lithuania**
Eugenijus Stratilatovas (Martynas Mazvydas National Library of Lithuania, Lithuania)
5. **A Development of the Metadata Model for Video Game Cataloging: For the Implementation of Media-Arts Database**
Kazufumi Fukuda (Ritsumeikan University, Japan) and Tetsuya Mihara (University of Tsukuba, Japan)
6. **Video Games: Attracting the Nex-Gen Patron**
Jeffrey Lindsey (Boston Productions Inc., United States)

Session 076

Teaching methodologies and curriculum development in LIS Schools: best practices around the globe - Education and Training

13:45 – 15:45 | Ballroom 2

Chair: Susmita Chakraborty (India)

1. **Remote Information Studies: Curriculum delivery methods for distance learning in Aotearoa New Zealand**

Congress Programme | Saturday 25 August 2018

Anne Goulding and Brenda Chawner (Victoria University of Wellington, New Zealand)

2. Introducing legal knowledge and process-based pedagogy into the LIS curriculum in China: essential or auxiliary?

Joan Lijun Liu (Fudan University, China) and Wei Luo (Washington University, United States)

3. Investigating the relevance of Library Information Science curriculum to systems librarians at Kenya's Schools of Information Sciences

Kenneth K. Rotich (Egerton University, Kenya)

4. Impact of Curricula and Teaching Methodologies on LIS Professionals Towards Introducing Innovative Practices: A Case Study

Ch. Ibohal Singh (Manipur University, India)

5. Curriculum trend at Masters Level in Library and Information science in Central Universities of India

Shahwar Fatima (Aligarh Muslim University, India)

Session 077

OCLC Industry Symposium

13:45 – 15:45 | Conference Hall 3

Hear from OCLC leaders Lorcan Dempsey, Axel Kaschte, and Eric van Lubeek about original research that explores the shared challenges, opportunities, and trends in international library collaboration. We will discuss how technologies and resources like WorldCat can power collaboration across regional and global ecosystems, generating greater network efficiencies and providing a more complete view of the world's collected knowledge.

Chair: Lorcan Dempsey (United States)



Congress Programme | Saturday 25 August 2018

Session 078

The Transforming Digital Scholarship Model – From Service Provider to Interdisciplinary Partner - Digital Humanities – Digital Scholarship Special Interest Group

13:45 – 15:45 | Conference Hall 1/2

IFLA's Digital Humanities/Digital Scholarship Special Interest Group (SIG) invites you to join us for a lively session as we explore the transforming worldview of Digital Humanities and Digital Scholarship. At this year's IFLA WLIC in Kuala Lumpur, the DH/DS SIG will host a program titled "The Transforming Digital Scholarship Model - From Service Provider to Interdisciplinary Partner." The 2-hour program will feature lightning talks with speakers from five continents (Africa, Asia, Europe, Latin America and North America). It will capture emerging global development trends of DH/DS practices in library and information services settings, with particular attention given to new trends that elevate a library-based DH/DS center from a service unit to be recognized as an academic and research unit in a higher education environment. This session will be interactive, providing an excellent opportunity for active participation from the audience in a moderated discussion with the five global panellists.

Chair: Xuemao Wang (United States)

1. **Granular markup for enhancing precision in text retrieval from large corpora**
Theo Bothma (University of Pretoria, South Africa)
2. **Digital Scholarship and the Promise of Data Across Disciplines**
James Lee (University of Cincinnati, United States)
3. **European infrastructure for digital arts and humanities and engagement of libraries in digital humanities research**
Martin Lhotak (Library of the Czech Academy of Sciences, Czech Republic)
4. **Data activism for libraries from Colombia to Latin American and the Caribbean**
David Ramírez-Ordóñez (National Library of Colombia, Colombia)
5. **Digital Humanities in China: Rapid Growth and More Practices**
Zhu Benjun (Peking University Library, China)

Congress Programme | Saturday 25 August 2018

Session 079

SC I - Africa

13:45 – 15:45 | 301

Session 080

SC I - Asia and Oceania

13:45 – 15:45 | 302

Session 081

SC I - Latin America and the Caribbean

13:45 – 15:45 | 303

Session 082

Business Meeting I - IFLA Journal

13:45 – 15:45 | 304

Session 084

Exhibition Opening Party

16:00 – 18:00 | Exhibition Halls 1 & 2

Sponsored by the Ministry of Tourism, Arts and Culture Malaysia



Session 084a

IFLA Officers Reception - IFLA

19:00 – 21:00 | Offsite

By invitation only

Sponsored by:



Congress Programme | Sunday 26 August 2018

Session 085

Business Meeting I - FRBR

08:00 – 10:30 | 301

Session 086

SC II - Libraries for Children and Young Adults

08:00 – 10:30 | 302

Session 087

SC II - Knowledge Management

08:00 – 10:30 | 303

Session 088

SC II - Government Information and Official Publications

08:00 – 10:30 | 304

Session 090

IFLA Highlights Session (SI)

08:30 – 09:15 | Plenary Hall

The Highlights Session is the quickest way to find out about all of IFLA's main projects and initiatives. Come along, plan your week, make the connections, discover something new, and meet the IFLA President, the IFLA Secretary General and the team from IFLA Headquarters who'll be there to answer your questions throughout the week.

Session 091

Motors of Change: Changing Ourselves to Change Our World - IFLA President's Session (SI)

09:30 – 12:00 | Plenary Hall

Libraries – by providing meaningful access to information to all – are motors of change. Yet to fulfil this role into the future, libraries themselves need to be ready not just to adapt, but to stay ahead of trends.

IFLA is working to make this possible by building a united library field, better able to work together

Congress Programme | Sunday 26 August 2018

to face the challenges of globalisation, and turn them into opportunities to serve our users. In the second phase of the Global Vision, IFLA is focusing on actions – clear, new ideas for what we can do ourselves, and with partners, to achieve our goals.

Success will depend on new ways of thinking, on changes in mindset. The President's Session at the 2018 World Library and Information Congress will therefore look at what it takes to change mindsets and mobilise, to change ourselves in order to better change our world.

Session 092

Libraries as drivers for Open Access - Science & Technology Libraries with Serials and other Continuing Resources (SI)

09:30 – 11:30 | Ballroom 1

Chair: Patrick Danowski (Austria)

1. **From green to gold to diamond: open access's return to social justice**
Reggie Raju (University of Cape Town Libraries, South Africa)
2. **Open access monitoring and business model in Latin America and Middle East: a comparative study based on DOAJ data and criteria**
Ivonne Lujano (Autonomous University of the State of Mexico, Mexico) and Mahmoud Khalifa (Cybrarians: The Arabic Portal of Librarianship & Information, Egypt)
3. **Open Access Books: an international collaboration to explore the practical implications for librarians of increasing access to scholarly research outputs**
Sam Oakley (Swansea University, United Kingdom) and Neil Smyth (University of Nottingham, China)
4. **Open Access Policies and Mandates: A Study of Their Implementation in Academic Institutions in India**
Sudarshan Rao and Laxman Rao (Osmania University, India)
5. **Transition to Gold OA in Austria**
Andreas Ferus, Brigitte Kromp and Patrick Danowski (Austria)

Congress Programme | Sunday 26 August 2018

Session 093

National Libraries and social media – meeting the challenges of acquiring, preserving and providing long-term access

09:30 – 11:30 | Plenary Theatre

Chair: Guy Berthiaume (Canada)

1. Archiving “social videos” at BnF : experiments and projects.
Alain Carou (Bibliothèque nationale de France, France)
2. Social media collecting at the National Library of New Zealand
Bill Macnaught (National Library of New Zealand Te Puna Mātauranga o Aotearoa, New Zealand)
3. Institution as Social Media Collector: Lessons Learned from the Library of Congress and the National Archives and Records Administration
Kate Zwaard (Library of Congress, United States) and Dana Allen-Greil (National Archives and Records Administration, United States)
4. Institution as Social Media User: Lessons Learned from the National Archives and Records Administration and the Library of Congress
Dana Allen-Greil (National Archives and Records Administration, United States) and Kate Zwaard (Library of Congress, United States)

Session 094

What is universal design for libraries? - Library Services to People with Special Needs, Public Libraries and Library Services to Persons with Print Disabilities

09:30 – 11:30 | Ballroom 2

Chair: Misako Nomura (Japan)

1. What is Universal Design? -Theories, Terms and Trends
Knut Nygaard (The Norwegian Library of Talking Books and Braille, Norway)
2. Universal Design and Human Rights - The UN Convention on the Rights of Persons with Disabilities
Anne Sieberns (German Institute for Human Rights, Germany)

Congress Programme | Sunday 26 August 2018

3. **Universal Design in Finnish Libraries: Accessibility Guidelines as A Way to Promote Universal Design**
Kirsi Yläne (Celia Library, Finland)
4. **Universal Design and Print Disability : DAISY Technology and Accessible Multimedia**
Hiroshi Kawamura (Assistive Technology Development Organization, Tokyo, Japan)
5. **Universal Design in UK Libraries: Best practice in British public libraries**
Mark Freeman (Stockton Borough Council, United Kingdom)
6. **Support of Universal Design at IFLA and around the world: Activities of the IFLA Section on Library Services to People with Special Needs**
Nancy Bolt (Nancy Bolt & Associates, United States)

Session 095

Transform Libraries. Transform Societies: Library outreach to marginalized populations: historical perspectives - Library History Special Interest Group

09:30 – 11:30 | Conference Hall 3

Chair: Kerry Smith (Australia)

1. **Desert Dreams: The Foundation and Growth of the Amargosa Valley Library**
Samuel Eddington (Eastern Shore Regional Library, United States)
2. **Redesigning Libraries in Chilean Prisons**
Miguel Ángel Rivera Donoso (Sistema de Bibliotecas Públicas – Servicio Nacional del Patrimonio Cultural, Chile)
3. **Marginalized Population Service of Public Libraries of China in the Past 30 Years: A Survey of Public Libraries in Guangdong Province, China**
Lei Wang, Xiaoyan Xie, Weidong Chen and Yiming Liang (Sun Yat-sen University Library, China)
4. **University of Zimbabwe Library and services for new farmers 2006-2011: Historical Reflections on Establishment and Impact**
Tendai Mataranyika (University of Zimbabwe, Zimbabwe)
5. **When the marginalized are the majority: The Raffles Library & Museum in Singapore**
Brendan Luyt (Nanyang Technological University, Singapore)

Congress Programme | Sunday 26 August 2018

Session 096

Diverse indigenous voices: decolonizing, transforming and centering practices - Indigenous Matters

09:30 – 11:30 | Conference Hall 1/2

Chair: Te Paea Taiuru (New Zealand)

1. Decolonizing Academic Library Research with Indigenous Methodologies: A Collaborative Approach
Camille Callison (University of Manitoba, Canada) and Danielle Cooper (Ithaka S+R, United States)
2. Peji' Peju' Pejoh: Indigenous Literacy to the Kayan
Salina Zawawi, Norlailawaty Ismail and Siti Khairunnisa Rosli (Sarawak State Library, Malaysia)
3. Towards Sustainable Peace: the Role of Culture Retrieval and Preservation in Indigenous Communities
Jérémy Lachal, Muy-Cheng Peich and Romain Berthier (Bibliothèques Sans Frontières, France)
4. Utilising Te Tiriti o Waitangi (Treaty of Waitangi) to Decolonise Practices at New Zealand Tertiary Institutions
Anahera Morehu (Te Tumu Herenga o te Whare Wananga o Tamaki Makaurau, New Zealand)

Session 096a

Building for continuous innovation with FOLIO - EBSCO

10:00 – 10:45 | Expo Pavilion / Tech Lab

FOLIO is a community collaboration to develop an open source library services platform. Allowing for continuous innovation and more choice, FOLIO changes how software is developed, deployed and enhanced. Join this session to see the current status of FOLIO, where and how the platform is taking shape and how FOLIO supports continuous innovation through a new model of development and community participation. You will thereby learn how a model of community participation and distributed development allows for libraries and vendors to build and innovate on top of the FOLIO platform.

Speaker: Neil Block

Congress Programme | Sunday 26 August 2018

Session 097

Business Meeting I - ISBD Review Group

10:45 – 13:15 | 301

Session 099

SC II - Serials and other Continuing Resources

10:45 – 13:15 | 303

Session 100

SC II - Genealogy and Local History

10:45 – 13:15 | 304

Session 101a

Extending Access Through Technology - bibliotheca

11:00 – 11:45 | Expo Pavilion / Tech Lab

As Libraries adapt their services and level of access to meet the changing needs of users, they find themselves needing to think more creatively on how to deliver a better service without additional budgets and staffing resources. Find out how libraries are utilizing bibliotheca solutions to increase access and convenience, creating simple and intuitive borrow and return experiences, extending access to hold items and expanding availability of their digital collection.

Speaker: Jason Tan (bibliotheca)

Session 102

Metadata specialists in the machine age - Bibliography, Cataloguing, Subject Analysis and Access and Information Technology (SI)

11:45 – 13:30 | Ballroom 1

Chair: Miriam Björkhem (Sweden)

Metadata is a valuable and strategic asset, but the changing role of the metadata specialist is not clear. Automated processes and new technical possibilities like linked data poses opportunities

Congress Programme | Sunday 26 August 2018

for the profession, but can also sometimes be perceived as a threat. It has been described as necessary to “reposition” the role of the bibliographic expert. Welcome to take part in a future-oriented discussion, inspired by different presentations/case stories!

Session 103

Poster Session 1

12:00 – 14:00 | Exhibition Halls 1 & 2

In the Exhibition Hall you will find approximately 122 unique poster presentations.

Posters will be on display in the Exhibition Hall throughout the week and will be showcased by the presenters during two two-hour sessions: from 12:00 to 14:00 on Sunday and Monday, 26 and 27 August. Posters are an ideas fest and we invite you to look, listen and learn as presenters explain their ideas, services or programmes. Presenters often provide handouts, printed materials, leaflets or pamphlets for distribution.

No.	Title	Country	Presenter(s)
1	Freedom of information and information management in China: an empirical study	China	Siyi Li
2	A local experience for study promotion: “Study stations” in Tehran, Iran	Iran	Amir Reza Asnafi Masumeh Abdollahi Abdol Reza Noroozi Chakoli
3	Exploring the effectiveness of information literacy programs on Canadian and Indian science and technology graduate students: A global context	Canada & India	Aditi Gupta Rebecca Raworth T. S. Kumbar
4	“Bookeaters Magazine” – connecting Libraries, Bookbloggers, Readers and Publishers	Denmark	Finn Wraae Poulsen Kent Skov Andreasen
5	Indigenous voices in the land of the head-hunters: local content development of Sarawak’s Northern Region	Malaysia	Ahmad Bin Samsudin Lilian Baun Pulo Mohd Awis Abu Bakar

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
6	Changing the face of school libraries for equitable quality learning	Nigeria	Ahmed Adamu Abu Ngozi Perpetua Osuchukwu
7	CORAI – Counselling, Orientation, Responsibility through an Informative Approach – New services for the local community in the Romanian Public Libraries	Romania	Alina-Valentina Ocheana
8	The effect of scientific awards reception on research performance of laureates: the case of price medal in informetrics	Iran	Mohammadamin Erfanmanesh Zohreh Moghiseh
9	New ways to attract to reading in times of decline in reading and lending: Examples from public libraries in Hässleholm and Vaggeryd, Sweden	Sweden	Anette Mjöberg Lo Claesson
10	Where are you going, where have you been?: Foundational academic skills for undergraduate students	Canada	Angela D. Hamilton
11	Oulu City Library reading diplomas	Finland	Anne Ollanketo
12	How to organize a new librarians event	France & Serbia	Antoine Torrens Pascal Sanz Vesna Vuksan
13	Library engagement with community	Malaysia	Firdausiah Ahamad Mohd Hizam Samin
14	Promoting library service in a digital environment in Zimbabwe	Zimbabwe	Blessing Chiparausha Josiline Chigwada
15	Les bibliothèques africaines à l'ère des humanités numériques: cas du Togo	Togo	Komla Dogbé Boye
16	A Mobile Laboratory: Bringing ICT education to young individuals with special needs	Lithuania	Bronius Maskuliūnas
17	The challenges faced in transforming library in Thailand	Thailand	Penvipa Banlangpo Penpichcha Khemngern
18	'Unframing' photographic histories: stories and context beyond the visuals	Singapore	Iyra Buenrostro

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
19	INELI-SSAf – “Bringing innovative libraries to Africa!”	Ghana	Buhle Mbambo-Thata
20	IFLA Metropolitan Libraries Short Film Award	Italy	Corrado Di Tillio
21	A French national network launched by its 2018 annual conference : Information Literacy Skills Developers and Trainers	France	Cecile Swiatek Charlene Perrin
22	Makerspace at the library	Sweden	Charlotta Boström Maria Alexiusson
23	A study on the experiences of the multicultural volunteers in library	Taiwan, China	Chen Ning Ning-Chaio Wang Chih-Hsuan Hsu Qiao-Zhu Hong Yu-Wen Chen Ming-Hsin Phoebe Chiu
24	Fusion of Library, Archive, Museum, and Publisher (LAMP): the NTNU Library Experience	Taiwan, China	Hao-Ren Ke
25	Community-Library Inter-Action (CLIA): a process to work WITH and empower your community	USA	Clara M. Chu
26	Library tour using virtual reality and augmented reality: The National Institute of Education Library experience	Singapore	Douglas Lau Sandie Loo Jacky Wong Seok Kwan Wan-Yeoh
27	Presidential Library: opening the doors to FIFA 2018 World Cup	Russia	Anastasia Drozdova
28	“Entreartes”: the University of São Paulo’s cultural track	Brazil	Adriana Ferrari Jun Okamoto Junior Margarete Ramos Claudia Toni Renata Market Edson Araújo Renata Vieira da Motta José Ricardo Barbosa

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
29	Regional library cooperation for implementation of UN Agenda 2030	Croatia & Serbia	Edita Bacic Davorka Psenica Vuksan Vesna
30	When Earth Day meets World Reading Day	China	Shou Xiaohui
31	How can trade unions support library employees?	Norway	Ellen Ovenstad May Britt Sundal
32	The contribution of digitalization on the local cultural heritage for tourism: an example of the Edirne City	Turkey	Ender Bilar
33	Sing a folk song for public libraries	Turkey	Erol Yilmaz
34	Sistema de información para ayudar a personas consumidoras de sustancias psicoactivas a superar la adicción, y herramienta de información para no consumidores	Colombia	Estefanía Bernal Valderrama
35	“Transforming libraries: welcoming migrants in Lyon’s libraries”	France	Fanny Pradier Alyson Michon Anouk Bousquet Jérémy Da Silva
36	The strategies for facilitating environmental sustainability of a green library-Taipei experience	Taiwan, China	Tung-mei Shen
37	Library space morphs to learning space: detailing key trends, techniques, and technologies of this transformation	Taiwan, China & USA	Yi-Tai Jiang Feng-Ru Sheu
38	Long term development trends – analysis of strategic objectives in Moldova university libraries	Norway, Moldova & Romania	Ane Landoy Silvia Ghinculov Angela Repanovici Natalia Cheradi
39	Cantonese corner-let migrants organically grow with the city in Guangzhou Library	China	Sijia Liu Zhang Jiangshun Wang Changqing

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
40	Use of supplementary reading materials to reduce spelling errors among Sri Lankan Second Language Learners: with reference to grade 6 students of Sri Shylanthayathana Sunday School of Habarakada, Sri Lanka	Sri Lanka	Hasitha Priyashantha Koralage Upul Lekamge
41	QuickGET Intelligent Library System	Taiwan, China	Lingli Tseng Chingfan Wu
42	Growing up mobile: chances and challenges for the library	Germany	Heike vom Orde
43	IE Library. Borrow & Return Smart Station. DIY	Spain	Amada Marcos
44	New insights into written cultural heritage: material science and art technology	Germany	Irmhild Ceynowa
45	We design with industry in mind! Bridging the gap between industry practitioners and academics in the design and development of Library and Information Studies courses	New Zealand	Jan Irvine Kristine Openshaw Pam Bidwell Geoff Kelly
46	New programme – new audience, a step towards a new perception in a society (Recognize and map heritage: cultural orienteering on the plateau)	Serbia	Jelena Glišović Ana Milutinović
47	Right open access: proposal for action to support the transformation of societies	Mexico	Juan Miguel Palma
48	A Critical Development of International and Comparative Librarianship Theory	USA	Jimena Sagas
49	The role Academic Libraries could play in sensitizing researchers about research data management: a case of Makerere University Library	Uganda & South Africa	Joseph Balikuddembe Ssebulime Martie Van Deventer
50	Healthy body, healthy mind	Malaysia	Mastura Muhamad Siti Fatyhah Sulaiman Nur Izzani Abdul Manaf Mohamed Nabeel Sidek

Sunday 26 August

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
51	Enhancing readership of books from library to build better society	India	Jyoti Chitale
52	National Museum of Qatar Library Rare Books – International collection of gastronomy books & manuscripts	Qatar	Kathoom Al Bulushi Susan Parker-Leavy Zaineeb Al Baloushi
53	Hybrid information literacy instruction: an experiment in blended learning	Egypt	Kathryn Vanderboll
54	Kids & Teens & Libraries – together on a cultural journey	Estonia	Katre Riisalu Triin Soone
55	Considering the compliance scale of available resources with people information needs in reading stations in Bushehr Municipality in 2016	Iran	Abdolrasool Khosravi Fateme Moradi
56	Libraries Unlimited, Bangladesh	Bangladesh	Kirsty Crawford
57	UNIMAS IR – Repository, Visibility and Excellence	Malaysia	Karen Kornalius
58	Connections and collaboration of 800 libraries in Japan: Collaborative Reference Database	Japan	Jin'ichi Kitano
59	Immigrant information seeking behaviour in everyday life: Photovoice study	USA	Krystyna K. Matusiak Shimelis Assefa Emily Bongiovanni Angela Naumov
60	Free postal loan service for the disabled (Chaeknare)	South Korea	Yoon Young Ah
61	Research project “Open Access in vocational education and training research”	Germany	Karin Langenkamp
62	LibCompass Wayfinding App – Experience sharing from the Library of the City University of Hong Kong	China	Michael Cheng
63	Transform, think out of the box, connect, collaborate the East Asia, South East Asia and Pacific Libraries with US Libraries	USA	Katherina Lee Buenaventura Basco John Hickok

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
64	Creating strong young readers in a digital media landscape	Denmark	Lotte Hviid Dhyrbye
65	Design thinking for libraries: To dive in the deep end of innovation	Spain	Lluís Vicente Maria De Vallibana Gemma Echeverria
66	Preserving Electronic Government Information in the United States	USA	Lynda Kellam
67	Amazing years as a volunteer librarian in Ethiopia from 1997-2017	USA	Marie Paiva
68	Online Archive of Singapore Newspapers	Singapore	Mazelan Anuar
69	Digital repositories in Academic Libraries goals, advantages and requirements	Tunisia	Imen Aloui
70	#SmartSelangor Mobile Library: The trojan horse of books	Malaysia	Mastura Muhamad Meor Muhammad Fawaz Meor Latip Mohamed Fadzli Mohd Fauzi Laily Hafidzun Shukri Norelmin Sapuan
71	Transformation of Academic Library Service in China: Current trends, challenges and opportunities	China & USA	Hongxia Liu Michael Huang
72	IMU Library App for Android users-reaching the Gen Y from a click at the fingertips	Malaysia	Mohamad Syahrul Nizam Md Ishak Norzilamazni Saniman Mohd Fadzil Kemat Nur Hafizah Hussain Norhalim Mohd Nor
73	Islamic literacy camp	Malaysia	Mohd Azizi Zainudin
74	Bohol Congressional Library innovation: Creative spaces for community engagement	Philippines	Maria Vida C. Aparicio
75	Football connects libraries	Indonesia	Nathalie Sugondho Mira Fatimah

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
76	Learn, play and connect – The New Experiential Library @Singapore Sports Hub	Singapore	Hoi Ying Ng
77	Al-Qur'an Braille: Brilliant trail	Malaysia	Nihayah Ebni Hajar Norafidah Muhamad Wirsat Haiziah Abu
78	Library and Librarians role on information access and privacy in Kenya	Kenya	James Nyambane Nyakundi
79	Earrings for reading: Podcasts of Iranian Children's National Library	Iran	Parisa Pasyar Alireza Akbari
80	Computational analysis, browsing, screening, and access for email	United States	Peter Chan
81	Slovenian National Strategy of Open Access and its impact on scientific publishing of Primorska University Researchers'	Slovenia	Petrusa Miholic
82	Atypical, ideal future library: CJ Creator Library @Korea University	South Korea	Hyo Jin Park
83	Let's do homework at the libraries	Malaysia	Ahmad Nizam Ismail Abdul Hakim Abdul Rashid Rosniza Elias Norhidayah Salleh
84	Pahang Public Library Senior Citizen Club	Malaysia	Maria Hamzah Mohd Norshazlin Sa'adun Nazir Tuan Khairul Azhar Tuan Kuning
85	Impact of "Word of Mouth" on information literacy	Saudi Arabia & Pakistan	Akira Akira Rabai Rabiii
86	Taiwan Memory- Showcase the transformation of digital services over a decade	Taiwan, China	Shu-Hsien Tseng Yi-Rong Lee Ching-Ju Cheng
87	The role of academic librarians in education and training: A timeline of attitude transformation	Australia	Romany Manuell

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
88	Engaging the classroom – Google forms and library guides	USA	L. M. Rudasill
89	You want to automate your library with RFID; What now?	Netherlands	Sandra Flisijn
90	Role of NGOs in library development in India	India	Sarika Sawant
91	Cancer information: A survey of health and medical information services offered by public libraries in Japan	Japan	Masae Sato Makiko Miwa Yukie Isobe
92	International Cooperation and Communication Program for Library Professionals: Showcase of recent projects implemented by “Bibliotekovedenie” (Library and Information Science) Journal of the Russian State Library	Russia	Ekatetina Shibaeva
93	Storytelling without borders – Explore the World through picture books	Taiwan, China	Show-Ru Shen Shu-Ya Hsieh
94	Goethe-Institut one company, one corporate design, three different examples how to approach library and customer’s needs	Thailand	Sirirat Tinarat
95	Digitisation and making digitised content accessible – The Slovak National Library	Slovakia	Ludmila Rohonova
96	Museum of Islamic Art Library, Doha, Qatar – Outreach and increasing visitors to our library	Qatar	Susan Parker-Leavy
97	Let’s have fun : Edutainment @ Raja Tun Uda Library	Malaysia	Mastura Muhamad Suzliana Abdul Hamid Mohamed Fadzli Mohd Fauzi Noor Asmah Azan

Sunday 26 August

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
98	Let's read together for 10 minutes with welfare recipients @Development Committee & coordination of the Legislative Assembly (JAPERUN) of Melaka	Malaysia	Mohamed Aizamuddy Mohamed Idris Suhaimi Sarijan Nurul Hidayah Che' Man Muhammad Fahmi Azri Mustafa Hong Chia Ling
99	Green neighbourhood @library	Malaysia	Noorazura Ab Wahab Airin Noor Ab Majid
100	Getting it right – How to start digitizing on a shoestring	Poland	Tomasz Gruszkowski
101	Wa-Kosho! Learn and discover by seeing, touching, and feeling	Japan	Asami Tanaka Anri Tanaka
102	The Austrian Library Association's International Program for Volunteer Librarians – Travelling with a mobile library	Austria	Susanne Tretthahn
103	Transform libraries – transform societies: Go green	Germany	Antonia Trojok Petra Hauke
104	The whole school reading for half an hour	China	Huiqin Shen
105	Current status of open science in Japan and China: Policy, research data repository and management	Japan & China	Hiroyuki Tsunoda Yuan Sun Masaki Nishizawa Xiaomin Liu
106	Black Squirrel GNU/Linux: The Worlds first operating system designed for libraries, museums, and archives	USA	Trevor Watkins
107	Digital Public Library of Chile: new formats, new readers	Chile	Victor Farrú
108	Flexible students flexible information literacy	Canada	Virginia Pow Christine Brown
109	Transforming students' lives	Malaysia	Wei Haan Goh
110	Library to you on car free day	Malaysia	A Wirda Dalina

Congress Programme | Sunday 26 August 2018

No.	Title	Country	Presenter(s)
111	Cooking the books: Developing an “Academic” cookbook collection	Canada	Whitney Kemble
112	Peking University Scholarly Communication ecosystem	China	Yue Wu Haiyuan Cui Chengfu Wei Ling Zhu Pengcheng Luo Yigang Zhou Dan Liu Yuanjun Zhang
113	Everyone can be a maker – The Maker Contest at the Guangzhou Library	China	Jiangshun Zhang Kaiyin Xiao
114	National Museum of Qatar Library – A new library in heart of museum	Qatar	Zainab Albloushi
115	“So much depends upon a red wheelbarrow”	Turkey	Sinan Akilli Umut Al Guleda Dogan Zehra Taskin
116	Towards sharing Persian Name Authority Data in the Virtual International Authority File (VIAF)	Iran	Massoomah Niknia
117	Libraries for children and young adults in Germany. An overview	Germany	Benjamin Scheffler
118	Our mobile library is a green library	Iran	Khadije Morady
119	The development of the book report creation support game	Japan	Yukinori Okabe Takashi Harada Sho Sato Kengo Akashi Yui Fujita Shiori Okamoto Megumi Natsuake
120	IYALI 2018: New Services and Community Outreach in African Public Libraries	Nigeria, Uganda & Lithuania	Nkem Osuigwe Gertrude Kayaga Mulindwa Ramune Petuchovaite

Congress Programme | Sunday 26 August 2018

121	Improving skills for the protection of printed heritage and bridging language barriers – a new glossary can support international or inter-regional networking	Japan	Michaela Bodesheim
122	Fostering Young Adult Readers: An Experience of Macau Academic Library Alliance	Macau SAR / Germany	Weng Ian (Anna) Au

Session 105

IFLA – How to get published?

11:45 – 12:45 | Conference Hall 3

The aim of this session is to provide guidance on being published in academic and professional journals, including IFLA Journal and other IFLA related publications.

Topics include:

- Choosing a journal
- The editorial and peer review process
- IFLA Journal scope and content
- Publishing with IFLA
- Author support

Session 106

Continuing Professional Development and Workplace Learning - Coaching Sessions

11:45 – 13:30 | Conference Hall 1/2

Chairs: Catharina Isberg and Ewa Stenberg (Sweden), Almuth Gastinger (Norway) and Ulrike Lang (Germany)

The session offers career and professional development coaching for the individual and is an initiative from the Continuing Professional Development and Workplace Learning (CPDWL) section. All WLIC delegates are welcome to join the coaching session.

The set up will be a drop-in session where the participants can choose between different areas.

Congress Programme | Sunday 26 August 2018

The coaches cover a wide variety of coaching areas within professional development. The coaching will focus on one individual or a small group of individuals. Each coaching interaction will last approximately 15-30 minutes. The focus of the coaching will be to help develop the individual's career and professional development and/or develop the individual's understanding of how involvement in the work of IFLA can help the individual's career and professional development.

Societal trends, such as increased globalization, urbanization, and digitalization, are placing new demands on the library and information sector. To ensure that library staff and information professionals are prepared to adapt to these changes, it is imperative for associations and institutions to be 'learning organizations' and develop their staff by providing opportunities for continuing professional development and training in the workplace. The individual also needs to take responsibility for her or his own career planning and development. The IFLA Guidelines for Continuing Professional Development: Principles and Best Practices state: *"The individual library and information professional is primarily responsible for pursuing ongoing learning that constantly improves knowledge and skills."*

Continuing Professional Development and Workplace Learning - Career and professional development coaching

Catharina Isberg (Helsingborg Public Library, Sweden)

Session 106a

New ISSN Portal and Extranet: Discover our advanced services! - ISSN

12:00 – 12:45 | Expo Pavilion / Tech Lab

On January 4th, 2018, the ISSN International Centre launched its new web portal (<https://portal.issn.org>) based on linked data and its Extranet for publishers requesting ISSN. New features include the release of essential ISSN information as linked open data, new content display services including timeline, geolocation of publications, title history and title relations, and new streamlined processes for ISSN requests. During this session, you will discover the richness of ISSN data and engage in a dialogue with ISSN product owners.

Speakers: Gaëlle Béquet and Clément Oury (ISSN International Centre, France) and Simona Rizza

Congress Programme | Sunday 26 August 2018

Session 106b

IFLA/De Gruyter Publications

13:00 – 13:45 | Expo Pavilion / Tech Lab

Budding authors, experienced practitioners and library and information science researchers Would you like to hear more about the IFLA/De Gruyter publications series? Do you have an idea for a book or edited work on a hot topic? Come along to express your views, learn about the trials and tribulations of writers, appreciate the pleasures and the pitfalls of making your opinions known and help shape future professional publishing. Take this opportunity to talk with the Series Editor, Janine Schmidt.

New publications from the IFLA Publications series will be presented by the authors and editors:

1. **Going Green: Implementing Sustainable Strategies in Libraries Around the World – Buildings, Management, Programmes and Services**
Edited by: Hauke, Charney & Sahavirta
2. **Global Action on School Library Education and Training**
Edited by: Schultz-Jones & Oberg
3. **Collaborative Library Design: Strategies to Ensure Success**
Edited by: Koen & Lesneski

Sponsor: IFLA/DeGruyter Publications

Session 108

SC II - Indigenous Matters

13:30 – 16:00 | 302

Session 109

SC II - Bibliography

13:30 – 16:00 | 303

Session 110

SC II - Document Delivery and Resource Sharing

13:30 – 16:00 | 304

Congress Programme | Sunday 26 August 2018

Session 112

IFLA Global Vision (SI)

13:45 – 15:15 | Plenary Hall

IFLA is inviting you to the launch of the Global Vision call for actions, a global call which aims to create the biggest ideas store for actions in the library world.

The most important key finding from the IFLA Global Vision discussion is the discovery that we are globally united in our goals. After the successful launch of the Global Vision Report Summary, with its 10 highlights and 10 opportunities, Global Vision has kicked off once again in a second phase of discussions —this time to create the biggest ideas store for actions! The first part of this session will explore the findings from the Global Vision Report Summary and share insights about how we could turn our ideas into actions.

Our vision, our future! #iflaglobalvision

Session 113

Celebrating IT innovations in libraries - Information Technology (SI)

13:45 – 15:45 Ballroom 1

Chairs: May Chang (United States) and Leda Bultrini (Italy)

1. **ILMS & digital libraries, Open Source, OER, Open Access, the Open Movement.**
Edmund Balnaves (Prosentient Systems, Australia)
2. **MARC and beyond: our three Linked Data choices**
Richard Wallis (Data Liberate, United Kingdom)
3. **Embedded from the start: IT in the world's newest national library building**
Sohair Wastawy and Stuart Hamilton (Qatar National Library, Qatar)
4. **IT integration into LIS education: an academic librarian's perspective**
Lynn Kleinveldt (Cape Peninsula University of Technology, South Africa)
5. **Emerging and innovative technologies: IE University Library reinventing higher education**
Amada Marcos (IE University and IE Business School, Spain)
6. **Achieving ongoing technical innovations in libraries**
Frank Seeliger (Technical University of Applied Sciences, Germany)

Congress Programme | Sunday 26 August 2018

Session 114

Sanctuaries in the city: the public library as a safe space - Metropolitan Libraries

13:45 – 15:45 | Plenary Theatre

1. Public Libraries are safe and neutral spaces...when people aren't in them!
Leonee Ariel Derr (Stonnington Library and Information Service, Australia)
2. Public library and private space: Homeless queer youth navigating information access and identity in Toronto
Benjamin Walsh (University of Toronto Libraries, Canada)
3. Welcome to All: Design's Role in Creating an Inclusive, Safe and Beloved Community Destination
Traci Engel Lesneski (MSR Design, United States)
4. Public library as a safe place: principles and experiences of Brazilian Park Libraries in Rio de Janeiro
Ana Ligia Silva Medeiros (Casa de Rui Barbosa Foundation, Brazil), Aline Gonçalves da Silva (Oswaldo Cruz Foundation (FIOCRUZ), Brazil) and Gilda Olinto (Brazilian Institute for Information in Science and Technology (IBICT), Brazil)
5. Libraries as vectors of integration for immigrants and refugees: access to information and education in the Ideas Box in France
Jérémy Lachal and Muy-Cheng Peich (Bibliothèques Sans Frontières, France)
6. Library for the homeless: A case study of a Shelter House and a School for Homeless in Indonesia and Malaysia
Tri Lastiwi Danarsiwi (Center for Scientific Documentation and Information, Indonesia) and Badruessam Nurfarawahidah (MARA University of Technology, Malaysia)

Session 115

Transforming Libraries via Automatic Indexing - Subject Analysis and Access

13:45 – 15:45 | Ballroom 2

Chair: Athena Salaba (United States)

1. Automation first - the subject cataloguing policy of the Deutsche Nationalbibliothek
Ulrike Junger (Deutsche Nationalbibliothek, Germany)

Congress Programme | Sunday 26 August 2018

2. Using named-entity recognition for automatic indexing
Rachael Goh (National Library Board of Singapore, Singapore)
3. Inverting the cataloging process to streamline tech services and significantly increase discoverability and search for special collections
Marjorie M.K. Hlava and Judith C. Russell (Access Innovations, Inc., New Mexico, United States)
4. Machine Learning and DDC
Svein Arne Brygfjeld, Freddy Wetjen and André Walsøe (National Library of Norway, Norway)
5. Lessons learned from automatic indexing projects regarding Persian language specifications
Mahboubeh Ghorbani and Fattaneh Torkashvand (National Library and Archives of Iran, Iran, Islamic Republic of)

Session 116

Information Literacy: from practice to research and back again - Library Theory and Research with Information Literacy

13:45 – 15:45 | Conference Hall 3

Chairs: Gaby Haddow (Australia) and Min Chou (United States)

The purpose of this session is to hear about a range of critical approaches and research models that contribute to building new theory; the challenges of applying theory in practice; the technology dimension in theoretical frameworks; how learning theories can inform practice; and cultural perspectives associated with learning.

Part I: Information Literacy Practice across Disciplines, Contexts and Environments

Moderator: Min Chou (New Jersey City University, United States)

1. Critical Information Literacy Teaching in British Columbia
Debbie Schachter (Capilano University, Canada)
2. Making This World a Better Place Through Information Literacy: In4skill Campaign for Rural Communities

Congress Programme | Sunday 26 August 2018

Yazid Ibrahim (National Library of Malaysia, Malaysia) and Zuliana Ab Rashid (National Library of Malaysia, Malaysia)

3. Information Literacy of Undergraduate Vietnamese Students Viewed from the Perspective of Cultural Context

Zuza Wiorogórska (University of Warsaw, Poland)

4. Vantaa City Library - Transcending Consumer-producer Relations in Public Library Music Services

Ville Karinen (Tikkurila Public Library, Finland) and Teemu Kide (Vantaa City Library, Finland)

Part II: Panel Discussion on Integration of Theory and Practice in Information Literacy

Moderator: Gaby Haddow (Curtin University, Australia)

1. How Philosophical Theory Informs Information Literacy Practice

Michael Flierl (Purdue University, United States) and Clarence Maybee (Purdue University, United States)

2. From Information Literacy to Green Literacy: Training Librarians as Trainers for Sustainability Literacy

Petra Hauke (Humboldt University of Berlin, Germany)

3. Methodological Approaches for Exploring Visual Literacy Practices

Krystyna K. Matusiak (University of Denver, United States) and Chelsea Heinbach (University of Nevada, United States)

4. From Global Theories to Local Practice and Original Knowledge: Learning the Way Through Systems Co-Design

Mary M. Somerville (University of the Pacific, United States), Anita Mirijamdotter (Linnaeus University, Sweden), Christine S. Bruce (James Cook University, Australia), Ian Stoodley (Queensland University of Technology, Australia) and Krenare Pireva (University for Business and Technology Pristina)

Session 117

International Relations: How far have we come and where do we go from here? Progress, feedback and feasibility - National Organizations and International Relations Special Interest Group

13:45 – 15:45 | Conference Hall 1/2

Congress Programme | Sunday 26 August 2018

Chairs: Katharina Beberweil (Netherlands) and Francesco Mangianello (Canada)

Part I:

1. **The Silk Road International Library Alliance**
Stuart Hamilton (Qatar National Library, Qatar)
2. **BRICS National Libraries and International Relations initiatives to promote the exchange of knowledge and best practices amongst each other**
Sonto Moleme (National Library of South Africa, South Africa)
3. **International cooperation of the National library of Russia**
Kseniia Morozova and Ekaterina Feodorova (National Library of Russia, Russian Federation)
4. **National Digital Library of India - International Engagement: Experiences and Lessons learned**
TBA

Part II:

5. **International Engagement: Path Forward to Building Strategic International Partnership**
Francesco Mangianello (Library and Archives Canada / Government of Canada, Canada)

Session 117a

Digitization Challenges solved with Zeutschel - Zeutschel

14:00 – 14:45 | Expo Pavilion / Tech Lab

Since more than 50 years Zeutschel is partner of Libraries and Archives around the world for Scan- and Long-Term- Preservation technology. Since more than 10 years Zeutschel supports Workflow, Presentation and needed software for digitization projects too. The overview about software- and hardware tools for digitization solutions will be presented. The challenges of communication, cooperation, changing requirements, open source and open access development are our daily business.

Speaker: Michael Lütgen

Congress Programme | Sunday 26 August 2018

Session 117b

Tale of a Library - Library Channel

15:00 – 15:45 | Expo Pavilion / Tech Lab

Library Channel has produced a documentary movie about the history of Finnish libraries. “Tale of a Library” tells the story of the library from the late 18th century to the present day added with the customers point of view. The session includes an audiovisual presentation of Libraries.fi / Library Channel and it’s video production practices followed by a screening of the documentary itself ending in a Q&A session. “Tale of a library” is narrated and subtitled in English.

Speakers: Panu Somerma, Mikko Helander

Session 117c

Expo Pavillion Session

16:00 – 16:45 | Expo Pavilion / Tech Lab

Please check the IFLA Congress App for the up-to-date Programme

Session 118

Business Meeting II - IFLA Journal

16:15 – 18:45 | 301

Session 119

Business Meeting I - Permanent UNIMARC Committee (PUC)

16:15 – 18:45 | 302

Session 120

SC II - News Media

16:15 – 18:45 | 303

Session 121

SC II - Audiovisual and Multimedia

16:15 – 18:45 | 304

Congress Programme | Sunday 26 August 2018

Session 123

Intellectual Freedom in a Polarised World - Freedom of Access to Information and Freedom of Expression (FAIFE) Advisory Committee (SI)

16:00 – 18:00 | Plenary Hall

Chair: Martyn Wade (United Kingdom)

In many national contexts, citizens are seen to be either “with the government or against it,” leaving little opportunity to freely and safely express more nuanced views of current social, political or economic issues. While notable authoritarian regimes quite transparently monitor and limit societal discussion, others, ostensibly democratic, may work in practice to blunt potentially unfavourable social commentary on the pretence of defending political stability or public morality. IFLA’s Freedom of Access to Information and Freedom of Expression (FAIFE) Advisory Committee explores this phenomenon--and the potential role of civil society and information professionals in advancing freedom of expression--through the experience and insights of an NGO leader, an academic public intellectual, and an officer of UNESCO.

Speakers:

Indriaswati Dyah Saptaningrum (University of New South Wales; former Executive Director of the ELSAM human rights organization (Indonesia), Australia), Azmi Bin Sharom (University of Malaysia, Malaysia), Swaraj Paul Barooah (The Centre for Internet and Society, India) and Ming-Kuok Lim (UNESCO Programme Communication and Information, Indonesia)

Session 124

Fragile! Careful Handling Required: Manuscript housing, conservation and metadata documentation for access - Strategic Programme on Preservation and Conservation (PAC) with Rare Books and Special Collections (SI)

16:00 – 18:00 | Ballroom 1

In 2017, an IFLA workshop on developing metadata standards for palm leaf manuscripts highlighted the importance of taking a more holistic approach to these rare, and often fragile works. Too often, the tools and guidance available to the library community is ill suited to manuscripts, as opposed to books or other works. What experience can we share, and how can we overcome this challenge?

Congress Programme | Sunday 26 August 2018

The Strategic Programme on Preservation and Conservation is therefore focusing its 2018 WLIC session on the preservation and storage of, as well as metadata for documentation and access to, both manuscripts in general, and palm leaf manuscripts in particular. Within the session, there will be an update on work on developing metadata standards for palm leaf manuscripts, and a series of presentations on broader work to ensure the sustainability and accessibility of manuscripts.

1. **Designing Metadata Standards for Manuscripts – Update on ongoing IFLA Work**
TBA
2. **Digital Union Catalogue of Malay Manuscripts: The Way Forward**
Faizal Hilmie Yusof (Digital Union Catalogue of Malay Manuscripts, Malaysia)
3. **Fifty Shades of EAD: Bringing together the theory and practice of manuscript description at the National Library of France**
Mélanie Roche (Bibliothèque nationale de France, France) and Maryline Devidale (Fifty Shades of EAD, France)
4. **A Strategic Program for Safeguarding Palm Leaf Manuscripts in Sri Lanka**
Muthurajah Norman Ravikumar (Eastern University Sri Lanka, Sri Lanka)
5. **Manuscript Storage, Preservation digitization and metadata development for documentation access - case studies of libraries in Nepal**
Bina Vaidya (Tribhuvan University Central Library, Nepal)

Session 125

UNESCO Session – Libraries and a Universal Internet

16:00 – 18:00 | Plenary Theatre

Delivering an Internet that works for everyone is more than just about connectivity. In its work on Internet Universality, UNESCO has established four principles which should underpin the spread and development of the web – that it should be rights based, open, accessible, and subject to multi-stakeholder governance (ROAM).

Over the past year and a half, UNESCO has built on these principles by defining a set of indicators of Internet Universality, organised according to the ROAM principles above, as well as cross-cutting factors. This session will explore the conclusions to which UNESCO has come, their relevance to

Congress Programme | Sunday 26 August 2018

library activities and values, and how the application of the indicator framework can work for libraries.

A second part of the session will look at practical efforts by libraries to build the connectivity necessary to give people access, notably in situations where reliable connections are simply not available.

Speakers:

Misako Ito (UNESCO, Thailand), Ann Okerson (Centre for Research Libraries, United States), Wan Mazli Bin Wan Razali (Sarawak State Library, Malaysia), Basheerhamad Shadrach (World Wide Web Foundation, India), Mandiaye Ndiaye (Cheikh Anta Diop University, Senegal), Mahmoud Khalifa (Cybrarians: The Arabic Portal of Librarianship & Information, Egypt) and Jonathan Hernandez-Perez (Instituto de Investigaciones Bilibotecnológicas, UNAM, Mexico)

Session 126

Social networks. Looking for the next big thing: libraries and social networks - Joint Division I and Division IV Session

16:00 – 18:00 | Ballroom 2

1. Looking for the next big thing
Guy Berthiaume (Library and Archives Canada, Canada)
2. Instagram as a media to get information: a case study at Grhatama Pustaka Special Region of Yogyakarta
Raisa Fadelina (Muhammadiyah University of Yogyakarta, Indonesia)
3. Blogging & Social Media for Library Marketing & Communications
Mimi Calter (Stanford University, United States)
4. Social networking sites, the lifeline among the students and librarians: information needs, marketing and promotion
Shamim Aktar Munshi (Aligarh Muslim University, India)
5. Social networks: golden gate to promoting library services and activities.
Charles Brilee (National Library of Malaysia, Malaysia)
6. Using video to socialise the science of family literacy and promote libraries
Rachael Browning, Kate Hannah, Louise Denoon, Kylie Webb and Vicki McDonald (State Library of Queensland, Australia)

Congress Programme | Sunday 26 August 2018

Session 127

Designing inclusive libraries - Library Buildings and Equipment

16:00 – 18:00 | Conference Hall 3

Chair: Diane Koen (Canada)

1. **Keynote: What are the values that enable library spaces to be truly inclusive?**
Ilona Kish (Public Libraries 2020, Belgium)
2. **The School Library of tomorrow: Living, doing and learning together.**
Didier Vin-Datice (Ministère de l'Éducation Nationale, France)
3. **Llambaye Learning Centre for social inclusion in rural areas.**
Assane Fall (Feusseul, Senegal)
4. **Redesign with inclusion in mind: Creating a checklist for inclusive spaces.**
Heidy Berthoud (Vassar College Libraries - New York, United States)
5. **Inclusive Libraries: Architecture, services, collections and training combine in a Catalanian Libraries accessibility project.**
Susana Peix (Biblioteca Armand Cardona Torrandell Departament de Cultura, Spain)
6. **Process to product: Inclusive libraries by design.**
Traci Lesneski (MSR Design, United States)

Session 128

Expand your reach in a digital World: How to be in a 1000 places all the time - Management and Marketing

16:00 – 18:00 | Conference Hall 1/2

Chairs: Anya Feltreuter (Sweden), Jennifer Thompson (Australia) and Leslie Weir (Canada)

1. **Keynote: Expand Your Reach in a digital World, Ana Brzezinska**
Ana Brzezinska (Independent filmmaker, Poland)
2. **Beyond Social Media: A Current View of the Digital Marketing Landscape in Libraries**
Hong Cheng (University of Cincinnati, United States)
3. **Use the opportunities of the digital world - transformed library services, resource reallocation and developed work structure**

Congress Programme | Sunday 26 August 2018

Catharina Isberg and Josefin Andersson (Helsingborg Public Library, Sweden)

4. **How social is your media? Managing social media marketing in academic libraries**
Kingsley Ihejirika, Anne Goulding and Philip Calvert (Victoria University of Wellington, New Zealand)
5. **Content Marketing Strategies via Instagram for Indonesian Libraries**
Widiatmoko Adi Putranto (Universitas Gadjah Mada, Indonesia) and Ashry Noviana Fajry (Library of Center for Trade Education and Training of Ministry of Trade, Indonesia)
6. **IFLA BibLibre International Marketing Award 2018: First Place Winner : “2017 Youth Fines Amnesty”**
Johannes Neuer (New York Public Library, United States)
7. **IFLA BibLibre International Marketing Award 2018: Second Place Winner: “Keeping up with the Librarians”**
Bonnie Mager (Invercargill Libraries and Archives, New Zealand)
8. **IFLA BibLibre International Marketing Award 2018: Third Place Winner: “Greetings from Zagreb”**
Dragana Koljenik (The National and University Library in Zagreb, Croatia)

Congress Programme | Monday 27 August 2018

Session 129

Conference of Directors of National Libraries (CDNL)

08:00 – 17:00 | Offsite

Location: Balairung Seri, Royal Museum, Kuala Lumpur (former National Palace) circa 6 kilometres from the Kuala Lumpur Convention Centre.

Registration: Please note all the participants (also assistants or observers) are expected to register by sending an email to cdnl@kb.nl. If you have questions about the meeting agenda or arrangements, please contact the secretariat of CDNL at the same email address.

Session 129a

Libraries for Children: presenting new IFLA Guidelines at a new Malaysian library - Libraries for Children and Young Adults

08:30 – 11:00 | Offsite 1

Location: The new Branch Library PUSTAKA KL @TTDI, Pusat Komuniti Taman Tun Dr. Ismail, Lot 31204, Jalan Athinahapan, Taman Tun Dr. Ismail, 60000 Kuala Lumpur

Transportation:

- for the first 54 registered participants: bus and minivan free of charge will leave from KLCC at 7:40, return from PUSTAKA KL @TTDI at 11:00
- other participants (maximum 26) can take public transportation (MRT - which is line 9, coloured green on transit maps, alight at TTDI Station, then take Feeder bus T814)

Registration: At IFLA secretariat at KLCC

Maximum number of attendants: 80

1. Introduction: Kuala Lumpur libraries for children and young adults and TTDI new library
Normah Abdul Mutalib (Kuala Lumpur Libraries, Malaysia)
2. The new IFLA Guidelines for Library Services for Children
Carolynn Rankin (Leeds Beckett University, United Kingdom)

Congress Programme | Monday 27 August 2018

3. The work of the International Board on Books for Young People (IBBY) today
Redza A. Khairuddin (Former IBBY President, Malaysia)
4. Library visit: Kuala Lumpur libraries for children - visit of TTDI library
Shaharizad Adnan, Hasbullah Muhammad Nonudin and Anita Mohd Jali (Kuala Lumpur libraries, Malaysia)

Session 130

SC II - Preservation and Conservation

08:00 – 10:30 | 301

Session 131

SC II - Acquisition and Collection Development

08:00 – 10:30 | 302

Session 132

SC II - Library and Research Services for Parliaments

08:00 – 10:30 | 303

Session 133

SC II - Art Libraries

08:00 – 10:30 | 304

Session 135

Rethinking our Reach - Communications for Professional Units - IFLA

08:15 – 09:15 | Conference Hall 1/2

The development of a new IFLA website gives Professional Units an opportunity to rethink how to communicate their activities. Representatives of the IFLA Professional Units (primarily the Information Coordinator and Officers) are invited to this interactive discussion with the communications team from IFLA Headquarters to talk about how to use IFLA's communication and publishing tools to reach their international audience and facilitate the working of their own Standing Committee.

Congress Programme | Monday 27 August 2018

Session 136

Plenary session (SI)

08:30 – 09:15 | Plenary Hall

Speaker: Dato'Sri Nancy Shukri

Please check the IFLA Congress App for the up-to-date Programme

Session 137

Libraries, as a catalyst for economic, social and cultural development: the local libraries have acted as a vehicle for access to knowledge, ideas and information and as a free service open and available to anyone - Africa (SI)

09:30 – 11:30 | Plenary Hall

Chair: Rosemary Shafack (Cameroon)

1. The role played by an academic library in fostering a reading culture amongst children with special needs
Aubrey Harvey Chaputula (Mzuzu University, Malawi)
2. Importance of action synergy and Governmental support to make visible Malagasy Librarian community
Reyna Josvah-Rabiaza and Julisse Rafaramilanto (Public institution for developing good governance and integrity, Madagascar)
3. LEAP From Pilot to Scale: Embedding Digital Reading within the Kenya National Library Service
Joan Mwachi-Amolo (Worldreader East Africa, Kenya)
4. The engagement of communities in the provision of library services: the case of public libraries in Zambia
Velenasi Mwale Munsanje (International School of Lusaka, Zambia) and Allan Mudenda Hagwelele (Ministry of General Education, Zambia)
5. Offline Internet Access: Extending the reach of libraries in Africa
Lachal Jérémy and Peich Muy-Cheng (Libraries Without Borders, France)
6. Refugees' Information Seeking in Nyarugusu Camp, Tanzania
Benedicta Obodoruku (Long Island University-Post Campus, United States)
7. A Framework for Determining Impact of Library Users on Use of blended Library Services and E-learning in Community Libraries in Kenya
Moses Moses Isutsa (Pwani University, Kenya) and Kavuri Purity (Kenya National Library Services, Kenya)

Congress Programme | Monday 27 August 2018

Session 138

Marrakesh Treaty in force - the role of libraries - Libraries Serving Persons with Print Disabilities Section (SI)

09:30 – 11:30 | Ballroom 1

Chair: Kirsi Yläne (Finland)

1. **The Right Guide: Making Marrakesh Come to Life**
Victoria Owen (University of Toronto Scarborough Library, Canada)
2. **Impact of the WIPO Marrakesh Treaty on International Cooperation for Library Services to Persons with Print Disabilities**
Hiroshi Kawamura (Assistive Technology Development Organization, Japan)
3. **Accessible Book Consortium and implementing the Marrakesh Treaty**
Michele Woods (WIPO, Switzerland)
4. **Building Capacity for Marrakesh Treaty Readiness**
Dipendra Manocha (DAISY Consortium, India)
5. **The Marrakesh Treaty and stories of librarians in Latin America**
David Ramírez-Ordóñez (National Library of Colombia, Colombia), Virginia Inés Simón (Red CDPD, Argentina) and Leonardo Ramírez-Ordóñez (Conector Foundation, Colombia)

Session 139

Data Librarian: Needs and Qualifications - Education and Training, Science and Technology and Continuing Professional Development and Workplace Learning

09:30 – 11:30 | Plenary Theatre

1. **Pushing the Boundaries of a Data Services Ecosystem at an Academic Library**
Yun Dai (New York University, Shanghai, China)
2. **What is a Data Librarian?: A Content analysis of Job Advertisements for Data Librarians in the United States Academic Libraries**
Hammad Rauf Khan (University of North Texas, United States) and Yunfei Du (University of North Texas, United States)
3. **Engaging Liaison Librarians: Identifying Impact of an Research Data Management Educational Intervention**

Congress Programme | Monday 27 August 2018

Megan Sapp Nelson (Purdue University, United States) and Abigail Goben (University of Illinois at Chicago, United States)

4. Is Data Management a New “Digitization”? A change of the role of librarians in the context of changing academic libraries’ tasks

Anna Wałek (Gdańsk University of Technology, Poland)

5. Investing and Trading in Strategic Resources for Academic Data Services: A case study

Angela Hamilton and Deena Yanofsky (University of Toronto Scarborough (UTSC), Canada)

Session 140

To Have and not to Hold: The End of Ownership - Copyright and other Legal Matters (CLM) and Freedom of Access to Information and Freedom of Expression (FAIFE) Advisory Committee (SI)

09:30 – 11:30 | Ballroom 2

Chairs: Martyn Wade (United Kingdom) and Evelyn Woodberry (Australia)

The shift from buying physical library media to licensing digital content has profound impacts on the way libraries acquire and give access to content. From e-books that can disappear at the whim (or the mistake) of the owners of a server far away, to the limits on sharing and archiving imposed by some contracts. From the potential monitoring of reader behaviour, to the criminalisation of those who simply want to improve user experience. The dominance of digital media in information provision has both broadened the field of information to which we have access, but potentially made it shallower in terms of the use that libraries, and their users, can make of it. The joint CLM-FAIFE session will look at the question of the end of ownership from a legal and an ethical point of view, drawing on the experience and knowledge of the two communities.

1. The Limits of Licensing.

Tom Lipinski (University of Wisconsin, United States)

2. The Possibilities of Licensing.

Ann Okerson (Centre for Research Libraries, United States)

3. The Balance among Licenses and Exceptions and Limitations to Copyright.

Swaraj Paul Barooah (The Centre for Internet and Society, India)

4. Privacy Concerns and Other Side Effects of Licensing.

Congress Programme | Monday 27 August 2018

Brent Roe (Laurentian University, Canada)

5. Special Issues in the Developing World; Open Access as a Recapturing of Ownership.
Jonathan Hernandez-Perez (UNAM, Mexico)

Session 141

Beyond MARC - Cataloguing

09:30 – 11:30 | Conference Hall 3

Chair: Vincent Boulet (France)

1. The Evolution of BIBFRAME: from MARC Surrogate to Web Conformant Data Model
Philip E. Schreur (Stanford University, United States)
2. How does true RDA cataloguing change how we catalogue?
Jenny Wright (BDS, United Kingdom)
3. Who Will be Our bf: Comparing techniques for conversion from MARC to BIBFRAME
Sharon Farnel, Abigail Sparling, Ian Bigelow and Danoosh Davoodi (University of Alberta, Canada)
4. Still waiting for that funeral: the challenges and promises of a Next-Gen InterMarc
Sébastien Peyrard and Mélanie Roche (National Library of France, France)
5. Linked Data: Metadata Schemata of the Music Scores of Jose Maceda Collection
Sonia M. Pascua (University of the Philippines, Philippines)

Session 142

Librarian Fashion: What does the way we dress say about us? - New Professionals, Management of Library Associations and Public Libraries

09:30 – 11:30 | Conference Hall 1/2

Chairs: Montserrat Espuga Condal (Spain), Andrés Reinoso (Argentina) and Antoine Torrens (France) and Vesna Vuksan (Serbia)

Have you ever made a quick judgement about someone because of what they're wearing? Sure, we have all done it. Does this mean that the way we dress at work influences how we are perceived and categorized in society?

The topic of Librarian Fashion opens a myriad of questions: Should librarians wear a uniform? Can we wear tattoos? Should we dress with dignity – and what does dignity mean? What about

Congress Programme | Monday 27 August 2018

piercings? Jewels? Religious or political symbols? Does it depend on a personal choice, on the country we live in, or on the position we hold in the library? Should a library director dress like a librarian or like a director? Do you believe in enclotted cognition?

1. Dressed to the 746s: Australian Librarian Style

Amy McKenzie and Anne Reddacliff (State Library of New South Wales, Australia) and Bonnie Wildie (State Archives and Records New South Wales, Australia)

2. Hair and Hairstyles as Metaphors for the Librarians: A Librarian's Perspective and a Live Performance

Jesús Lau (Universidad Veracruzana, Mexico) and Raymond Pun (California State University, United States)

3. Wear the past in the present for the future

Puspa Diana Jawi, Japri Bujang Masli and Muhammad Annwar Bin Adenan (Sarawak State Library, Malaysia)

4. Traditional Costumes as librarians' uniforms for work at Public Libraries of Yogyakarta, Indonesia

Atin Istiarni (University of Muhammadiyah Magelang, Indonesia) and Ida Fajar Priyanto (Gadjah Mada University, Indonesia)

5. Women librarians in traditional and modern attires in India: Nationwide scenario

Sarika Sawant (SNDT Women's University, India)

6. A New Look for a New Role; Challenging Stereotypes of Librarian Style

Dina Youssef (Bibliotheca Alexandrina, Egypt)

7. Does Our Grooming Affect the Usage of our Library? A Sharing of Experiences from a Series of Workshops

Nurfarahwahidah 'Fara' Badruesham (University Technology MARA (UiTM), Malaysia)

Session 142a

Standards solution for the academic world - BSI Group

10:00 – 10:45 | Expo Pavilion / Tech Lab

The session will outline how international standards provide a valuable and necessary framework to equip students with global best practice.

It will look into how UK and international universities use standards and showcase BSOL – the

Congress Programme | Monday 27 August 2018

bespoke online standards library.

The session will also feature a guest speaker from UPNM, who will share their experiences and advice on how to realise the full potential of standards in teaching and research.

Speaker: Ning Lu (International territory manager at BSI and the guest speaker from UPNM)

Session 143

SC II - Rare Books and Special Collections

10:45 – 13:15 | 301

Session 145

SC II - Metropolitan Libraries

10:45 – 13:15 | 303

Session 147

SC II - Information Literacy

10:45 – 13:15 | 305

Session 147a

The Library of the Future – Right Now - PressReader

11:00 – 11:45 | Expo Pavilion / Tech Lab

There's been a big change in the way people discover all kinds of content. Yes, even library patrons. Libraries must transform their business model to meet changes in human behavior, or get left behind. Mark will outline three key things that libraries can learn from companies like Netflix and Spotify to improve the patron experience. They learned long ago that while people are interested in content, it's the way content is discovered that's important. It's time libraries followed suit.

Speaker: Mark Ritchie

Congress Programme | Monday 27 August 2018

Session 148

Measuring Up – Rethinking e-metrics in the world of e-collection metrics, value propositions and management dashboards - Statistics and Evaluation with E-Metrics Special Interest Group (SI)

11:45 – 12:45 | Plenary Hall

This session explores the use of e-metrics from new perspectives and with a broader view of their use in the overall library decision making processes. The speakers will highlight new approaches to e-metrics in decision making and demonstrate examples of tool kits and visualization techniques that make metrics more usable and understandable across different audiences.

Chair: Mary-Jo Romaniuk (Canada)

Speaker: Tina Thomas (Edmonton Public Libraries, Canada)

Session 149

Defining the Digital Social Sciences - Social Science Libraries (SI)

11:45 – 12:45 | Ballroom 1

Chair: Debora Cheney (United States)

1. Digging Deeper, Reaching Farther: Libraries Empowering Users to Mine the HathiTrust Digital Library: An Overview
Harriett Green (University of Illinois at Urbana-Champaign, United States)
2. Digital initiatives for local communities on the basis of Polish example
Zbigniew Gruszka (University of Lodz, Poland)

Session 150

Role of government and law libraries in times of crisis and turmoil - Law Libraries with Government Libraries

11:45 – 12:45 | Plenary Theatre

1. Interactive conversion Contributing to the conversation:
Jane Sanchez (Library of Congress, United States) and Yolanda Patrice Jones (Florida A&M University, United States)

Congress Programme | Monday 27 August 2018

2. Florida A&M University College of Law – The Special Access to Justice Mission of an HBCU
Yolanda Patrice Jones (Florida A&M University, United States)

Session 151

Presentation of the coming book: School Library Education and Training - School Libraries

11:45 – 12:45 | Ballroom 2

This session continues the work of the School Libraries Section in supporting the implementation of the 2015 *IFLA School Library Guidelines* (2nd ed.). A forthcoming book on this topic will be published by DeGruyter Saur, co-sponsored by the International Federation of Library Associations and Institutions (IFLA) and the International Association of School Librarianship (IASL) and co-edited by Barbara Schultz-Jones (USA) and Dianne Oberg (Canada).

Chairs: Joanne Plante (Québec, Canada) and Barbara Schultz-Jones (United States)

1. Regional Workshops: Collaborative Professional Development for In-Service Librarians in South Carolina, USA
Karen Gavigan (University of Alberta South Carolina, United States)
2. Reforms in Education for School Librarians in China
Zhang (Bella) Jing (Sun Yat-sen University, China)
3. Pathways for School Library Education and Training in Japan
Rei Iwasaki (Kyoto Notre Dame University, Japan)
4. The New U.S. National School Library Standards: Integrated Learning and Growth for Innovative School Librarian Preparation
Elizabeth Burns (Darden College of Education, United States)
5. The Initial Training of Teacher Librarians in France: Towards the Construction of a Faceted Professional Identity
Valérie Glass (Cité internationale, France)
6. Building and Sustaining a Network of School Libraries in Portugal: The Role of Professional Development
Isabel Mendinhos (Gabinete da Rede de Bibliotecas Escolares, Portugal)

Congress Programme | Monday 27 August 2018

Session 151a

Creative Commons Update

13:00 – 13:30 | Ballroom 2

Chair: Stephen Wyber (IFLA, Netherlands)

With nearly 1.5 billion works now available under Creative Commons licences, the CC movement is looking to build on successes to date to embed openness in creativity and use of culture and information. With certificate courses available for librarians and others, efforts to develop search functionality, and reform to the global network, there is a lot for those in the library field interested in CC to catch up on.

This short session will offer an overview of current priorities and events, with a possibility to ask questions and hear more about how to get involved.

Speakers: Paula Eskett (Core-Ed, Canterbury, New Zealand) and Stephen Wyber (IFLA, Netherlands)

Session 152

Start-up Meeting - Library Publishing Special Interest Group

11:45 – 13:30 | Conference Hall 3

Library Publishing, in an increasing number of mostly electronic forms and formats, has been rapidly on the rise over this decade. Most of this activity is driven by one or likely more priorities that are so well expressed in IFLA's Global Vision Highlights and Opportunities: (1) Commitment to Equal and Free Access; (3) Serving our Communities; (4) Embracing Digital Innovation; and (9) Guardians of the Memory of the World.

Last year we sought expressions of interest for an IFLA Special Interest Group and in 2018 would like to follow this up with a discussion on the priority areas and issues, should the Group be approved. What should be the role of this group and how can libraries be helpful to each other if they are or plan to be active in this area? If you (or your institution) are interested in this emerging area of library practice, please join us to discuss your highest priorities, interests, and questions. IFLA brings a special opportunity to meet local needs, by sharing and cross-pollinating activities, tools, and

Congress Programme | Monday 27 August 2018

best practices on a global basis. Let's talk about specifically about how the IFLA environment can advance our publishing mission -- and let's make a plan to move ahead!

Discussion leaders:

Reggie Raju (University of Cape Town Libraries, South Africa), Melanie Schlosser (Library Publishing Coalition, United States) and Ann Okerson (Centre for Research Libraries, United States)

Session 153

IFLA Officers Capacity Building – Collaboration and Networking

11:45 – 13:30 | Conference Hall 1/2

IFLA Staff and Professional Committee members will work with IFLA Professional Unit representatives in this session to develop IFLA's professional activities. Together we will look at organizing WLIC sessions, induction of new Standing Committee members following elections in 2019, and making networks for the sharing of best practice.

The session is specifically for Officers (Chairs and Secretaries of IFLA Sections), IFLA Information Coordinators, Review Group Chairs and Special Interest Group Conveners.

The session will be repeated on **Tuesday 28 August** (session 198) for those who can't attend today.

Session 153a

Research for Digital Natives with Nexis Uni

12:00 – 12:45 | Expo Pavilion / Tech Lab

With interviews, focus groups and a crowdsource challenge, we identified how digital-native university students have new research needs:

- Personalized research with alerts, saved searches and annotated documents available on their devices of choice
- Sophisticated discovery tools that quickly sift through many websites and databases at once
- Collaboration tools for group projects through shared folders and documents

Learn more about Nexis Uni, our new student-focused research product.

Congress Programme | Monday 27 August 2018

Speaker: Megan Burnside (LexisNexis, United States)

Session 153b

Awards Presentation - IFLA

12:45 – 13:45 | Expo Pavilion / Tech Lab

A number of important IFLA-related awards will be handed out to their recipients during this session.

Chair: Barbara Lison, (IFLA Treasurer)

Session 153c

Poster Session 2

12:00 – 14:00 | Exhibition Halls 1 & 2

In the Exhibition Hall you will find approximately 122 unique poster presentations.

Posters will be on display in the Exhibition Hall throughout the week and will be showcased by the presenters during two two-hour sessions: from 12:00 to 14:00 on Sunday and Monday, 26 and 27 August. Posters are an ideas fest and we invite you to look, listen and learn as presenters explain their ideas, services or programmes. Presenters often provide handouts, printed materials, leaflets or pamphlets for distribution.

For more details please look on page 122

Session 154

SC II - Science and Technology Libraries

13:30 – 16:00 | 301

Session 155

Business Meeting I - Linked Data Technical Sub-Committee (LIDATEC)

13:30 – 16:00 | 302

Congress Programme | Monday 27 August 2018

Session 156

SC II - Public Librarians

13:30 – 16:00 | 303

Session 157

SC II - Library Services to Multicultural Populations

13:30 – 16:00 | 304

Session 158

SC II - Library Services to People with Special Needs

13:30 – 16:00 | 305

Session 159

Progress in the IFLA Library Development Programme - Strategic Programmes: Library Development Programme (SI)

13:45 – 15:45 | Plenary Hall

Chair: Christine Mackenzie (IFLA President-elect)

What we did, what we learned: Building Strong Library Associations, International Advocacy Program and Leaders Programme

Ingrid Bon (IFLA, Netherlands)

Session 160

Planning digital preservation: in for the long run - Preservation and Conservation with Information Technology (SI)

13:45 – 15:45 | Plenary Theatre

Chair: Alenka Kavčič Čolić (Slovenia)

1. PERSIST - The shared challenge of long-term preservation
Ingrid Parent (University of British Columbia, Canada)
2. Preparing to Preserve: Three Essential Steps to Building Experience with Long-Term

Congress Programme | Monday 27 August 2018

Digital Preservation

Cory Lampert and Jason Vaughan (University of Nevada, United States)

3. **Cost and security improvement of Long Time Preservation by the use of open source software and new ISO standard in National Library repository**
Dariusz Paradowski (National Library of Poland, Poland)
4. **Planning and execution: Digitization of an endangered material in Obafemi Awolowo University, Nigeria**
Omobolade Opeyemi Adeagbo, Sunday Obadare, Bukky Asubiojo and Femi Z. Oguntuase (Obafemi Awolowo University, Nigeria)
5. **The Vatican Apostolic Library's Digital Preservation Project**
Paola Manoni, Ángela Núñez Gaitán and Irmgard Schuler (Vatican Apostolic Library, Holy See (Vatican City State))
6. **The distributed digital preservation methodology at the Brazilian Network Cariniana**
Miguel Angel Márdero Arellano and Alexandre Faria De Oliveira (Ministério da Ciência, Tecnologia, Inovações e Comunicações (MCTIC), Brazil)
7. **Web Archiving Issues and Challenges in State Government of Sarawak (Malaysia): Do they really need their website to be archived?**
Jassalini Jamain, Ayu Lestari Yahya, Natalia Muhammad and Musa Ayob Abdul Rahman (University of Technology Mara (UiTM), Malaysia)
8. **Plans for an OAIS Interoperable Data Architecture and Protocols**
M. W. Kearney III (Sponsored by Google, United States), D. Giaretta (PTAB Ltd., United Kingdom), J. Garrett (Garrett Software, United States) and Steve Hughes (California Institute of Technology, United States)

Session 162

Art libraries and their users: who's transforming who? - Art Libraries

13:45 – 15:45 | **Ballroom 2**

Chair: Lucile Trunel (France)

1. **Users-curators transform the library**
Klaus Ulrich Werner (Freie Universitaet Berlin, Germany)
2. **Using library events, exhibitions and technology to inspire your art Library visitors**

Congress Programme | Monday 27 August 2018

Susan Parker-Leavy (Museum of Islamic Art, Qatar) and Rana Abdulrahman (University College London Qatar, Qatar)

3. **Dissemination of the strategies of the libraries at the Museo Nacional del Prado and the Museo Nacional Thyssen-Bornemisza in Madrid**
Soledad Cánovas del Castillo (Museo Thyssen-Bornemisza, Spain) and María Luisa Cuenca (Museo Nacional del Prado, Spain)
4. **Artists' information seeking behaviour**
Han Leng Lee (Curtin University, Australia) and Gaby Haddow (Curtin University, Australia)
5. **"Lalit kala akademi": an art store of Indian Government**
Deepti Babbar (Lalit Kala Akademi, India) and Parveen Babbar (Jawaharlal Nehru University, India)

Session 163

Empowering Scholarly Communication Transforms Societies - Serials and Other Continuing Resources

13:45 – 15:45 | Conference Hall 3

Chair: Margaret Mering (United States)

1. **Scholarly Communication at the Crossroad: From Subscription to Open Access**
Gayle R.Y.C. Chan (University of Hong Kong, China)
2. **Exploring Bibliometric Mapping in NUS using BibExcel and VOSviewer**
Irine Tanudjaja and Gerrie Kow Yu (National University of Singapore Libraries, Singapore)
3. **Enhancing Scholarly Communication Through Institutional Repositories Salient Issues and Models by Libraries in Nigeria**
Ngozi B. Ukachi (University of Lagos Library, Nigeria)
4. **Should OA Journals be sealed?: Case of journals in Thai-Journal Citation Index**
Namtip Wipawin (Sukhothai Thammathirat Open University, Thailand), Chatree Wongkaew (King Mongkut's University of Technology Thonburi, Thailand) and Jutharat Sarawanawong (Kasetsart University, Thailand)
5. **Skills and Competencies for Scholarly Communication: An Indian Perspective**
Meghana Sanjeeva (Vivekanand Education Society, Mumbai, India) and Sushama Powdwal (Formerly with Shreemati Nathibai Damodar Thackersey Women's University, India)

Congress Programme | Monday 27 August 2018

6. **Open Access Books: an international collaboration to explore the practical implications for librarians of increasing access to scholarly research outputs**
Neil Smyth (University of Nottingham, China) and Sam Oakley (Swansea University, United Kingdom)
7. **Assessing the Competencies and Skills of Academic Librarians in Nigeria for Scholarly Communication**
Ezra Shiloba Gbaje, Sarah Dauda Yani and Imoisili Ojeime Odigie (Federal University Lokoja, Nigeria)

Session 164

Reference and information services shifting gears - Reference and Information Services

13:45 – 15:45 | Conference Hall 1/2

Chairs: Christine Brown (Canada) and Marydee Ojala (United States)

As the nature of reference and information services work changes, adapts and evolves in light of transformations in the wider world, what should we anticipate as new skills for our job descriptions and professional competencies? We will present a workshop style session that addresses how to acknowledge and develop skills and competencies in two different contexts.

1. **Librarians as information champions in the world of infobesity and fake news**
Muy-Cheng Peich and Jérémy Lachal (Bibliothèques Sans Frontières, France) and Allister Chang (Libraries Without Borders International, United States)
2. **Librarians beyond brick and mortar: A framework for embedding STEM library services in virtual spaces**
Trevor Watkins (Kent State University, United States)

Session 164a

What is SAGE Publishing doing to support research? - SAGE Publications

14:00 – 14:45 | Expo Pavilion / Tech Lab

Speaker: Rosalía da Garcia (Managing Director, SAGE Publications Asia Pacific)

Congress Programme | Monday 27 August 2018

Session 164b

METLIB Short Film Award - Metropolitan Libraries

15:00 – 15:45 | Expo Pavilion / Tech Lab

Screening of films selected for the IFLA Metropolitan Libraries Short Film Award, given to the best short film about public libraries in large cities and metropolitan areas. The Award is a partner of “A Corto di Libri”, a contest organized by the Italian Library Association (AIB), and is sponsored by the Free Library of Philadelphia and Pikes Peak Library District.

Speaker: Corrado Di Tillio (Chair, Metropolitan Libraries Section, Italy)

Session 164c

Expo Pavillion Session

16:00 – 16:45 | Expo Pavilion / Tech Lab

Please check the IFLA Congress App for the up-to-date Programme

Session 166

Emerging Trends in Internet -based Information Services for Urban and Rural Agricultural Development: an international perspective - Agricultural Libraries Special Interest Group (SI)

16:00 – 18:00 | Ballroom 1

Chair: Satendra Singh Dhaka (India)

1. An analysis of information sharing model in the traditional market and its comparison with a proposed model of developing information and knowledge sharing in e-commerce in the agricultural sector of Iran
Mehrnosh Mirzaei and Maziar Amirhosseini (Agricultural Research, Education and Extension Organization (AREEO), Iran, Islamic Republic of)
2. Challenges of Meeting Information Needs of Rural Farmers through Internet-Based Services: Experiences from Developing Countries in Africa
Francisca Chinyeaka Mbagwu, Oyemike Victor Benson and Charis O Onuoha (Federal Polytechnic, Nigeria)
3. Emerging Trends in Providing Electronic Access to Information to Urban Agriculturists in

Congress Programme | Monday 27 August 2018

North America

Deva E Reddy (Texas A&M University, United States)

4. **Empowering farmers' community through digital media for achieving Sustainable Development Goals (SDGs) in India**
Sunil Gorla (Babasaheb Bhimrao Ambedkar University, India), Sanjay Kumar Bihani (Ministry of External Affairs, India) and K L Mahawar (Babasaheb Bhimrao Ambedkar University, India)
5. **Improving rural farmers' access to information through ICT based extension information services**
Anunobi Chizoba Pamela (Nnamdi Azikiwe University, Nigeria) and Anunobi Chinwe Veronica (Federal University of Technology, Nigeria)
6. **Urban Farmers via Social Media Group: The Role of Internet - based Information Services in meeting the Urban Agricultural Information Needs**
Samsul Farid Samsuddin (Universiti Putra Malaysia, Malaysia)

Session 167

Planning for Newsprint, Now and Into the Future for Paper Media

16:00 – 18:00 | Plenary Theatre

Chairs: Teri Sierra (United States) and Jeanne Drewes (United States)

1. **Preservation and Conservation of Newsprint on National Press Monument: An Effort to Preserve Indonesian Journalism History**
Labibah Zain and Akmal Faradise (State Islamic University Sunan Kalijaga Library Yogyakarta, Indonesia) and Syifa Adiba (Australian National University, Australia)
2. **Challenges to Preserve Indigenous Newspapers: A Case of Developing Country**
Nosheen Fatima Warraich and Amara Malik (University of the Punjab, Pakistan)
3. **Newspaper Clippings, How Are You Today??**
Febi Sugiarti and Aam Mariyamah (Universitas Indonesia, Indonesia)
4. **The Great Clove: Challenges in Preserving Historic newsprint...**
Tamara Adriani Salim, Mega Alif Marintan and Febriyanto (Universitas Indonesia, Indonesia)
5. **Preserving Newspapers at the University of Hawaii Manoa Library**
Kazuko Hioki (University of Hawaii Manoa Library, United States)

Congress Programme | Monday 27 August 2018

Session 168

Collaboration in LIS education in developing countries using social media - LIS Education in Developing Countries Special Interest Group

16:00 – 18:00 | Ballroom 2

Chairs: Elham Sayyad Abdi (Australia) and Ian Stoodley (Australia)

1. **Developing a LIS curriculum in collaboration with social media as a delivery and communication tool: a bachelor's degree curriculum model for inclusion of LIS professionals through lateral entry**
Wathmanel Seneviratne, Damayanthi Gunasekera and Harsha Balasooriya (Open University of Sri Lanka, Sri Lanka)
2. **Development of Learner Centered Supplementary Curriculum for Library and Information Science Fraternity by Analyzing Social Networks: A Concept**
Priyanka Chand Bhatt (University of Delhi, India)
3. **Is there a role for social media in LIS curriculum development process in developing countries?**
Sarah Kaddu (Uganda Christian University, Uganda) and Eric Nelson Haumba (YMCA Comprehensive Institute, Uganda)
4. **Let's collaborate: Exploring Library and Information Science lecturers' and students' experience of social media as a collaboration tool through phenomenography**
Bekti Mulatiningsih (University of Queensland, Australia) and Ari Zuntriana (UIN Maulana Malik Ibrahim Malang, Indonesia)
5. **LIM Education and Collaboration among the Developing Countries: An Overview of Opportunities and Barriers in the Age of Social Media**
Kanwal Ameen and Amara Malik (University of the Punjab, Pakistan) and Sana Naveed Khan (Institute of Communication Studies University, India)
6. **LIS Curriculum Design: Collaborative Partnership of Various Stakeholders in Social Media**
Noorhidawati Abdullah and Kiran Kaur (Department of Library & Information Science, Faculty of Computer Science & Information Technology, University of Malaya, Malaysia)
7. **Providing MOOCs through Social Media: An Effective way of imparting LIS education in India**
Rajul Sharma (University of Madras, India)
8. **Role of Social media in Collaborative Library and Information Science Education among SAARC Countries**
Azra Aftab and P.M. Naushad Ali (Aligarh Muslim University, India)

Congress Programme | Monday 27 August 2018

Session 169

Transform Resource Sharing - Exceed Expectations - Document Delivery and Resource Sharing

16:00 – 18:00 | Conference Hall 3

Chair: Peter Collins (United States)

1. **Linking Up Library Resources With Digital Right Management: Challenges and Opportunities in Indonesia**
Ali Irhamni and Triani Rahmawati (National Library of Indonesia, Indonesia) and Lasmo Sudharno (Aksaramaya Inc., Indonesia)
2. **Disruptive collection acquisition: Awareness, readiness and adoption among Malaysian Academic libraries**
Noorhidawati Abdullah, Aliyu Olugbenga Yusuf and Aimi Ihsan Zaidi (University of Malaya, Malaysia)
3. **Zip Books: Using the Online Marketplace to Build Stronger Collections and Higher Customer Satisfaction by Delivering Books Quicker at Lower Cost**
Janet Coles and Greg Lucas (California State Library, United States)
4. **Resource sharing initiatives in Brazil and Latin America**
Tainá Batista de Assis and Bianca Amaro (Brazilian Institute for Information in Science and Technology, Brazil)

Session 170

Association Members Meeting

16:00 – 18:00 | Conference Hall 1/2

Libraries – by providing meaningful access to information to all – are motors of change. Yet to fulfil this role into the future, libraries themselves need to be ready not just to adapt, but to stay ahead of trends.

IFLA is working to make this possible by building a united library field, better able to work together to face the challenges of globalisation, and turn them into opportunities to serve our users. In the second phase of the Global Vision, IFLA is focusing on actions – clear, new ideas for what we can do ourselves, and with partners, to achieve our goals.

Congress Programme | Monday 27 August 2018

Success will depend on new ways of thinking, on changes in mindset. The President's Session at the 2018 World Library and Information Congress will therefore look at what it takes to change mindsets and mobilise, to change ourselves in order to better change our world.

Session 171

SC II - Law Libraries

16:15 – 18:45 | 301

Session 172

Business Meeting - Linked Data Special Interest Group

16:15 – 18:45 | 302

Session 173

Business Meeting II - FRBR

16:15 – 18:45 | 303

Session 174

SC II - School Libraries and Resource Centres

16:15 – 18:45 | 304

Session 175

SC II - Social Science Libraries

16:15 – 18:45 | 305

Session 175a

Cultural Evening

19:00 – 00:00 | Offsite

It will take place at MaTiC Malaysia Tourism Center.

See page 83 for full details.

Congress Programme | Tuesday 28 August 2018

Session 176

Business Meeting II - ISBD Review Group

08:00 – 10:30 | 301

Session 177

Business Meeting II - Strategic Programme on Preservation and Conservation (PAC)

08:00 – 10:30 | 302

Session 178

SC II - Reference and Information Services

08:00 – 10:30 | 303

Session 180

SC II - Libraries Serving Persons with Print Disabilities

08:00 – 10:30 | 305

Session 181

Plenary Session (SI)

08:30 – 09:15 | Plenary Hall

Speaker: Dato' Ali Mohd Hanafiah Mohd Yunus

Please check the IFLA Congress App for the up-to-date Programme

Session 182

Mainstreaming Access to Information, Knowledge and Libraries in Development, Democracy and Governance - Access to Information Network - Africa (ATINA) Special Interest Group (SI)

09:30 – 11:30 | Plenary Hall

Chairs: Abraham Azubuike (United States) and Lindi Nhlapo (South Africa)

1. Mechanisms and Metrics for Mainstreaming Knowledge, Libraries and Information Services in Development: Concept Note
Abraham Azubuike (United Nations Dag Hammarskjöld Library, United States)
2. An Economic Valuation of the Quezon City Public Library – Main: A Mixed Methods

Congress Programme | Tuesday 28 August 2018

Approach on a Total Economic Value Framework

Dridge Paul Reyes (Centro Escolar University, Philippines) and Dan Anthony Dorado (University of the Philippines, Philippines)

3. La contribution des bibliothèques universitaires au développement communautaire: l'exemple de la bibliothèque de l'Université Virtuelle du Sénégal
Djibril Diallo (Université Virtuelle du Sénégal, Senegal)
4. Mechanism for Renewing and Maintaining the Library as the Core of the University Research and Learning Enterprise
Chinwe Veronica Anunobi, Rebecca Ape and Jibril Alhassan (Federal University of Technology, Nigeria)

Session 183

Bibliotecas para la Paz, la transparencia y la inclusión social Libraries for peace, transparency and social inclusion - Latin America and the Caribbean (SI)

09:30 – 11:30 | Ballroom 1

1. Libraries for Peace (L4P) and Community-Library Inter-Action (CLIA).
Clara M. Chu (University of Illinois at Urbana-Champaign, United States)
2. Libraries and community: IFLA role.
Gloria Pérez-Salmerón (IFLA President)
3. Biblioteca Universitaria W. K. Kellogg como puente a una cultura de paz y sus “Bibliotecas comunitarias”
Ruth Guzman (EARTH University - Costa Rica, Costa Rica)
4. Bibliotecas comunitarias y la búsqueda de la Paz - Experiencias en Medellín
Luis Carlos Raigoza (Comfenalco - Antioquia, Colombia)
5. Bibliotecas para la Paz: experiencias de trabajo con la comunidad. Resumen, posters y taller de discusión
Ana Maria Talavera (Pontificia Universidad Católica del Perú, Peru)

Session 184

Public Library of the Year Awards - Public Libraries, Metropolitan Libraries and Library Buildings and Equipment

09:30 – 11:30 | Plenary Theatre

Congress Programme | Tuesday 28 August 2018

Chairs: Jan Richards (Australia), Corrado Di Tillio (Italy) and Diane Koen (Canada)

Join us in Kuala Lumpur for the announcement of the prestigious 2018 IFLA/ Systematic Public Library of the Year Awards.

This year we received 35 entries from 19 countries across 6 continents. Learn about each of the short-listed libraries before being in the audience to hear the winning library proclaimed.

The Awards are sponsored by Systematic and have been developed as a partnership between the Public Libraries, Metropolitan Libraries and Library Buildings and Equipment Sections.

2018 IFLA/ Systematic Public Library of the Year Awards

Martin Brøchner-Mortensen (Systematic, Denmark) and Jakob Lærkes (Gladsaxe Public Libraries, Denmark)

Session 185

Investing in the Library Workforce: Case Studies in the Effective Use of the 2016 IFLA Guidelines for Continuing Professional Development - Continuing Professional Development and Workplace Learning

09:30 – 11:30 | Ballroom 2

Chairs: Mary-Jo Romaniuk (Manitoba, Canada) and Ewa Stenberg (Sweden)

The 2016 IFLA *Guidelines for Continuing Professional Development* set out clear principles for supporting the library's most valuable asset - its staff. The Guidelines position continuing professional development as a shared responsibility: The individual staff member is responsible for their own learning - but they share that responsibility with their employers, their professional associations and their educational institution.

This session will involve a blending of information and discussion. Following a brief overview of the guidelines themselves, three speakers (coming from a variety of geographic areas and organization types) will present short case studies illustrating their experiences using the guidelines in their institutions. Following that, the audience will be given an opportunity to engage in small groups

Congress Programme | Tuesday 28 August 2018

to discuss current and best practices for using the Guidelines. The results from these small group discussions will be shared back with the larger group.

1. **Understanding the IFLA Guidelines for Continuing Professional Development: An Overview**
Vivian Lewis (McMaster University, Canada)
2. **Implementing the CPD Guidelines in a Swedish context**
Karin Linder (Head of the Swedish Library Association, Sweden)
3. **Investing in Continuing Professional Development for Public Library Staff: Experiences from Edmonton Public Library**
Tina Thomas (Edmonton Public Libraries, Canada)
4. **Supporting the CPD Guidelines: The Library School / iSchool Perspective**
Sandy Hirsh (San Jose State University, United States)

Session 186

Challenges to copyright in the 21st century - Copyright and other Legal Matters (CLM) Advisory Committee

09:30 – 11:30 | Conference Hall 3

Chair: Evelyn Woodberry (Australia)

The session will be divided into two with the first hour provided by three members of the IFLA International Leaders programme. The speakers will explore the many ways in which librarians are advocating for copyright and share examples of how librarians are mobilising on a variety of issues. The second hour will highlight three topics challenging traditional copyright laws.

1. **Building a network of library copyright experts: the example from the Caribbean.**
Robin Kear (University of Pittsburgh, United States)
2. **Analysis of Kenneth Crews' study on exceptions and limitations to copyright for libraries and archives worldwide. The "Librarians to Congress" (#bibliotecariosal Senado) campaign in Colombia.**
David Ramírez-Ordóñez (National Library of Colombia, Colombia)
3. **How to help librarians understand copyright in three steps.**
Zhao Yan (National Science Library, Chinese Academy of Sciences, China)

Congress Programme | Tuesday 28 August 2018

4. **Artificial Intelligence & Copyright: Emerging Issues.**
Susan Reilly (Qatar National Library, Qatar)
5. **Indigenous & Copyright**
Te Paea Paringatai (University of Canterbury, New Zealand)
6. **Open Access**
Kgomotso Radijeng (Botswana Institute of Technology, Botswana)
7. **Public Lending Right.**
Christina de Castell (Vancouver Public Library, Canada)

Session 187

Catalysts for environmental and social sustainability: Libraries supporting young adults' quest for a better future - Environment, Sustainability and Libraries Special Interest Group with Libraries for Children and Young Adults

09:30 – 11:30 | Conference Hall 1

Chair: Petra Hauke (Germany)

This session addresses themes related to young adults and sustainability, including: environmental, social or economic sustainability; libraries giving possibilities for young adults to create their own sustainable projects; and sustainable library projects or library programs for young adults. Joint session between Libraries for Children and Young Adults and Environment, Sustainability and Libraries Special Interest Group.

1. **Libraries as incubators for social impact projects: the example of the Young Leaders Program in West Africa**
Jérémy Lachal and Muy-Cheng Peich (Bibliothèques Sans Frontières, France)
2. **“Collect a word, add a word” catalysing youth to sustain local languages: A project at Ngwaketse Junior Secondary School Library**
Lillian Keabetswe Oats (Botswana)
3. **Library as a “Point of Grow” in Sustainable Development Society**
Anton Purnik and Ekaterina Vasileva (Russian State Library for Young Adults, Russian Federation)
4. **Going Green: Sustainable Practices in Philippine Libraries**

Congress Programme | Tuesday 28 August 2018

Ana Maria B. Fresnido (De La Salle University Libraries, Philippines) and Sharon Maria S. Esposito-Betan (University of the Philippines, Philippines)

5. **The IFLA Green Library Award 2018 - Result and Reflections**
Petra Hauke (Humboldt University of Berlin, Germany)
6. **Going green - international student workshop on recycling and SDGs in Joensuu, Finland**
Ulla Pötsönen (Joensuu Regional Library, Finland)
7. **Campus Sustainability and Information Literacy for First Year Students: Preserving the University's Environment for the Future**
Raymond Pun, Jessica Bustos, Elizabeth-Agenes Gaw, Alfredo Lopez, Karla Moreno, Edwin Rivas) and Xayaphone Salinthone (California State University, United States)
8. **Consequence of Androgyny Education to the Rural Community**
Adam Zulkarnain Saleng (Malaysia)

Session 187a

UN Sustainable Development Goals transforming societies through informed policy - Government Libraries joint with Library and Research Services for Parliaments

09:30 – 11:30 | Conference Hall 2

Chair: Anoja Fernando (United Kingdom)

1. **Keynote: Grounding Good Governance: Making the Case for Government Libraries in Delivering the UN 2030 Agenda**
Stephen Wyber (IFLA, Netherlands)
2. **The role of the Parliamentary Library in attainment of sustainable development goals: a look at Uganda parliamentary week**
Tim Godfrey (Parliament of Uganda, Uganda)
3. **Asean Foreign Affairs Ministries Libraries Open Data Network: A Feasibility Studies**
Ali Irahmani (National Library of Indonesia, Indonesia), Nur Cahyati Wahyuni (Universitas Gadjah Mada, Indonesia) and Wahyu Kumoro (Ministry of Foreign Affairs Republic of Indonesia, Indonesia)
4. **The Significance of the National Diet Library, Japan, Branch Library System: Ensuring access to administrative and judicial information. Concluding with a Knowledge Cafe discussion.**
Satoko Yoshima (National Diet Library, Japan)

Congress Programme | Tuesday 28 August 2018

Session 187b

The World Has a Lot to Share - The New York Times

10:00 – 10:45 | Expo Pavilion / Tech Lab

Our complex world requires clear explanation. Luckily, a site license to The New York Times can help your library's patrons make sense of it all. Providing wide-ranging coverage of international news, arts, culture, travel, and more broadens perspectives and can spark lively community debate. Patrons can get every story, on every device, to connect with the news in the library or on the go. Join us for an inside look at how access NYTimes.com can drive traffic to your library and your website. This session will guide you through the multi-media user experience and help you understand how quick and easy it is to get up and running.

Speaker: Mr Michael Brito (Managing Director, B2B Subscriptions, The New York Times)

Session 188

SC II - Management of Library Associations

10:45 – 13:15 | 301

Session 190

SC II - Literacy and Reading

10:45 – 13:15 | 303

Session 192

SC II - Education and Training

10:45 – 13:15 | 305

Session 192a

Industry Debriefing - IFLA/KIT

11:00 – 11:45 | Expo Pavilion / Tech Lab

The Industry Debriefing for IFLA WLIC 2018 open to all exhibitors and sponsors including the summary and figures regarding IFLA WLIC 2018 in Kuala Lumpur, a brief introduction to IFLA WLIC 2019 in Athens and an open forum.

Congress Programme | Tuesday 28 August 2018

Session 193

IFLA's International Advocacy Programme - IFLA HQ (SI)

11:45 – 12:45 | Plenary Hall

IFLA's International Advocacy Programme has seen hundreds of librarians around the world mobilise to advocate for the role of libraries in delivering sustainable development. As the updates published to date have shown, the library field has been innovative in looking for ways to get the message across, trying new ideas and tools to gain attention and persuade - websites, TV appearances, games, t-shirts and many more.

This session will focus on just a small selection of the examples that have been shared, with short presentations offering a chance to pick up ideas for your own work at home.

Session 194

Hot Topics - Academic & Research Libraries (SI)

11:45 – 12:45 | Ballroom 1

The Hot Topics session presentations will be very brief, three minutes each, and each presentation will present a controversial topic with discussion points. The presentation will be followed by table discussions facilitated by members of the Academic & Research Libraries standing committee. It is a great opportunity to get to know your fellow conference attendees, and to have some engaging conversations.

Chairs: Lorraine Haricombe (United States) and Mimi Calter (United States)

- 1. Artificial Intelligence: Disruptor or Transformer of 21st Century Libraries**
Leslie Weir (University of Ottawa, Canada)
- 2. OA2020: a Brazilian perspective**
Sueli Mara Soares Pinto Ferreira (University of Sao Paulo-Brazil, Brazil)
- 3. Automatic (or computer supported) Subject Indexing**
Jan Simane (Kunsthistorisches Institut in Florenz, Italy)

Congress Programme | Tuesday 28 August 2018

Session 195

IFLA Metadata reports - Bibliography, Cataloguing and Subject Analysis and Access

11:45 – 13:15 | Plenary Theatre

Chairs: John DeSantis (United States), Rebecca Lubas (United States) and Miriam Björkhem (Sweden)

Reports on ongoing metadata activities of the IFLA sections (Bibliography, Cataloguing, Subject Analysis and Access).. Includes news, information on meetings and how to get engaged in the work of the sections.

IFLA metadata reporting session

John DeSantis (Dartmouth College, United States), Rebecca Lubas (Claremont University Consortium, United States) and Miriam Björkhem (National Library of Sweden, Sweden)

Session 196

Knowledge Café 2018: Continuous Learning for Successful Info Pros in the Knowledge Economy - Knowledge Management with Continuing Professional Development and Workplace Learning and Library and Research Services for Parliaments

11:45 – 12:45 | Ballroom 2

Chairs: Jane Dysart (Canada), Monica Ertel (United States) and Karin Finer (Belgium)

Knowledge Café 2018 : The Knowledge Economy: How continuous learning can prepare information professionals for the future.

Julien Sempere (Université Paris-Saclay, France), K Jane Burpee (Centennial College, Canada), Catharina Isberg (Helsingborg Public Library, Sweden), Sandy Hirsh (San Jose State University, United States), Sylvia Piggott (Global Information Solutions, Canada), Loida Febo Garcia (Information New Wave, United States), Steve Wise (House of Commons Library, United Kingdom), Ewa Stenberg (Malmö University, Sweden), Chama Mfula (National Assembly of Zambia, Zambia), Mary Augusta Thomas (Smithsonian Libraries, United States), Gillian Hallam (FAILA (Professor retired), Australia) and Karin Finer (European Parliamentary Research Service, Belgium)

Congress Programme | Tuesday 28 August 2018

Session 197

When Values Conflict – Defending and Promoting Library Values in the Face of the Law - Freedom of Access to Information and Freedom of Expression (FAIFE) Advisory Committee

11:45 – 12:15 | Conference Hall 3

Flash Session (30min)

Big Data and the Future of Privacy

Tony Doyle (Hunter College in New York, United States)

Session 198

IFLA Officers Capacity Building – Collaboration and Networking

11:45 – 13:30 | Conference Hall 1

IFLA Staff and Professional Committee members will work with IFLA Professional Unit representatives in this session to develop IFLA's professional activities. Together we will look at organizing WLIC sessions, induction of new Standing Committee members following elections in 2019, and making networks for the sharing of best practice.

The session is specifically for Officers (Chairs and Secretaries of IFLA Sections), IFLA Information Coordinators, Review Group Chairs and Special Interest Group Conveners.

This session is a repeat of **Session 153** on Monday 27 August.

Session 198b

Expo Pavilion Session

12:00 – 12:45 | Expo Pavilion / Tech Lab

Please check the IFLA Congress App for the up-to-date Programme

Session 198c

Expo Pavilion Session

13:00 – 13:45 | Expo Pavilion / Tech Lab

Please check the IFLA Congress App for the up-to-date Programme

Congress Programme | Tuesday 28 August 2018

Session 199

Blockchain – is it worth the fuss? - Flash Session (30 Min) - IFLA HQ with Information Technology (SI)

13:00 – 13:30 | Plenary Hall

Blockchain has become a regular discussion topic across many different domains in the past year. Beyond speculation on bitcoin, more and more sectors are exploring how the technology may be applied to the challenges they face. The library and information field are not different.

But what is blockchain, and does it match up to the hype? What applications may there be to the library field, and what might they mean for the way our institutions operate? This flash session will offer an explanation of what blockchain is, what its implications for libraries.

Speakers:

May Chang (University of Cincinnati, United States), Sandy Hirsh (San Jose State University, United States), Helga Schwarz (Humboldt University Berlin, Germany) and Stephen Wyber (IFLA, Netherlands)

Session 200

SC II - Library Theory and Research

13:30 – 16:00 | 301

Session 201

SC II - Latin America and the Caribbean

13:30 – 16:00 | 302

Session 202

SC II - Africa

13:30 – 16:00 | 303

Session 203

SC II - Subject Analysis and Access

13:30 – 16:00 | 304

Congress Programme | Tuesday 28 August 2018

Session 204

SC II - Library Buildings and Equipment

13:30 – 16:00 | 305

Session 205

Libraries Transformed to Transform Their Communities (Society) - Asia and Oceania (SI)

13:45 – 15:45 | Plenary Hall

Chairs: Ramesh C. Gaur (India) and Sanjay Kumar Bihani (India)

Keynote Talk: Transforming Libraries to transform societies: Where do we begin?

B. Sadrach (B S Consulting, India)

1. **Uzbek Libraries in the Age of Reforms: Serving Communities, Supporting the Countries Transformation**
Reysa Alenzuela (The University of south Pacific, Vanuatu), Umida Alimdjnovna Teshabaeva, Shahlo Kholmatova and Mirsaid Fayziev (National Library of Uzbekistan, Uzbekistan)
2. **Full STEAM ahead: Empowering and catalyzing creative thinking and social entrepreneurial skills of the community through library makerspace**
Donna Lyn G. Labangon (De La Salle University, Philippines), Randolph D. Mariano (U.S. Embassy in the Philippines, Philippines)
3. **The SolarSPELL Offline Digital library**
Kristen Linzy and Laura Hosman (Arizona State University, United States)
4. **Community Library Spaces for Promoting Reading for Pleasure in Thailand**
Chommanaad Boonaree, Anne Goulding and Philip Calvert (Victoria University of Wellington, New Zealand)
5. **Identifying the role of open access information in attaining the UN Sustainable Development Goals**
Jayshree Mamtora and Prashant Pandey (Charles Darwin University, Australia)
6. **New Styles of “Reading Space” as the Way to expand Public Library Service in China and Japan**
Xiaofang Zhang (Peking University Library, China) and Takashi Nagatsuka (Tsurumi University, Japan)

Congress Programme | Tuesday 28 August 2018

Session 206

Digital scholarship and knowledge management: building confidence in the digital world - Knowledge Management, Academic and Research Libraries, Rare Books and Special Collections (SI)

13:45 – 15:45 | Ballroom 1

Chairs: Steffen Wawra (Germany) and Andreas Degkwitz (Germany)

- 1. Authoritative content to build trust in an age of information overload: The National Library Board of Singapore's experience**
Glenn Hong and Tang Puay Eng (National Library Board of Singapore, Singapore) and Haliza Jailani (Resource Discovery, National Library Board, Singapore)
- 2. Digital Scholarship Skills and Librarian Training Toward Digital Scholarship Services - Case Studies of National Science Library at Chinese Academy of Sciences**
Tu Zhifang and Xu Huifang (Chinese Academy of Sciences, China)
- 3. Issue-oriented strategies or extensive infrastructure for digital scholarship: Reviewing the policy and projects of Japanese digital libraries and archives**
Takashi Koga (Tenri University, Japan)
- 4. Proposal for Implementing Linked Open Data on Libraries Catalogue**
Esraa Elsayed Abdelaziz and Saleh Mesbah Kaffas (Arab Academy for Science and Technology, Egypt)
- 5. Topic or Metadata Modeling for Cross-Disciplinary Scholarship: Challenges and Opportunities for Academic Libraries**
Zheng Wang and Christina M. Leblang (University of Notre Dame, United States)
- 6. Trust in International Digital Content: Open Access and Access to Information at the World Bank**
Duncan Wambogo Omole (The World Bank Group, United States)

Congress Programme | Tuesday 28 August 2018

Session 207

Collections, Ethics, Perspective, and Voice: The Importance of Context - Women, Information and Libraries Special Interest Group joint with LGBTQ Users Special Interest Group

13:45 – 15:45 | Plenary Theatre

Chairs: Mathilde Koskas (France) and Ewiva Weinraub (United States)

1. Uncovering Collective Voice: Using archives to explore community-based information environments of African-American Activist-Mothers in Chicago Public Housing, 1955-1970
LaVerne Gray (University of Tennessee, United States)
2. Collection Development on Women's Earthquake Disaster Experiences and Support Activities in Japan
Reiko Aoki (National Women's Education Center, Japan)
3. RDA in the Brazilian and United States context: an open conversation
Marcelo Votto (Pontifícia Universidade Católica do Rio Grande do Sul, Brazil) and Paul Burley (Northwestern University, United States)
4. Decolonizing the Way We Organize
Hollie White (Curtin University, Australia)
5. Collection development and cultural context: The accommodation of professional to cultural values among Senegalese Academic Librarians
Bernard Dione (Université Cheikh Anta Diop, Senegal)

Session 208

Evidence for Global and Disaster Health (E4GDH) Special Interest Group

13:45 – 15:45 | Ballroom 2

Chair: Anne Brice (United Kingdom)

Librarians and their services have the potential to play an enhanced, pivotal role in the production, organisation, assessment and deployment of evidence concerning global and disaster health including disaster preparedness and risk reduction.

Congress Programme | Tuesday 28 August 2018

Why attend this meeting?

The session will build on IFLA's response to the Sendai Framework for Disaster Risk Reduction. This raised awareness of the role of libraries as key agents in the delivery of reliable health and related information in times of stress and catastrophe; also as potential providers of a secondary emergency service for their communities such as a safe neutral space.

Welcome and opening remarks will be made by Professor Virginia Murray, Consultant in Global Disaster Risk Reduction at Public Health England. Recommendations from the pre-congress Satellite Meeting will be shared, with small group discussions on the roles that librarians can play, and to ensure wide input to the SIG Action Plan and priorities for 2018/19.

Session 209

Literacy in the Workplace - Literacy & Reading

13:45 – 15:45 | Conference Hall 3

Chair: Adriaan Langendonk (Netherlands)

- 1. Technology Tea for Staff - Informal Sessions for staff to learn how to use iPads and other Technologies**
Atlanta Meyer (Library Coordinator, Australia)
- 2. What makes libraries the best places to promote digital literacy across Europe?**
Ilona Kish (Public Libraries 2020, Belgium)
- 3. Cross-Cultural Impact on Workplace Literacy**
Lesley Farmer (California State University Long Beach, United States)
- 4. Community readiness for digital economy: libraries and community engagement.**
Rashidah Hj. Bolhassan (Sarawak State Library, Malaysia)
- 5. Reading Mission 2022**
Basheerhamad Shadrach (World Wide Web Foundation, India)

Congress Programme | Tuesday 28 August 2018

Session 210

Transforming Library & Research Services for Parliamentary Impact - Library and Research Services for Parliaments

13:45 – 15:45 | Conference Hall 1

Chair: Karin Finer (Belgium)

Interactive knowledge sharing session with short and engaging presentations on how parliamentary libraries and research services;

- transform their services in order to adapt to changing customer expectations;
- innovate to find new, better and more efficient ways of meeting customer needs;

The presentations are followed by group discussions.

1. Transformation of PARLINFO, the Canadian Library of Parliament's custom dataset on Parliamentary history
Sonia Bebbington (Library of Parliament, Canada)
2. Report on the practical use of Design thinking: a tool of corporative innovation
Janice Silveira (Brazilian Chamber of Deputies, Brazil)
3. Training program for researchers - an approach for human resource development at the National Diet Library, Japan
Kimio Kobayashi (National Diet Library, Japan)
4. Re-purposing the Philippine House of Representatives Library Compendia of Laws into a searchable database: widening access and enhancing services
Eugene Jose T. Espinoza (Library Consultant, Philippines)
5. Social Media: Transformative tool or #whybother?
Steve Wise (House of Commons Library, United Kingdom)
6. Adjusting the offer to Members' needs - Innovative tools to reach in and reach out
Etienne Bassot (European Parliamentary Research Service, Belgium)

Congress Programme | Tuesday 28 August 2018

Session 210a

Library Services: Empowering people to develop their inter-cultural identities - Library Services to Multicultural Populations

13:45 – 15:45 | Conference Hall 2

Chair: Lan Gao (United States)

This participative session will include one hour of talks by our five speakers, followed by round-table discussions facilitated by the speakers. Audience members can choose up to three discussions to participate in; we will rotate tables every 15 to 20 minutes.

All of the speakers can facilitate discussions in English; in addition, most speakers are bilingual and can facilitate their respective discussion tables in an additional language (among these are Russian, Spanish, French and German).

- 1. Bringing Bilingual Books to Life & the Puerto Rican Heritage Cultural Ambassadors Program**
Raquel M. Ortiz (City University of New York, United States)
- 2. Barriers and Bridges: Lived Experiences of Immigrant Staff in German Libraries**
Leslie Kuo (Humboldt-Universität zu Berlin, Germany)
- 3. Multicultural Engagement**
John Spears and Teona Shaindze Krebs (Pikes Peak Library District, United States)
- 4. Conversation workshops at the Public information library**
Eleonore Clavreul and Cecile Denier (Bibliothèque publique d'information (Paris), France)
- 5. Libraries Exploring Ways to Empower the Development of Intercultural Identities and Multicultural Competencies**
Bernadette M. López-Fitzsimmons (Manhattan College, United States)

Congress Programme | Tuesday 28 August 2018

Session 211

General Assembly (SI)

16:15 – 18:00 | Plenary Hall

The General Assembly is **the highest governance level of the Federation** and its key function is to **determine the purposes and values of the Federation as a whole**. That is both a privilege and a responsibility and can only be achieved through **Member participation**: All IFLA Members or their representatives are entitled to speak at the General Assembly and have a **right to vote** if quorum is reached. Voting can't take place unless quorum is established, so it is crucial that all eligible members (or their sanctioned representatives) who are in Kuala Lumpur participate in this session. Non-voting members are also encouraged to attend, as it is an opportunity to show **IFLA's commitment to transparency** and a **“bottom-up” democratic process of governance**. Don't miss out! The General Assembly reconvenes at the Closing Session, where official IFLA Awards (Honours and Premier Awards, Dynamic Unit Impact Award and Best Poster) will be presented.

Agenda:

1. Opening by the President, Gloria Pérez-Salmerón
2. Appointment of Tellers
3. Establishment of a Quorum
4. Adoption of the Agenda
5. Minutes of the previous meeting, held in Wrocław, Poland, 23 and 24 August 2017
6. In memoriam of those members who have died during the past year
7. Presentation of the Report of the President
8. Presentation of IFLA's Annual Report by the Secretary General
9. Presentation of the Annual Accounts by the Treasurer
10. Motions and Resolutions
 - 10.1 Motion to approve the holding of the next General Assembly in August 2019 (Art 8.2 of the Statutes refers)
 - 10.2 Motion to reduce membership fees for individuals - Personal Affiliates
11. Motion to adjourn and reconvene at 16.15 on Wednesday, 29 August 2018

For details on the conduct of the General Assembly, please refer to the IFLA Statutes.

Congress Programme | Wednesday 29 August 2018

Session 213

Business Meeting II - Linked Data Technical Sub-Committee (LIDATEC)

08:00 – 10:30 | 302

Session 214

Business Meeting II - Freedom of Access to Information and Freedom of Expression (FAIFE) Advisory Committee

08:00 – 10:30 | 303

Session 215

SC II - Academic and Research Libraries

08:00 – 10:30 | 304

Session 216

SC II - Government Libraries

08:00 – 10:30 | 305

Session 217

What's Up with eLending? - eLending Working Party with Public Libraries (SI)

08:30 – 10:30 | Plenary Hall

In the 5 years since the last major session at WLIC, we have seen talk of the death of the physical books replaced by talk of the death of the eBook (both unsubstantiated), evolution in licensing practices and the emergence of library created platforms, and the first e-Public Lending Right scheme established. While it may be too soon to talk about the maturity of eLending, it is time to explore recent trends and questions faced by libraries which are already eLending, or are looking to do so.

This session, coordinated by IFLA's Working Group on eLending will share the latest research on the impact of eLending on sales and readership, and the latest practical steps to make eLending work for libraries and their users.

Chair: Margaret Allen (Australia)

Congress Programme | Wednesday 29 August 2018

I. The eLending Landscape:

1. Legal and Social dynamics of ebook lending in Australia's public libraries
Rebecca Giblin (Monash University, Australia)
2. Malaysian response
Vui Yin Wong (Sabah State Library, Malaysia)
3. African response
Sarah Kaddu (Uganda Christian University, Uganda)
3. Responses and reflections from other regions
TBA

II. Hot Topics in eLending:

1. eAudio
TBA
2. NAPLE eLending Research project
Mikkel Christoffersen (Copenhagen Libraries, Denmark)
3. Libraries and self-publishing initiatives
Christina de Castell (Vancouver Public Library, Canada)

Session 218

Collections, Ethics, Perspective, and Voice: Reaching Out to the Hard to Reach - Women, Information and Libraries Special Interest Group (SI)

08:30 – 10:30 | Ballroom 1

This Session will focus on actions drawn from the outcomes of Session 207 - Collections, Ethics, Perspective, and Voice: The Importance of Context (Women, information and libraries SIG and LGBTQ Users SIG: 28.08.2018, 13:45 – 15:45).

Meet some of the speakers from Session 207 and further the discussion with them and 4 other specialists who will start the discussion with the presentation of 3 field initiatives:

1. Libraries as empowerment levers: defining the collections and the contents with the users -

Congress Programme | Wednesday 29 August 2018

The example of the Ideas Box

Jérémy Lachal and Muy-Cheng Peich (Bibliothèques Sans Frontières, France)

2. I Read you Loud & Queer

Brittany Jacobs (University of Illinois at Urbana-Champaign, United States)

3. Recruiting diverse librarians: Residency programs as an entry point to the academic librarian profession in the United States

Katherine Donaldson (University of Oregon, United States)

Session 219

Health Information: Targeting, Connecting and Transforming Lives - Health and Biosciences Libraries

08:30 – 10:30 | Plenary Theatre

Chair: Maria G.N Musoke (Uganda)

1. Controlling non-communicable diseases in Nigeria through Health library's outreach projects
O. E. Nwafor-Orizu (Nnamdi Azikiwe University, Nigeria)
2. Health literacy training for diabetic patients and the role of public libraries : A Quasi-experimental study
Maryam Kazerani, Hamed Pirialam, Maryam Shekofteh and Zahra Razzaghi (Shahid Beheshti University of Medical Sciences, Iran, Islamic Republic of)
3. Measuring the impact of local research: a case of the Medical Journal of Zambia
Christine Wamunyima Kanyengo, Mercy Wamunyima Monde and Akakandelwa Akandelwa (University of Zambia, Zambia)
4. Strategy of Building Medical and Health Library Networking Through Ministry in Indonesia
Febriyanto (Universitas Indonesia, Indonesia) and Syifa Adiba (Australian National University, Australia)
5. Knowledge Management and the Evidence-Based Healthcare theoretical models to guide and assess the design for an open biomedical repository
Lisa Kruesi, Kerry J. Tanner and Frada V. Burstein (Monash University, Australia)
6. Tracking and predicting growth of health information using scientometrics methods and Google Trends

Congress Programme | Wednesday 29 August 2018

Angela Repanovici (Transilvania University of Brasov, Romania) and Ane Landoy (University of Bergen, Norway)

7. **Lightning talk: A comparative study of the research output of two Sri Lankan universities in PubMed database (1997-2017): A bibliometric study**
Harshani N. K Dissanayake (University of Peradeniya, Sri Lanka)

Session 220

IFLA's role in building strong LIS education: an international approach to quality assessment and qualification in the library and information profession - Library Theory and Research with Education and Training and LIS Education in Developing Countries Special Interest Group

08:30 – 10:30 | Ballroom 2

Chairs: Clara M. Chu (United States), Jaya Raju (South Africa) and Susmita Chakraborty (India)

An international approach to quality assessment and qualification in the library and information profession: A White Paper review

Clara M. Chu (University of Illinois at Urbana-Champaign, United States), Jaya Raju (University of Cape Town, South Africa) and Lynn Silipigni Connaway (OCLC, United States)

Session 221

Collection Development of Genealogy and Local History - Challenges and Opportunities - Genealogy and Local History Section joint with Asia and Oceania Section and Rare Books and Special Collections Section

08:30 – 10:30 | Conference Hall 3

Chair: Chihfeng P. Lin (Taiwan, China)

1. **Local History Reference Collection in Central Library of Banaras Hindu University, Varanasi (India): a case study**
Ram Kumari Dangi and Sanjiv Saraf (Banaras Hindu University, India) and Kaushal Kishor Chaudhary (Babasaheb Bhimrao Ambedkar Bihar University, India)
2. **Collecting local history through back-calculation: a case study of selective Bengali**

Congress Programme | Wednesday 29 August 2018

proverbs and sayings

Bidyarthi Dutta (Vidyasagar University, India)

3. **Tionghoa Descendent Library Museum: A Strategy of Preserving Tionghoa History in Indonesia**
Rina Wahyuni and Tamara Adriani Salim (Universitas Indonesia, Indonesia)
4. **The value characteristics and cultural influence of Chinese Local Chronicles**
Xiangde Ji and Dan Liu (Chinese Academy of Social Sciences, China)
5. **The role of local archives in collection, assembling and providing specialized family service Case study**
Abolfazi Hassanabadi (Library Documents Center in Mashad, Iran, Islamic Republic of)
6. **Malay manuscripts in highlighting historiography and genealogy: beyond preservation, the experience of Dewan Bahasa dan Pustaka (Language and Literature Agency, Malaysia)**
Kamariah Abu Samah (Malay Documentation Center, Malaysia)

Session 222

Let's work together: collaborating and partnering to achieve IFLA's vision - President-Elect's Session

08:30 – 10:30 | Conference Hall 1

Chairs: Christine Mackenzie (IFLA President-elect) and Erik Boekesteijn (Netherlands)

This session will start with a panel of speakers who will discuss how collaboration is the key to achieving opportunities that are identified in the Global Vision report. There will also be the opportunity to discuss why and how to collaborate, what the challenges are and how to overcome them.

Introductory remarks

Gerald Leitner (IFLA Secretary General)

1. **Let's work together: collaborating and partnering to achieve IFLA's vision**
Christine Mackenzie (IFLA President-elect)
2. **Developing and connecting young library professionals, the INELI-Oceania story**
Allison Dobbie (Community Services Auckland Council, New Zealand)
3. **Advocacy improves perceptions to achieve our goals, AfLIA and the African Ministers**

Congress Programme | Wednesday 29 August 2018

responsible for Libraries

Buhle Mbambo-Thata (African Library & Information Associations & Institutions (AfLIA), South Africa)

4. Taking advantage of digital innovation, the Digital Library of India
Partha Pratim Das (Digital Library of India Project, India)
5. Providing access to documentary heritage through innovation and collaboration, the British Library.
Kristian Jensen (The British Library, United Kingdom)
6. Supporting collaborative reading and literacy programs in Peru
Ana Maria Talavera (Pontificia Universidad Católica del Perú, Peru)

Session 223

Lightning Talks

08:30 – 10:30 | Conference Hall 2

This year, we have an exciting new format for sharing knowledge with Congress delegates. One session room, for the full day, will be dedicated to 5-minute lightning talks – an opportunity for 30 selected speakers to quickly share innovative projects of international relevance with other delegates. Whether it is a project with a marginalised group, tips to pass on about building the membership of your association, an idea to solve a problem in a particular library, or a passion someone wants to share, the more variety, the more interesting it becomes!

Session 224

SC II - Statistics and Evaluation

10:45 – 13:15 | 301

Session 225

SC II - Management and Marketing

10:45 – 13:15 | 302

Session 226

SC II - Asia and Oceania

10:45 – 13:15 | 303

Congress Programme | Wednesday 29 August 2018

Session 227

SC II - Cataloguing

10:45 – 13:15 | 304

Session 228

SC II - National Libraries

10:45 – 13:15 | 305

Session 228a

SC II - E-lending Working Group

11:00 – 13:00 | Press Room (HQ)

Session 229

Win-Win: building strong education, training and continuing professional development together with strong library associations - Management of Library Associations, Education and Training and Continuing Professional Development and Workplace Learning (SI)

10:45 – 12:45 | Plenary Hall

Chair: Judy Brooker (Australia)

1. Collect, Collaborate and Communicate: Knowledge Sharing and Learning Amongst the Malaysian Librarians
Dato' Nafisah Ahmad (National Library of Malaysia, Malaysia)
2. The Essential conditions for Library Associations to Play Their Full part in Supporting Continuing Education: Experience of China
Jing Zhang, Xiaoying Xu and Siyu Li (Sun Yat-sen University, China)
3. Faculty Development Scheme of LIS Education as a Strategy for Making Stronger Japan Library Association
Naoki Matsumoto (Keio University, Japan)
4. How the CALADOM - ASMAC partnership has upgraded the profession of Librarian in Cameroon
Simon Jules Kouddjam Yameni (University of Douala, Cameroon)

Congress Programme | Wednesday 29 August 2018

5. **Let's get you out there: Mentoring as a tool for professional development**
Anni Aalto (Tampere City Library, Finland), Maria Bang (Helsinki City Library, Finland), Pirjo Kangas (Humak University of Applied Sciences Library, Finland), Jarno Laakso (Oulu City Library, Finland) and Siina Vieri (The Municipal Library of Loppi, Finland)
6. **Professional Librarians Continuing Development in the scope of Indonesian Catholic Universities Association in supporting Library Transformation**
Lian Hateveana Dhita and Yohanes Sumaryanto (Universitas Indonesia, Indonesia)
7. **Hong Kong Library Association mentoring Programme: Experience, Challenges and Opportunities**
Leo Ma (The Chinese University of Hong Kong, China) and Maggie Mei Ki Wong (Hong Kong Baptist University Library, China)
8. **Filling the g Our CPD Programmes to Our Objectives**
Nor Edzan Che Nasir (Librarians Association of Malaysia, Malaysia) and Hasnita Ibrahim (BERNAMA (Malaysian National News Agency), Malaysia)

Session 230

Being guided by our users: using assessment to build user-focused collections - Acquisition and Collection Development with Metropolitan Libraries (SI)

10:45 – 12:45 | Ballroom 1

Chair: Denise Koufogiannakis (Canada)

1. **User-focused mixed methods approaches to assess collections**
Hollie White and Gaby Haddow (Curtin University, Australia)
2. **Participer, faire participer: la co-construction de la collection ados des bibliothèques de Montreuil [‘Participer, faire participer’, a co-construction in the Montreuil Public Libraries Network teen collection]**
Valérie Beaugier (Etablissement territorial Est Ensemble, France)
3. **New perspectives in collection assessment: flexible, customized delivery of collection evaluation data**
Cory Tucker (University of Nevada, Las Vegas Libraries, United States) and Reeta Sinha (Springer Nature, United States)

Congress Programme | Wednesday 29 August 2018

4. **Assessments of e-textbook availability**
Shiao-Feng Su (National Chung-Hsing University, Taiwan, Republic of China)
5. **Not all the time - quantitative data is only part of the story**
Julie Molino and Marian Morgan-Bindon (City of Gold Coast Libraries, Australia)
6. **Taking it to the streets: using an open policy environment and outreach to help shape Canada's national collection**
Alison Bullock and Monica Fuijkschot (Library and Archives Canada, Canada)

Session 231

IFLA Cultural Heritage Programme: Cultural Heritage in the Community - IFLA HQ

10:45 – 12:45 | Plenary Theatre

Libraries, alongside other cultural heritage institutions, are increasingly investing in web presence in order to broaden access to their collections. Digital libraries have emerged as platforms hosting (or at least giving access to) collections for all, copyright and connectivity permitting.

Such initiatives have been recognised by IFLA in its vision on digital libraries as a means of 'offering the broadest and most complete service possible', and in a joint manifesto with UNESCO as a 'new channel to the universe of knowledge and information, connecting cultures across geographical and social boundaries'.

This session will explore recent efforts to assess what impact digital libraries are having, over and above visitor numbers. With increasing pressure on libraries in many fields to show the value of their work, such efforts can provide useful arguments both for specific initiatives, and for libraries as a whole.

1. **Local History Reference Collection in Central Library of Banaras Hindu University, Varanasi (India): a case study**
Ram Kumari Dangi and Sanjiv Saraf (Banaras Hindu University, India) and Kaushal Kishor Chaudhary (Babasaheb Bhimrao Ambedkar Bihar University, India)
2. **Speakers:**
Charles Henry (Council on Library and Information Resources, United States), Dafydd Tudur (National Library of Wales, United Kingdom) and Wan Wong (National Library of Australia, Australia)

Congress Programme | Wednesday 29 August 2018

Session 232

Legal capability: Law as a life skill - Law Libraries with Public Libraries

10:45 – 11:45 | Ballroom 2

Speakers:

Dave Nolette and Marc Legacy (Justice Education Society, Canada) and Bonnie Hough (Judicial Council of California, Canada)

Session 233

Global E-Government: Trust, Transparency, and Transformation - Government Information and Official Publications

10:45 – 12:45 | Conference Hall 3

Chairs: Kate Tallman (United States) and Cornelia Butz (Germany)

1. Bridging the Digital Divide: a prerequisite for global e-government
Muy-Cheng Peich and Jérémy Lachal (Bibliothèques Sans Frontières, France)
2. E-Government Initiative in Africa as a Strategy for Reducing Corruption in the Public Sector: a comparative assessment of sub-regional performance
Chinwe Ezeani (University of Nigeria, Nigeria)
3. Passing on the Lessons of the Great East Japan Earthquake to Future Generations - The National Diet Library Great East Japan Earthquake Archive
Sachiko Inoue (National Diet Library, Japan)
4. E-Government for Building Resilience to Disaster Risk through Open Data: the case of Madagascar
Princia Heliarizaka (Ministry of Higher Education, Madagascar)

Session 234

Advocacy 101: Every librarian an advocate! - Library Development Programme (LDP) Advisory Committee

10:45 – 11:45 | Conference Hall 1

Chair: Christine Mackenzie (IFLA President-elect)

Congress Programme | Wednesday 29 August 2018

This session will introduce the concept of advocacy for libraries, provide some great examples of what is being done and suggest strategies and ideas for action

Keynote: Why advocacy is important for libraries. Some effective strategies – a panel of speakers (TBA)

Discussions and exercises in round table setting led by Library Development Advisory Committee members

Deborah Jacobs (Global Libraries, United States)

Session 235

Lightning Talks

10:45 – 12:45 | Conference Hall 2

This year, we have an exciting new format for sharing knowledge with Congress delegates. One session room, for the full day, will be dedicated to 5-minute lightning talks – an opportunity for 30 selected speakers to quickly share innovative projects of international relevance with other delegates. Whether it is a project with a marginalised group, tips to pass on about building the membership of your association, an idea to solve a problem in a particular library, or a passion someone wants to share, the more variety, the more interesting it becomes!

Session 236

Big Data Special Interest Group Business meeting and Open Session

12:00 – 13:00 | Ballroom 2

The business meeting will be an open session that will focus on short talks and presentations on libraries' application of data intelligence. Discussions will evolve around the following themes:

- Big data practices to create better library intelligence
- Discovering new insights through scholarly big data
- Services and tools to facilitate the findability and availability of big data.

Congress Programme | Wednesday 29 August 2018

Session 237

Knowledge Café: Standards, guidelines and practices for rare materials cataloguing - Rare Books and Special Collections

12:00 – 13:00 | Conference Hall 1

Chair: Adelaida Caro Martin (Spain)

Lightning overviews of current standards and guidelines will be given, followed by a presentation of the results of the Rare Books and Special Collections section's recent survey on the implementation of RDA in rare materials cataloguing. Discussion will then centre around the questions

- Are existing standards satisfactory and effective?
- Are there gaps in the existing standards for cataloguing rare materials?
- What can be done to promote and develop standards for rare materials?

Session 238

Business Meeting II - Committee on Standards

13:30 – 16:00 | 301

Session 239

SC II - Information Technology

13:30 – 16:00 | 302

Session 240

SC II - Continuing Professional Development and Workplace Learning

13:30 – 16:00 | 303

Session 242

Business Meeting II - Copyright and other Legal Matters (CLM) Advisory Committee

13:30 – 16:00 | 305

Session 243

SC II - Health and Biosciences Libraries

13:30 – 16:00 | Press Room (HQ)

Congress Programme | Wednesday 29 August 2018

Session 244

National Bibliographies: Forging a Path to Access to Information - Bibliography

13:45 – 15:45 | Plenary Theatre

Chairs: Rebecca Lubas (United States), Sinikka Luukkanen (Finland) and Edita Lichtenbergová (Czech Republic)

1. Replacing the French National Bibliography's website: a discussion on National Bibliographies' role as a tool for democracy
Daniel Keller and Mathilde Koskas (Bibliothèque nationale de France, France)
2. Enforcing legal deposit in the digital era: a case of Zimbabwe
Collence T. Chisita (Harare Polytechnic School of Information Sciences, Zimbabwe), Blessings Chiparausha (Bindura University of Science Education, Zimbabwe) and Danmore Maboreke (National Archives of Zimbabwe, Zimbabwe)
3. Making a bibliography using metadata, the case of the Norwegian photo book
Lars G. Johnsen and Arthur Tennøe (National Library of Norway, Norway)
4. From Scottish Bibliographies Online to National Bibliography of Scotland: Reinventing a National Biography for the 21st Century
Helen Vincent, Paul Cunnea and Alexandra de Pretto (National Library of Scotland, United Kingdom)

Session 245

Lessons learned from new developments in information and library policy at national level - National Information and Library Policy (NILP) Special Interest Group

13:45 – 15:45 | Ballroom 2

Chair: Winston Roberts (New Zealand)

1. Experience with shaping national information and library policy in New Zealand.
William J. Macnaught (National Library of New Zealand, New Zealand)
2. National information and library policy: reflections on experiences from MENA region.
Mahmoud Khalifa (Cybrarians: The Arabic Portal of Librarianship & Information, Egypt)
3. Information policies in Latin America: the case of Colombia and Peru.

Congress Programme | Wednesday 29 August 2018

Ana Maria Talavera (Pontificia Universidad Católica del Perú, Peru) and Alejandra Maria Velez Martin (Universidad Tecnológica del Choco, Colombia)

4. Information and library policy in the Philippines

Dolores Carungui (National Library of the Philippines, Philippines)

Session 246

Interreligious dialogue, information and documentation in a context of transformation - Religions: Libraries and Dialogue Special Interest Group (RELINDIAL)

13:45 – 15:45 Conference | Hall 3

Chairs: Donatus Duesterhaus (Switzerland) and Fabien Vandermarcq (France)

1. Modeling Ethnic and Religious Diversity in Myanmar Collections

Christopher A. Miller (University Libraries of Virginia Polytechnic Institute & State University, United States)

2. Library Practice in Developing Interreligious Dialogue in Bosnia and Herzegovina

Irena Pejić (Catholic Theological Faculty University of Sarajevo, Bosnia and Herzegovina) and Tea Vuglec Mijović (University of Zagreb, Croatia)

3. Rethinking the Special Library's Role in Building a Foundation of Interreligious Harmony

Indah Novita Sari (Gadjah Mada University, Indonesia) and Ni Putu Premierita Haryanti (Universitas Udayana, Indonesia)

4. Vers un portail documentaire collaboratif du patrimoine arabe: AIKindi 4

Rene-Vincent du Grandlaunay (Institut dominicain d'études orientales, Egypt)

5. Interreligious dialogue for sustainable peace: The Library of Alexandria building bridges of tolerance and mutual understanding

Dina Youssef (Bibliotheca Alexandrina, Egypt)

6. Inter-faith Dialogue and Library in Conflict-Ridden Sudan: A Comparative Study between University Library of Islamic Studies and Library of Inter-Faith Council

Sadia Khalid Daffalla (University of Khartoum, Sudan)

Session 247

Resource Sharing Tips and Tricks - Document Delivery and Resource Sharing

13:45 – 15:45 | Conference Hall 1

Congress Programme | Wednesday 29 August 2018

Learn, Discuss, Grow. Everything you want to know about International ILL, Copyright compliance, payment methods, best practices, and more

Peter Collins (University of Pennsylvania, United States), Peter Bae (Princeton University, United States) and Ertugrul Cimene (MEF University, Turkey)

Session 248

Lightning Talks

13:45 – 15:45 | Conference Hall 2

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Session 249

Closing Session (SI)

16:15 – 17:30 | Plenary Hall

It's time to celebrate! You're invited to help honour colleagues and look back at the highlights, learning and networking at WLIC Kuala Lumpur. We'll also look to the future and the chance to do it all again next year.

Programme Outline:

- Address by the President Glòria Pérez-Salmerón
- Presentation of IFLA Awards
- Presentation to the IFLA International Leaders Programme Associates
- Announcement of the WLIC 2020 location
- Vote of thanks WLIC 2018
- Invitation to WLIC 2019 in Athens, Greece
- Close of the Assembly

Congress Programme | Thursday 30 August 2018

Session 250

Professional Committee

08:30 – 10:00 | Room 304/305

Session 251

Governing Board

11:00 – 17:00 | Room 304/305



Discovering Historical Archives For Today's Research

"As research habits and educational needs evolve to take full advantage of digital resources, the demand for institutions to repair, digitize, and make accessible primary sources has grown. I will discuss the ever-increasing demand for digital access to primary source, and talk about the roles of societies, libraries, archives and publishers in the digitization of preservation of these valuable research materials."

Raymond Abruzzi,

Program Director for Wiley Digital Archives, Wiley

Join us for a chat on Digital Preservation

Discover how you can make historical collections more accessible to meet the needs of a future library.

Drop by **BOOTH 110A** for one of these live demo sessions:

Sunday, 26th August: 10.30am

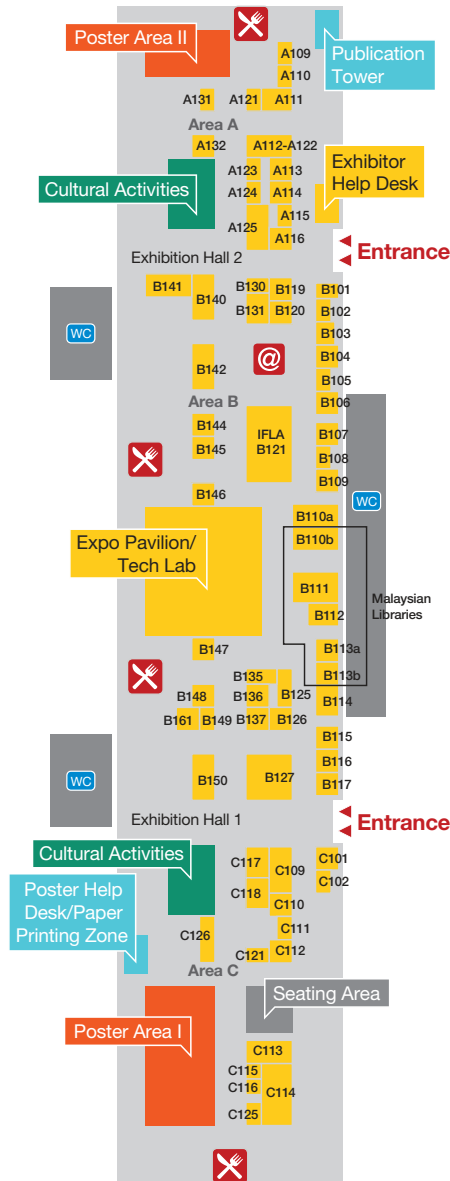
Sunday, 26th August: 3.30pm

Monday, 27th August: 10.30am

Wiley Digital Archives

WILEY

Exhibition Floor Plan



Exhibition Schedule

Saturday, 25 August 2018

Soft Opening.....14:00 - 16:00

Exhibition Opening Party.....16:00 - 18:00

Sunday, 26 August 2018.....09:30 - 17:30

Monday, 27 August 2018.....09:30 - 17:30

Tuesday, 28 August 2018.....09:30 - 14:30

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Are you looking for a holistic solution to digitize, make available and preserve your company's valuable cultural assets and documents? A perfect concept that can seamlessly be integrated into your IT landscape? Then please talk to us. Our digitization systems and solutions have been mastering scanning, processing, provision and archiving for more than 55 years. Zeutschel's high-tech made in Germany products are appreciated in major libraries, museums and archives all over the world. What may we do for you? Send us a message to info@zeutschel.de

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August 25 – 28, 2018 · Stand No. C114



Expo Pavilion / Tech Lab

EBSCO



Sunday, 26.08.2018

10:00 – 10:45

Company: EBSCO

Title: Building for continuous innovation with FOLIO

FOLIO is a community collaboration to develop an open source library services platform. Allowing for continuous innovation and more choice, FOLIO changes how software is developed, deployed and enhanced. Join this session to see the current status of FOLIO, where and how the platform is taking shape and how FOLIO supports continuous innovation through a new model of development and community participation. You will thereby learn how a model of community participation and distributed development allows for libraries and vendors to build and innovate on top of the FOLIO platform.

Speaker: Neil Block

Session Number: 096a

Sunday, 26.08.2018

11:00 – 11:45

Company: bibliotheca

Title: Extending Access Through Technology

As Libraries adapt their services and level of access to meet the changing needs of users, they find themselves needing to think more creatively on how to deliver a better service without additional budgets and staffing resources. Find out how libraries are utilizing bibliotheca solutions to increase access and convenience, creating simple and intuitive borrow and return experiences, extending access to hold items and expanding availability of their digital collection.

 **bibliotheca**
transforming libraries

Expo Pavilion / Tech Lab

Speaker: Jason Tan, Senior Business Development Manager Asia
Session Number: 101a



Sunday, 26.08.2018

12:00 – 12:45

Company: ISSN

Title: New ISSN Portal and Extranet: Discover our advanced services!

On January 4th, 2018, the ISSN International Centre launched its new web portal (<https://portal.issn.org>) based on linked data and its Extranet for publishers requesting ISSN. New features include the release of essential ISSN information as linked open data, new content display services including timeline, geolocation of publications, title history and title relations, and new streamlined processes for ISSN requests. During this session, you will discover the richness of ISSN data and engage in a dialogue with ISSN product owners.

Speaker: Mrs Gaëlle Béquet, Mr Clément Oury, Mrs Simona Rizza
Session Number: 106a

Sunday, 26.08.2018

13:00 – 13:45

Company: IFLA / De Gruyter

Title: IFLA/De Gruyter Publications



Budding authors, experienced practitioners and library and information science researchers Would you like to hear more about the IFLA/De Gruyter publications series? Do you have an idea for a book or edited work on a hot topic? Come along to express your views, learn about the trials and tribulations of writers, appreciate the pleasures and the pitfalls of making

Expo Pavilion / Tech Lab

your opinions known and help shape future professional publishing. Take this opportunity to talk with the Series Editor.

New publications from the IFLA Publications series will be presented by the authors and editors:

1. Going Green: Implementing Sustainable Strategies in Libraries Around the World –

Buildings, Management, Programmes and Services

Edited by: Hauke, Charney & Sahavirta

2. Global Action on School Library Education and Training

Edited by: Schultz-Jones & Oberg

3. Collaborative Library Design: Strategies to Ensure Success

Edited by: Koen & Lesneski

Sponsor: IFLA/DeGruyter Publications

Session Number: 106b



Sunday, 26.08.2018

14:00 – 14:45

Company: Zeutschel

Title: Digitization Challenges solved with Zeutschel

Since more than 50 years Zeutschel is partner of Libraries and Archives around the world for Scan- and Long Term Preservation technology. Since more than 10 years Zeutschel supports Workflow, Presentation and needed software for digitization projects too. The overview about software- and hardware tools for digitization solutions will be presented. The challenges of communication, cooperation, changing requirements, open source and open access development are our daily business.

Speaker: Michael Lütgen

Session Number: 117a

Expo Pavilion / Tech Lab



Sunday, 26.08.2018

15:00 – 15:45

Company: Library Channel

Title: Tale of a Library

Library Channel has produced a documentary movie about the history of Finnish libraries. “Tale of a Library” tells the story of the library from the late 18th century to the present day added with the customers point of view. The session includes an audiovisual presentation of Libraries.fi / Library Channel and it’s video production practices followed by a screening of the documentary itself ending in a Q&A session. “Tale of a library” is narrated and subtitled in English.”

Speaker: Panu Somerma and Mikko Helander

Session Number: 117b

Sunday, 26.08.2018

16:00 – 16:45

Title: Please check the IFLA Congress App for the up-to-date Programme

Session Number: 117c

Monday, 27.08.2018

10:00 – 10:45

Company: BSI Group

Title: Standards solution for the academic world

The session will outline how international standards provide a valuable and necessary framework to equip students with global best practice. It will look into how UK and international universities use standards and showcase BSOL – the bespoke online standards library.

The session will also feature a guest speaker from UPNM, who will share

bsi.

Expo Pavilion / Tech Lab

their experiences and advice on how to realise the full potential of standards in teaching and research.

Speaker: Ning Lu, International territory manager at BSI and the guest speaker from UPNM

Session Number: 142a



Monday, 27.08.2018

11:00 – 11:45

Company: PressReader

Title: The Library of the Future – Right Now

There's been a big change in the way people discover all kinds of content. Yes, even library patrons. Libraries must transform their business model to meet changes in human behavior, or get left behind. Mark will outline three key things that libraries can learn from companies like Netflix and Spotify to improve the patron experience. They learned long ago that while people are interested in content, it's the way content is discovered that's important. It's time libraries followed suit.

Speaker: Mark Ritchie

Session Number: 147a



Monday, 27.08.2018

12:00 - 12:45

Company: LexisNexis

Title: Research for Digital Natives with Nexis Uni

With interviews, focus groups and a crowdsourcing challenge, we identified how digital-native university students have new research needs:

- Personalized research with alerts, saved searches and annotated

Expo Pavilion / Tech Lab

documents available on their devices of choice

- Sophisticated discovery tools that quickly sift through many websites and databases at once
- Collaboration tools for group projects through shared folders and documents

Learn more about Nexis Uni, our new student-focused research product.

Speaker: Megan Burnside, Director Research Marketing

Session Number: 153a

Monday, 27.08.2018

12:45– 13:45

Company: IFLA

Title: IFLA Awards Presentation



A number of important IFLA-related awards will be handed out to their recipients during this session.

Chair: Barbara Lison, IFLA Treasurer

Session Number: 153b

Monday, 27.08.2018

14:00 – 14:45

Company: SAGE

Title: What is SAGE Publishing doing to support research?

Speaker: Rosalia da Garcia, Managing Director, SAGE Publications Asia Pacific

Session Number: 164a



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Monday, 27.08.2018

15:00 – 15:45

Company: IFLA Metropolitan Libraries

Title: METLIB Short Film Award

Screening of films selected for the IFLA Metropolitan Libraries Short Film Award, given to the best short film about public libraries in large cities and metropolitan areas. The Award is a partner of “A Corto di Libri”, a contest organized by the Italian Library Association (AIB), and is sponsored by the Free Library of Philadelphia and Pikes Peak Library District.

Speaker: Corrado Di Tillio

Session Number: 164b

Monday, 27.08.2018

16:00 – 16:45

Title: Please check the IFLA Congress App for the up-to-date Programme

Session Number: 164c

The New York Times

Tuesday, 28.08.2018

10:00 – 10:45

Company: The New York Times

Title: The World Has a Lot to Share

Our complex world requires clear explanation. Luckily, a site license to The New York Times can help your library's patrons make sense of it all. Providing wide-ranging coverage of international news, arts, culture, travel, and more broadens perspectives and can spark lively community debate. Patrons can get every story, on every device, to connect with the news in the library or on the go. Join us for an inside look at how

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access NYTimes.com can drive traffic to your library and your website. This session will guide you through the multi-media user experience and help you understand how quick and easy it is to get up and running. There's never been a more important time to provide your patrons the information, insight, and inspiration they need to understand the world.

Speaker: Mr Michael Brito (Managing Director, B2B Subscriptions, The New York Times)

Session Number: 187b

Tuesday, 28.08.2018

11:00 – 11:45

Company: Industry Debriefing / K.I.T. Group

The Industry Debriefing for IFLA WLIC 2018 is open to all exhibitors and sponsors including the summary and figures regarding IFLA WLIC 2018 in Kuala Lumpur, a brief introduction to IFLA WLIC 2019 in Athens and an open forum.

Session Number: 192a

Tuesday, 28.08.2018

12:00 - 12:45

Title: Please check the IFLA Congress App for the up-to-date Programme

Session Number: 198b

Tuesday, 28.08.2018

13:00 13:45

Title: Please check the IFLA Congress App for the up-to-date Programme

Session Number: 198c



Speaker Index

Lastname, Firstname	Session Code
Aalto, Anni	229
Ab Rashid, Zuliana	116
Abdelaziz, Esraa Elsayed	206
Abdul Mutalib, Normah	129a
Abdul Rahman, Musa Ayob	160
Abdullah, Noorhidawati	168, 169
Abdulrahman, Rana	162
Adeagbo, Omobolade Opeyemi	160
Adi Putranto, Widiatmoko	128
Adiba, Syifa	167, 219
Adnan, Shaharizad	129a
Aftab, Azra	168
Ahmad, Dato' Nafisah	229
Akandelwa, Akakandelwa	219
Alenzuela, Reysa	205
Alhassan, Jibril	182
Allen, Margaret	217
Allen-Greil, Dana	093
Amaro, Bianca	169
Ameen, Kanwal	168
Amirhosseini, Maziar	166
Andersson, Josefin	128
Anunobi, Chinwe Veronica	166, 182
Anunobi, Chizoba Pamela	166
Aoki, Reiko	207
Ape, Rebecca	182
Arahova, Antonia	066
Asogwa, Brenden E.	233
Asubiojo, Bukky	160
Azubuikwe, Abraham	182
Bačić, Edita	150
Babbar, Deepti	162
Babbar, Parveen	162

Lastname, Firstname	Session Code
Badruesham, Nurfarawahidah	114
Badruesham, Nurfarawahidah 'Fara'	142
Bae, Peter	247
Balasoorya, Harsha	168
Ballarin, Annie	127
Balnaves, Edmund	113
Bang, Maria	229
Barooah, Swaraj Paul	123, 140
Bassot, Etienne	210
Batista de Assis, Tainá	169
Beattie, Diane	074
Beaugier, Valérie	230
Bebbington, Sonia	210
Beberweil, Katharina	117
Belkina, Anna N.	076
Benjun, Zhu	078
Benson, Oyemike Victor	166
Béquet, Gaëlle	106a
Berthiaume, Guy	093, 126
Berthier, Romain	096
Berthoud, Heidy	127
Bhatt, Priyanka Chand	168
Bigelow, Ian	141
Bihani, Sanjay Kumar	166, 205
Bin Adenan, Muhammad Annwar	142
Bin Sharom, Azmi	123
Bin Wan Razali, Wan Mazli	125
Björkhem, Miriam	102, 195
Blevins, Tim	075
Block, Neil	096a
Boekesteijn, Erik	222
Bolhassan, Rashidah Hj.	209
Bolt, Nancy	094

Speaker Index

Lastname, Firstname	Session Code
Bon, Ingrid	159
Boonaree, Chommanaad	205
Bothma, Theo	078
Boulet, Vincent	141
Brice, Anne	208
Brilee, Charles	126
Brito, Michael	187b
Brøchner-Mortensen, Martin	184
Brooker, Judy	229
Brown, Christine	164
Browning, Rachael	126
Bruce, Christine S.	116
Brygfjeld, Svein Arne	115
Brzezinska, Ana	128
Budaya, Istana	069
Bullock, Alison	230
Bultrini, Leda	113
Burley, Paul	207
Burns, Elizabeth	151
Burnside, Megan	153a
Burpee, K Jane	196
Burstein, Frada V.	219
Bustos, Jessica	187
Butz, Cornelle	233
Cahyati Wahyuni, Nur	187a
Callison, Camille	096
Calter, Mimi	126, 194
Calvert, Philip	128, 205
Cánovas del Castillo, Soledad	162
Carlsson-Asplund, Heidi	074
Carou, Alain	093
Carungui, Dolores	245
Chakraborty, Susmita	076, 220

Lastname, Firstname	Session Code
Chan, Gayle R.Y.C.	163
Chang, Allister	164
Chang, May	113, 199
Chaputula, Aubrey Harvey	137
Chaudhary, Kaushal Kishor	221, 231
Chawner, Brenda	076
Chen, Weidong	095
Cheney, Debora	149
Cheng, Hong	128
Chiparasha, Blessings	244
Chisita, Colence T.	244
Chou, Min	116
Christoffersen, Mikkel	217
Chu, Clara M.	183, 220
Cimene, Ertugrul	247
Clavreul, Eleonore	210a
Coles, Janet	169
Collins, Peter	169, 247
Cooper, Danielle	096
Cowing, Jared	075
Cuenca, María Luisa	162
Cunnea, Paul	244
da Garcia, Rosalia	164a
Dai, Yun	139
Dangi, Ram Kumari	221, 231
Danowski, Patrick	092
Das, Partha Pratim	222
Dauda Yani, Sarah	163
Davoodi, Danoosh	141
de Castell, Christina	186, 217
de Pretto, Alexandra	244
Degkwitz, Andreas	206
Dempsey, Lorcan	077

Speaker Index

Lastname, Firstname	Session Code
Denier, Cecile	210a
Denoon, Louise	126
Derr, Leonee Ariel	114
DeSantis, John	195
Devidale, Maryline	124
Dhaka, Satendra Singh	166
Di Tillio, Corrado	164b, 184
Diallo, Djibril	182
Dione, Bernard	207
Dissanayake, Harshani N. K	219
Dobbie, Allison	222
Donaldson, Katherine S.	218
Donoso, Miguel Ángel Rivera	095
Dorado, Dan Anthony	182
Doyle, Tony	197
Drewes, Jeanne	167
du Grandlaunay, Rene-Vincent	246
Du, Yunfei	139
Duda, Vadim V.	075
Duesterhaus, Donatus	246
Dunsire, Gordon	074
Dutta, Bidyarthi	223
Dyah Saptaningrum, Indriaswati	123
Dysart, Jane	196
Echelman, Adam	164
Eddington, Samuel	095
Edzan Che Nasir, Nor	229
Engberg Eiriksson, Marie	074
Errelin, Leon	163
Ertel, Monica	196
Escolano Rodríguez, Elena	074
Eskett, Paula	151a

Lastname, Firstname	Session Code
Espinoza, Eugene Jose T.	210
Esposito-Betan, Sharon Maria S.	187
Espuga Condal, Montserrat	142
Ezeani, Chinwe	233
Fadelina, Raisa	126
Fajry, Ashry Noviana	128
Fall, Assane	127
Faradise, Akmal	167
Faria De Oliveira, Alexandre	160
Farmer, Lesley	209
Farnel, Sharon	141
Fatima, Shahwar	076
Fatimah, Mira	075
Fayziev, Mirsaid	205
Febo Garcia, Loida	196
Febriyanto	167, 219
Feltreuter, Anya	128
Feodorova, Ekaterina	117
Fernando, Anoja	187a
Ferreira, Sueli Mara Soares Pinto	067, 194
Ferus, Andreas	092
Finer, Karin	196, 210
Flierl, Michael	116
Freeman, Mark	094
Fresnido, Ana Maria B.	187
Fuijkschot, Monica	230
Fukuda, Kazufumi	075
Galeffi, Agnese	074
Gao, Lan	210a
Garrett, J.	160
Gassie, Lillian	074
Gastinger, Almuth	106
Gaur, Ramesh C.	205

Speaker Index

Lastname, Firstname	Session Code
Gavigan, Karen	151
Gaw, Elizabeth-Agenes	187
Gbaje, Ezra Shiloba	163
Ghorbani, Mahboubeh	115
Giaretta, D.	160
Giblin, Rebecca	217
Glass, Valérie	151
Goben, Abigail	139
Godfrey, Tim	187a
Goh, Rachael	115
Gonçalves da Silva, Aline	114
Goria, Sunil	166
Goulding, Anne	076, 128, 205
Gray, LaVerne	207
Green, Harriett	149
Greene, David	075
Groenendyk, Michael	075
Gruszka, Zbigniew	149
Gunasekera, Damayanthi	168
Guzman, Ruth	183
Haddow, Gaby	116, 162, 230
Hagwelele, Allan Mudenda	137
Hallam, Gillian	196
Hamilton, Angela	139
Hamilton, Stuart	113, 117
Hannah, Kate	126
Hansen, David „Win“	115
Haricombe, Lorraine	194
Haryanti, Ni Putu Premierita	246
Hasenpatt, Hannes	075
Hassanabadi, Abolfazi	221

Lastname, Firstname	Session Code
Hateveana Dhita, Lian	229
Hauke, Petra	116, 187
Heinbach, Chelsea	116
Helander, Mikko	117b
Heliarizaka, Princia	233
Henry, Charles	231
Hernandez-Perez, Jonathan	125, 140
Hioki, Kazuko	167
Hirsh, Sandy	185, 196, 199
Hlava, Marjorie M.K.	115
Hong, Glenn	206
Hosman, Laura	205
Hough, Bonnie	232
Hughes, Steve	160
Ibrahim, Hasnita	229
Ibrahim, Yazid	116
Ihejirika, Kingsley	128
Inoue, Sachiko	233
Irhamni, Ali	169, 187a
Isberg, Catharina	106, 128, 196
Ismail, Norlailawaty	096
Istiarni, Atin	142
Ito, Misako	125
Iwasaki, Rei	151
Jacobs, Brittany	218
Jacobs, Deborah	234
Jailani, Haliza	206
Jamain, Jassalini	160
Jawi, Puspa Diana	142
Jensen, Kristian	222

Speaker Index

Lastname, Firstname	Session Code
Jérémy, Lachal	137
Ji, Xiangde	221
Jing, Zhang (Bella)	151
Johnsen, Lars G.	244
Jones, Yolanda Patrice	150
Josvah-Rabiazza, Reyna	137
Junger, Ulrike	115
Kaddu, Sarah	168, 217
Kaffas, Saleh Mesbah	206
Kangas, Pirjo	229
Kanyengo, Christine Wamunyima	219
Karinen, Ville	116
Kaur, Kiran	168
Kavčič Čolić, Alenka	160
Kawamura, Hiroshi	094, 139
Kazerani, Maryam	219
Keabetswe Oats, Lillian	187
Kear, Robin	186
Kearney III, M. W.	160
Keller, Daniel	244
Khairuddin, Redza A.	129a
Khalifa, Mahmoud	092, 125, 245
Khan, Hammad Rauf	139
Kholmatova, Shahlo	205
Kide, Teemu	116
Kish, Ilona	127, 209
Kleinveldt, Lynn	113
Kobayashi, Kimio	210
Koen, Diane	127, 184
Koga, Takashi	206
Koljenik, Dragana	128

Lastname, Firstname	Session Code
Koskas, Mathilde	074, 207, 244
Koudjam Yameni, Simon Jules	229
Koufogiannakis, Denise	230
Kow, Gerrie Yu	163
Kromp, Brigitte	092
Kruesi, Lisa	219
Kumoro, Wahyu	187a
Kuo, Leslie	210a
Laakso, Jarno	229
Labangon, Donna Lyn G.	205
Lachal, Jérémy	096, 114, 164, 187, 218, 233
Lærkes, Jakob	184
Lamouroux, Mireille	127
Lampert, Cory	160
Landoy, Ane	219
Lang, Ulrike	106
Langendonk, Adriaan	209
Lastiwi, Danarsiwi Tri	114
Lau, Jesús	142
Leblang, Christina M.	206
Lee, Han Leng	162
Lee, James	078
Lee, Simon	075
Legacy, Marc	232
Leitner, Gerald	222, 069
Lesneski, Traci Engel	114, 127
Lewis, Vivian	185
Lhoták, Martin	078
Li, Siyu	229
Liang, Yiming	095

Speaker Index

Lastname, Firstname	Session Code
Lichtenbergová, Edita	244
Lim, Ming-Kuok	123
Lin, Chihfeng P.	221
Linder, Karin	185
Lindsey, Jeffrey	075
Linzy, Kristen	205
Lipinski, Tom	140
Lison, Barbara	153b
Liu, Dan	222
Liu, Joan Lijun	076
Lopez, Alfredo	187
López-Fitzsimmons, Bernadette M.	210a
Lu, Ning	142a
Lubas, Rebecca	195, 244
Lucas, Greg	169
Lujano, Ivonne	092
Luo, Wei	076
Lütgen, Michael	117a
Luukkanen, Sinikka	244
Luyt, Brendan	095
Ma, Leo	229
Maboreke, Danmore	244
Mackenzie, Christine	159, 222, 234
Macnaught, Bill	093
Macnaught, William J.	245
Mager, Bonnie	128
Mahawar, K L	166
Mahnke, Christel	075
Malik, Amara	168, 167
Mamtora, Jayshree	205
Mangianello, Francesco	117

Lastname, Firstname	Session Code
Manocha, Dipendra	138
Manoni, Paola	160
Marcos, Amada	113
Márdero Arellano, Miguel Angel	160
Mariano, Randolf D.	205
Marintan, Mega Alif	167
Mariyamah, Aam	167
Martin, Adelaida Caro	237
Masli, Japri Bujang	142
Mataranyika, Tendai	095
Matsumoto, Naoki	229
Matusiak, Krystyna K.	116
Maybee, Clarence	116
Mbagwu, Francisca Chinyeaka	166
Mbambo-Thata, Buhle	222
McDonald, Vicki	063, 126
McGarry, Dorothy	074
McKenzie, Amy	142
Megel, Patrick	075
Mendinhos, Isabel	151
Mering, Margaret	163
Meyer, Atlanta	209
Mfula, Chama	196
Mihara, Tetsuya	075
Mijović, Tea Vuglec	246
Miller, Christopher A.	246
Mirjamdotter, Anita	116
Mirzaei, Mehrnoosh	166
Mohamaddin Ketapi, Y.B. Datuk	069
Mohd Jali, Anita	129a
Moleme, Sonto	117
Molino, Julie	230
Monde, Mercy Wamunyima	219

Speaker Index

Lastname, Firstname	Session Code
Morehu, Anahera	096
Moreno, Karla	187
Morgan-Bindon, Marian	230
Morozova, Kseniia	117
Mortensen, Helle Arendrup	074
Moses Isutsa, Moses	137
Muhammad, Natalia	160
Mulatiningsih, Bekti	168
Munsanje, Velenasi Mwale	137
Munshi, Shamim Aktar	126
Musoke, Maria G.N	219
Muy-Cheng, Peich	137
Mwachi-Amolo, Joan	137
Nafisah Ahmad, Dato	069
Nagatsuka, Takashi	205
Nasution, Nathalie	075
Naushad Ali, P.M.	168
Naveed Khan, Sana	168
Ndiaye, Mandiaye	125
Nelson Haumba, Eric	168
Neuer, Johannes	128
Nhlapo, Lindi	182
Nolette, Dave	232
Nomura, Misako	094
Nonudin, Hasbullah Muhammad	129a
Núñez Gaitán, Ángela	160
Nwafor-Orizu, Ejeagwu Obianuju	219
Nygaard, Knut	094
Oakley, Sam	092, 163
Obadare, Sunday	160
Obodoruku, Benedicta	137
Odigie, Imoisili Ojeime	163
Oguntuase, Femi Z.	160

Lastname, Firstname	Session Code
Ojala, Marydee	164
Okerson, Ann	064, 125, 140, 152
Olinto, Gilda	114
Oliver, Chris	074
Omole, Duncan Wambogo	206
Onuoha, Charis O.	166
Ortiz, Raquel M.	210a
Oury, Clément	074, 106a
Owen, Victoria	138
Paberza, Kristine	073
Pandey, Prashant	205
Paradowski, Dariusz	160
Parent, Ingrid	160
Parker-Leavy, Susan	162
Pascua, Sonia M.	141
Peich, Muy-Cheng	096, 114, 164, 187, 218, 234
Peix, Susana	127
Pejić, Irena	246
Pérez-Salmerón, Glòria	069, 091, 183, 211
Peyrard, Sébastien	141
Piggott, Sylvia	196
Pireva, Krenare	116
Pirialam, Hamed	219
Plagman, Emily	074
Plante, Joanne	151
Pötsönen, Ulla	187
Poupet, Christophe	127
Powdwal, Sushama	163

Speaker Index

Lastname, Firstname	Session Code
Priyanto, Ida Fajar	142
Pun, Raymond	075, 142, 187
Purity, Kavuri	137
Purnik, Anton	187
Rafaramilanto, Julisse	137
Rahmawati, Triani	169
Raigoza, Luis Carlos	183
Raju, Jaya	220
Raju, Reggie	092, 152
Ramírez-Ordóñez, David	078, 138, 186
Ramírez-Ordóñez, Leonardo	138
Rankin, Carolyn	129a
Rao, Laxman	092
Rao, Sudarshan	092
Rashidi Hasbullah, Datuk	069
Ravikumar, Muthurajah Norman	124
Razzaghi, Zahra	219
Reddacliff, Anne	142
Reddy, Deva E	166
Reilly, Susan	186
Reinoso, Andrés	142
Repanovici, Angela	219
Reyes, Dridge Paul	182
Richards, Jan	184
Ritchie, Mark	147a
Riva, Pat	074
Rivas, Edwin	187
Rizza, Simona	106a
Roberts, Winston	245
Roche, Mélanie	074, 124, 141

Lastname, Firstname	Session Code
Roe, Brent	140
Romaniuk, Mary-Jo	148, 185
Rosli, Siti Khairunnisa	096
Rotich, Kenneth K.	076
Russell, Judith C.	115
Sadrach, B.	205
Salaba, Athena	115
Saleng, Adam Zulkarnain	187
Salim, Tamara Adriani	167, 221
Salinthone, Xayaphone	187
Samah, Kamariah Abu	221
Samsuddin, Samsul Farid	166
Sanchez, Jane	150
Sandfuchs, Nico	075
Sanjeeva, Meghana	163
Sapp Nelson, Megan	139
Saraf, Sanjiv	221, 231
Sarawanawong, Jutharat	163
Sari, Indah Novita	246
Sawant, Sarika	142
Sayyad Abdi, Elham	168
Schachter, Debbie	116
Schjeide, Mariann	077
Schlosser, Melanie	152
Schreur, Philip	141
Schuler, Irmgard	160
Schultz-Jones, Barbara	151
Schwarz, Helga	199
Seeliger, Frank	113
Sempere, Julien	196
Seneviratne, Wathmanel	168
Serbanuta, Claudia	073
Shadrach, Basheerhamad	125, 209

Speaker Index

Lastname, Firstname	Session Code
Shafack, Rosemary	137
Shaindze Krebs, Teona	210a
Sharma, Rajul	168
Shekofteh, Maryam	219
Sieberns, Anne	094
Sierra, Teri	167
Silipigni Connaway, Lynn	220
Silva Medeiros, Ana Ligia	114
Silveira, Janice	210
Simane, Jan	194
Simón, Virginia Inés	138
Singh, Ch. Ibohal	076
Sinha, Reeta	230
Smith, Kerry	095
Smyth, Neil	092, 163
Somerma, Panu	117b
Somerville, Mary M.	116
Sparling, Abigail	141
Spears, John	210a
Stenberg, Ewa	106, 185, 196
Stoodley, Ian	116, 168
Stratilatovas, Eugenijus	075
Su, Shiao-Feng	230
Sudharno, Lasmo	169
Sugiarti, Febi	167
Sumaryanto, Yohanes	229
Taiuru, Te Paea	096
Talavera, Ana Maria	183, 222, 245
Tallman, Kate	233
Tan, Jason	101a
Tang, Puay Eng	206

Lastname, Firstname	Session Code
Tanner, Kerry J.	219
Tanudjaja, Irine	163
TBA, TBA	117, 124, 186, 217
Tennøe, Arthur	244
Teshabaeva, Umida Alimdjanovna	205
Thomas, Mary Augusta	196
Thomas, Tina	148, 185
Thompson, Jennifer	128
Torkashvand, Fattaneh	115
Torrens, Antoine	142
Trunel, Lucile	162
Tu, Zhifang	206
Tucker, Cory	230
Tudur, Dafydd	231
Ukachi, Ngozi B.	163
Vaidya, Bina	124
Vandermarcq, Fabien	246
Vargha, Rebecca B.	073
Vasileva, Ekaterina	187
Vaughan, Jason	160
Velez Martin, Alejandra Maria	245
Vieri, Siina	229
Vincent, Helen	244
Vin-Datice, Didier	127
Votto, Marcelo	207
Vuksan, Vesna	142
Watek, Anna	139
Wade, Martyn	123, 140
Wahyuni, Rina	221
Wallis, Richard	113
Walsh, Benjamin	114
Walsøe, André	115

Speaker Index

Lastname, Firstname	Session Code
Wang, Lei	095
Wang, Xuemao	078
Wang, Zheng	206
Warraich, Nosheen Fatima	167
Wastawy, Sohair	113
Watkins, Trevor	164
Wawra, Steffen	206
Webb, Kylie	126
Weinraub, Evviva	207
Weir, Leslie	128, 194
Werner, Klaus Ulrich	162
Wetjen, Freddy	115
White, Hollie	207, 230
Wildie, Bonnie	142
Wiorogórska, Zuza	116
Wipawin, Namtip	163
Wise, Steve	196, 210
Wong, Maggie Mei Ki	229
Wong, Vui Yin	217
Wong, Wan	231
Wongkaew, Chatree	163
Woodberry, Evelyn	140, 186
Woods, Michele	138
Wright, Jenny	141
Wyber, Stephen	151a, 187a, 199
Xie, Xiaoyan	095
Xu, Huifang	206
Xu, Xiaoying	229
Yahya, Ayu Lestari	160
Yan, Zhao	186
Yanofsky, Deena	139

Lastname, Firstname	Session Code
Yläne, Kirsi	094, 138
Yoshima, Satoko	187a
Youssef Salib, Dina	142, 246
Yusof, Faizal Hillmie	124
Yusuf, Aliyu Olugbenga	169
Zaidi, Aimi Ihsan	169
Zain, Labibah	167
Zawawi, Salina	096
Zhang, Jing	229
Zhang, Xiaofang	205
Zhou, Elsie	163
Žumer, Maja	065, 074
Zuntriana, Ari	168
Zwaard, Kate	093

Alphabetical List of Exhibitors

Booth No	Company
C111	4DigitalBooks
C116	A Million Stories - Malmö City Library
A123	African Books Collective
C121	Al Manhal
B106	American Economic Association
B107	American Library Association
B117	Axiell
B142	bibliotheca
A114	BMJ
B149	BSI Group
A115	China Data Center, University of Michigan
B109	Civica Library Solutions
B113a	Council of State Public Library Directors, Malaysia
B101	Cybrarian Ventures Pte Ltd, ST Synthesis Pte Ltd, Senserbot Pte Ltd
B145	DLSG at Image Access, Inc
A131	Duke University Press
B148	EBSCO
B114	Electric Library & Dialog ID
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A116	Infor
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B102	Project MUSE
C125	ProQuest
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B140	SAGE Publishing
C115	San Jose State University iSchool
B112	Sarawak State Library
B110b	Selangor Public Library Corporation & Johor Public Library Corporation
B119	Springer Nature
B116	Taylor & Francis Group
B146	The Institution of Engineering and Technology
B144	The Library Corporation

Booth No	Company
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A116	Infor
A121	HyWeb Technology Co., Ltd
A123	African Books Collective
A124	Oxford University Press
A125	iGroup (Asia Pacific) Limited
A131	Duke University Press
A132	EMIS
B101	Cybrarian Ventures Pte Ltd, ST Synthesis Pte Ltd, Senserbot Pte Ltd
B102	Project MUSE
B103	MiTAC Information Technology Corp.
B104	Tianjin CNRO Science & Technology Co.,Ltd.
B105	Knowledge Link Sdn Bhd

Booth No	Company
B106	American Economic Association
B107	American Library Association
B108	World Scientific Publishing
B109	Civica Library Solutions
B110a	Wiley
B110b	Selangor Public Library Corporation & Johor Public Library Corporation
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C110	IGI Global

Booth No	Company
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C112	i2S
C113	Elsevier
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C116	A Million Stories - Malmo City Library
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C111

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C116

A Million Stories - Malmo City Library

Kung Oscarsväg 11

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Sweden

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Email: nizar.keblawi@malmo.se

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A Million Stories is an EU project, collaboration together with 4 libraries in Europe, Roskilde in Denmark, Malmo in Sweden, Cologne in Germany and Future library in Greece. Each library will collect 160 stories. The project aims to create a place where refugees can share the stories of their experiences and encounters over the journey of their migration, and also make our website a historical archive - www.refugeelives.eu. We will spread the idea of storytelling to other libraries.

A123

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B106

American Economic Association

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B107

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B117
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B149

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A115

China Data Center, University of Michigan

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B113a

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B101

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B158

Hubei Provincial Library

25th Gongzheng Road
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Tel.: +86 27 65398667

Website: www.library.hb.cn

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Hyweb Technology co, Ltd

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Email: grace.lee@hyweb.com.tw

Website: www.hyweb.com.tw

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C112

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C110

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B150

Image Access GmbH

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Tel.: +49 202 270 580

Email: info@imageaccess.de

Website: www.imageaccess.de

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A111

Indus International, Inc.

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Website: www.indususa.com

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A116**Infor****Library Solutions**

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Website: www.infor.com

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B130**ISSN International Centre**

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Website: www.issn.org

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B126
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A112 - A122

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B103

MiTAC Information Technology Corp.

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C118

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B111


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B137

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B115

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B147

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B127


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B161

Penang Public Library Corporation

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About Penang Public Library Corporation and others Public Libraries

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Email: pustakawan55@gmail.com

Website: www.ppm55.org

Librarians Association of Malaysia or better known as Persatuan Pustakawan Malaysia (PPM) is the professional body for the library and information services in Malaysia. PPM is committed to the creation of an information - rich knowledge-based civil society, through the promotion of information equity, lifelong and independent learning, enhancing the competencies of library and information professionals. PPM has been a member of IFLA since 1968.

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C126

Russian Library Association

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Website: www.rba.ru

Russian Library Association (RLA) is a leading professional organization. RLA unites professionals from 80 regions of Russia, representing 40 000 libraries. RLA is a venue for library activism and exchange of practices, opportunity to make the voice of Russian libraries to be heard.

As a first time participant RLA plans to present its unique projects and awards; hold discussions with IFLA leaders; provide information on Russian libraries, share its success stories and life hacks. Welcome!

B140



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C115

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B112

Sarawak State Library

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 Kuching, Sarawak
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Tel.: +60 082 442000
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Website: www.pustaka-sarawak.com

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The library also overseeing public library's physical development and trainings for the public library's staff.

B110b

Selangor Public Library Corporation & Johor Public Library Corporation

Perbadanan Perpustakaan Awam Selangor
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The library exhibition for this IFLA WLIC 2018 is jointly organized by JOHORE PUBLIC LIBRARY, which implements the same library concept.

B119

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B116

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B125

The National Library of Russia

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Website: www.nlr.ru

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B104

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B144

The Library Corporation

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A113

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B108

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